

# Unified Inbox. Unified Community.

Thoughtful and engaged communication is key to building accountability and trust.

Let's Talk! — the only enterprise-wide customer experience and intelligence platform purpose-built for education — helps hundreds of school districts across the country streamline inbound communications.

## Save Time and Effort

Empower your community by offering two-way communications from all channels (email, text messages, voice mail, and web) into one unified inbox.

Self-service options like Let's Talk! Assistant and Knowledge Base put information at your stakeholders' fingertips — freeing up your time and energy.

## Improve Decision-Making

Use a real-time dashboard and leverage the power of artificial intelligence and predictive analytics to spot needs and trends and make proactive decisions.

## Prevent Crises

Receive alerts and early warnings to prevent health, safety, and security issues before they become emergencies.

## Achieve Higher Levels of Trust, Buy-in, and Engagement

Ensure greater collaboration within and across teams and empower each individual to create efficient, well-crafted responses to stakeholders.

# 79%

**of educators say increased parent communication has a positive impact on academic outcomes.**

Source: EdWeek Research Center

# Fortify Your Frontline Communications

Each interaction with families is an opportunity to strengthen trust. But a haphazard communication strategy can have the opposite impact: slow, siloed responses that create barriers for families, teachers, staff, and students.

## Free up Your Staff

Let's Talk! Assistant — the first chatbot built specifically for K-12 school districts — reduces up to 80 percent of frontline staff resources spent answering frequently asked questions.

## Equitable Access for All

Provide equitable access to customer service with automatic translation and texting capabilities for households without internet service.

**“Let's Talk! has enhanced Fort Worth ISD's communications strategy by enabling us to cut through the clutter and deliver fast and accurate responses to our community. As a result, our district has strengthened engagement and trust with parents, teachers, staff, and students.”**

Dr. Kent Paredes Scribner,  
Superintendent  
Fort Worth Independent School District (Texas)

**Request a demo to help your district deliver better experiences and engagement.**



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