

# OMNIA PARTNERS, PUBLIC SECTOR IS PROUD TO PARTNER WITH K12 *INSIGHT*



## OMNIA PARTNERS, PUBLIC SECTOR

OMNIA Partners, Public Sector is the premier purchasing organization for state and local government, K-12 education, colleges and universities. All contracts available have been competitively solicited and publicly awarded by a government entity serving as the lead agency while utilizing industry best practices and processes. With the most experienced team in cooperative procurement and supply chain management, OMNIA Partners, Public Sector has the expertise to help public organizations achieve their strategic goals.

### *K12 INSIGHT*

K12 *Insight* partners with thousands of school leaders across the country to help them build stronger, more trusting relationships with parents, teachers, students and staff through a unique combination of cloud-based technology, research, and expert consulting. Unique solutions include:

- Customer Service Platform: Build trust, engage your school community, and use real-time data to measure and improve parent, student and teacher satisfaction.
- Customer Experience Research: Tap our team of Ph.D. researchers to build, administer, and analyze valid and reliable school surveys.
- Customer Experience Workshops: Use our suite of in-person and online staff and administrator trainings to build a team of customer service SUPER heroes.

Region 4 Education Service Center has competitively solicited and awarded a cooperative contract to K12 *Insight*. Available through OMNIA Partners, Public Sector, contract #R170401 offers broad portfolios of feedback and customer service solutions for schools.

## Feedback and Customer Service Contract

**Competitively solicited and publicly awarded by:** Region 4 Education Service Center  
**Contract #:** R170401  
**Contract Term:** April 1, 2017 - March 31, 2020

- **Let's talk** - a cloud-based listening solution that helps school leaders and their teams engage their communities
- **Engage** - only school survey solution by educators for educators
- **Advisory Service Module Act** - team of veteran school leaders and communications professionals working as an extension of staff to increase project participation, drive community engagement and deliver stronger results

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