

# Booking

# **Booking Types**

	Zeno	
	available	roadmap
Domestic multi-stop booking	•	
International point to point booking	•	
International multi-stop booking		•
Assisted/custom request	•	
Multi-pax bookings	•	

### Book for...

	Zeno	
	available ro	padmap
Self	•	
Other profile travelers	•	
Guest/unprofiled travelers	•	

# Travel Types

	Zeno
	available roadmap
Air via GDS & API	•
Hotel	•
Rental car	•
Rail	•

## Retailing

	Zeno	
	available	roadmap
Prepaid seating	•	

### Booking Experience

		eno
Hand off partial itinerary to travel expert or travel arranger	available	roadmap
Automatic policy selection	•	
Existing booking warning	•	
Itinerary recommendation	•	
Views optimized to suit different buyer behaviour – shortlist, list, grid and map	•	
Recommendation for 'best match' within company policy	•	
Airline specific product structures within fare selection such as Branded Fares	•	
Airline specific imagery when browsing fare options from ATPCO RouteHappy	•	
Aircraft amenities and fare inclusion details from RouteHappy	•	
Potential savings, single click to switch to lowest price	•	
Corporate negotiated rates	•	
Hotel min, max and benchmark (threshold) rates applied	•	
Peer to Peer hotel feedback	•	
Rental car search based on location geocoding	•	
COVID-19 Health and Hygiene messaging for applicable hotel properties	•	
TravelSafe Sherpa integration	•	
Mission Zero carbon footprint tracking		•
Site personalization	•	
French Canadian and US English	•	

### Book

	Ze available	no roadmap
Force Acceptance of Rules	• •	roddinap
Unused ticket credit management	•	
Unused ticket credit interface to Magnatech	•	
Full corporate policy compliance	•	
Form of payment selection - single/multi credit card	•	
ltinerary email with calendar .ics files	•	
Place booking into draft status	•	
Automated export to third party systems	•	
Clone booking	•	
Share bookings with colleagues and clone	•	
Custom fields – Text Field / Dropdown	•	
Hand off itinerary to Travel Arranger	•	

# Amendments to Bookings

	Ze available	no roadmap
Cancellations pre and post-ticketing - air, car, hotel	•	
Changes pre-ticketing – air, car, hotel	•	
Changes post-ticketing - air		•
Changes post-ticketing - hotel and car	•	
Add hotel /car reservation to existing air bookings	•	
Add air to existing hotel/car booking		•
Robotics to update offline consultant changes	•	

# **Booking Approval**

	Zer available	no roadmap
Right to travel approval with estimated cost & incidentals		•
Pre-booking approval	•	
Post-booking confirmed itinerary with actual costs	•	
Multi-level approval	•	
Approval tolerance	•	
Trip Budget approval	•	

### Mobile

	Zeno	
	available	roadmap
View booked trips	•	
Book air, car rental and hotels	•	
Changes on the go for air		•
Changes on the go for hotel bookings	•	
Trip cancellations	•	
Travel Concierge	•	
Profile management	•	
Booking for travelers and travel arrangers	•	

# Corporate Profile

	Zeno	
	available r	roadmap
Automated import from third party systems	•	
One-off imports from excel files	•	
Full corporate structure with unlimited levels	•	

### Traveler Profile

	Zeno	
	available	roadmap
Automated import from third party HR systems	•	
One-off imports from CSV and excel files	•	
Self on-boarding	•	
Profile management	•	
Real time hand off to third party systems	•	
Gender diverse profile		•

### Access

	Zeno available roadmap
Standard single sign on from TMC or client portal	•
SAML single sign on from TMC or client portal	•
Multiple user ID types from predefined URL	•
SSO from third party approval systems including booking data	•
Single authentication for travel and expense	•
Multi-factor authentication	•

# **Integration Partners**

## Global Distribution System

	Zeno	
	available	roadmap
Sabre	•	
Amadeus		•
Travelport		•

# API-based Air Suppliers

	Zeno	
	available	roadmap
Regional Express	•	
IndiGo	•	
SpiceJet	•	
Jetstar	•	
Skytrans	•	
Travelfusion (Aggregator of various LCC and NDC carriers)	•	
Takeflite (Aggregator of various airlines)	•	
Farelogix (NDC level 3 certified aggregator of various airlines)	•	

### **NDC Carriers**

	Zeno	
	available	roadmap
Air Canada	•	
United Airlines	•	
Southwest	•	
British Airways		•
American Airlines		•

## **API-based Hotel Suppliers**

	Zer	Zeno	
	available	roadmap	
Booking.com	•		
Expedia	•		
Wotif	•		
The Hotel Network	•		
Lido	•		
HRS	•		
ReadyRooms for Business (aka AOT)	•		
Hotel Hub	•		
GTA	•		
Roomlt	•		

### Rail

	Zeno	
	available	roadmap
Evolvi	•	
Eurostar	•	
Amtrak		•
Via Rail		•
Trainline		•

# Dashboard

### Dashboard Features

	Ze	Zeno	
	available	roadmap	
Unused ticket credits	•		
Unified travel and expense dashboard	•		
Widget for travel management	•		
Widget for expense management	•		
'My Bookings' widget with advanced filters	•		
'My Expenses' widget		•	
Widget to view travelers on a map	•		
Budget vs. Spend Widget		•	

# Other

## Technology

	Zeno available roadmar	
Microservice-based architecture for greater flexibility and faster response to change	•	
Widget-based dashboard design	•	
Responsive design Technology	•	
Integrated carbon offset program	•	

### ΑI

	Ze	Zeno	
	available	roadmap	
Expanded Suggested Options logic by price, preference and balanced	•		
Marketplace		•	