



Pest Management Solutions Designed for Members of OMNIA Partners, Private Sector.

DON'T LET PESTS RUIN YOUR REPUTATION

The presence of pests can cause a variety of issues for the hospitality industry, including:

- Taking guest and event rooms out of service
- Loss of guest loyalty and retention
- Infested dining and food service areas
- Disruption of staff productivity and service
- Damage to equipment, furniture and decor
- Damage to your brand's reputation, especially for problem pests like bed bugs
- Health code and safety violations

PERMANENTLY ON "DO NOT DISTURB"

A hotel's reputation can be damaged by a single pest. A rodent scurrying down a hallway, a cockroach in the bathroom, a fly at the breakfast buffet or a mosquito by the patio is all it takes to offset an otherwise enjoyable stay. Pests like bed bugs can even bite, leaving a negative impression that lasts.

It's also likely that any pest problems will be recounted in detail by your guests in conversation or online, damaging your online reviews and ratings, and potentially affecting future business.

Terminix Commercial specializes in treating hotel properties and facilities - from guest rooms and bathrooms to lobbies, kitchens, hallways, dining rooms, event ballrooms, outdoor areas and back-of-house spaces.

PREVENTION IS KEY

Hotel properties and facilities can be vulnerable to pest infestations, largely due to frequently opened doors, heavy foot traffic, deliveries, luggage, and food and beverages being served or brought in.

Aside from the potential damage to your brand's reputation, furniture, and equipment, some pests may also contribute to unhealthy conditions for your employees and guests.

Terminix Commercial uses an Integrated Pest Management approach, which focuses on prevention, not just treatment. Our technicians analyze how pests made their way into your facility in the first place - helping to prevent future infestations by addressing structural conditions which may be conducive to an infestation.

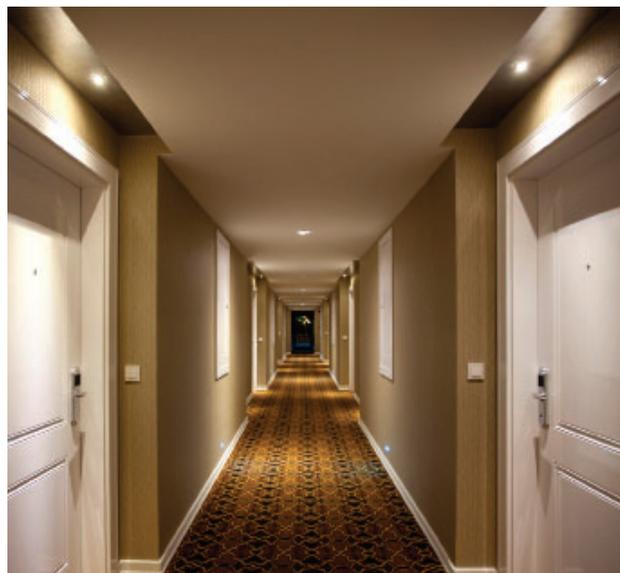
Are doors being propped open? Is a pest hitchhiking its way into your hotel on an employee or guest? Did an incoming delivery arrive infested? Terminix Commercial technicians are trained to look at all the evidence, determine why pests are attracted to your facility and create an effective pest control program geared toward solving current infestations as well as preventing future ones.

Our comprehensive, customized approach includes inspection, treatment, monitoring, trapping, and exclusion, as well as repeat visits, if necessary.

SHOW PESTS YOU MEAN BUSINESS - ON A NATIONAL SCALE

Pest control is a serious matter for every business - and it poses extra logistical challenges for those with a national footprint. You need a team that understands the complexities your properties can face from varied pest pressures across the country. Our National Accounts team offers a pest management approach as unique as your properties.

Our experts are dedicated to providing national, commercial pest control for the hospitality industry. This specialized team utilizes a consistent program, best practices and a seamless account management model to ensure your pest control needs are understood and met - no matter the location.



- Customized professional services - with high-level, uniform practices and standards
- Treatments that fit the needs of all locations - because the pests you face on the east coast many not be the same on the west coast (or anywhere in between)
- Discreet pest control services coordinated with guest services for minimal disruption
- Extensive experience in treating properties for bed bugs, with an understanding that some populations require a combination of advanced techniques along with careful attention to monitoring for best results
- Pest control professionals with experience providing consistent service to large, multi-location businesses across multiple industries
- Dedicated account support for the pest control needs of the hospitality industry
- Regionally-based Quality Assurance and Field Operations teams provide support and ensure consistent service delivery for all your locations

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To put our experienced professionals to work for your team, contact your Omnia Partners Regional Manager today or our Terminix Commercial National Accounts Sales Liaison to connect with our team.

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Helping businesses like yours thrive is our priority at Terminix Commercial. That's what Business First™ means. To put our experienced professionals to work for your business, contact your Terminix Commercial representative, call **1.877.TERMINIX**, or visit Terminix.com/Commercial today.