



October 30, 2019

Lori Ingram  
Contracts Management  
K12 Insight  
2291 Wood Oak Drive, Suite 300  
Herndon, VA 20171  
[lingram@k12insight.com](mailto:lingram@k12insight.com)

Re: Renewal Award of Contract #R170401

Dear Ms. Ingram:

Per official action taken by the Board of Directors of Education Service Center, Region 4 on October 22, 2019, Region 4 ESC is pleased to announce that K12 Insight has been awarded an annual contract renewal for the following, based on the sealed proposal submitted to Region 4 on February 1, 2017, and subsequent performance thereafter:

**Contract**

Feedback and Customer Service Solutions for Schools

The contract will expire on March 31, 2021, completing the fourth year of a five-year term contract. The contract is available through OMNIA Partners, Public Sector. Your designated OMNIA Partners, Public Sector contact is Deborah Bushnell, at (713) 554-7348 or [deborah.bushnell@omniapartners.com](mailto:deborah.bushnell@omniapartners.com).

The partnership between K12 Insight, Region 4 and OMNIA Partners, Public Sector can be of great help to participating agencies. Please provide copies of this letter to your sales representative(s) to assist in their daily course of business.

Sincerely,

DocuSigned by:  
*Robert Zingelmann*  
0B1D33BB0130490...

Robert Zingelmann  
Chief Financial Officer, Finance and Operations Services