

ALTOUR Japan

CHALLENGING THE WORLD WITH A SPIRIT OF THE GLOBALISM

ABOUT ALTOUR JAPAN

ALTOUR, a leading global Travel Management Company (TMC) with sales of \$4 billion and more than 1,500 travel professionals, collaborated with a prominent Japanese TMC headquartered in Los Angeles to create ALTOUR Japan. Our company specializes in providing corporate travel services mainly to Japanese media, U.S. based Japanese companies and leisure travel services to Japan.

KEY DIFFERENTIATOR

This unique offering provides the vast resources of ALTOUR coupled with Japanese agents providing "Japanese-style" services.

24-HOUR SUPPORT: INFO@ALTOURJAPAN.COM

LEISURE: JAPANTRAVEL@ALTOURJAPAN.COM

Los Angeles Headquarters: 1-213-612-3700

New York: 1-212-921-5700

San Francisco / San Jose: 1-213-612-3700










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London: +44 (0)20-7332-6922

Paris: +33 (1)70-91-86-25

Bangkok: +66 (0)2-231-8479

BENEFITS OF ALTOUR JAPAN

-  **Worldwide Call Center:** 24/7 Japanese/English bilingual in-house operation.
-  **Rebook Service:** Agents rebook (when possible) reservations when they expire after 24 hours of original booking. In these cases, we work to confirm the original airfare.
-  **W-Care Desk:** Seat monitoring service for upgrade and preferred seat assignment.
-  **Void Service:** Ticket can be voided without a penalty until the next business day.
-  **No Fee for Hotel / Car Reservation:** Hotel and car reservation at no additional service fee.
-  **One Time Service Fee:** Service fee is charged only one time when ticketing.
-  **Private Fares:** Special fares exclusive for ALTOUR Japan clients.
-  **Online Booking System:** Booking tool of choice will be customized.
-  **Reporting:** Complimentary travel activity reports useful for travel and cost management.

ALTOUR JAPAN – LEISURE TRAVEL



Private Transfer & Tour / Hotel & Ryokan Booking
Restaurant Reservation & Concierge Service
Train Tickets and Japan Rail Pass and more.