

Supercharge school customer service with professional development

A quality school experience extends beyond teaching and learning. K12 Insight empowers teachers, staff, and administrators to improve the school experience through interactive virtual workshops.

Our professional development programs are strategically designed to give frontline school staff the training they need to improve essential soft skills and consistently provide an exceptional customer experience.

Our workshops help staff:

- Redefine the customer experience
- Tap into empathy
- Build good rapport
- Exceed customer expectations
- Solve challenging problems

Each workshop includes:

- 1-hour instruction
- Printable or digitally-fillable PDF workbook
- Self-paced online activity post-instruction
- Ongoing online support
- Certificate of completion



*Improve the customer
experience in your district*



k12insight.com/training-and-pd/

98%

of K12 Insight workshop attendees are satisfied or very satisfied with the usefulness of their workshop.

Source: 2020 Supercharged workshop feedback survey