



October 20, 2020

Ms. Kelly Mistry  
Strategic Account Executive  
Language Line Services, Inc.  
1 Lower Ragsdale Drive, Bldg. 2  
Monterey, CA 93940  
[kmistry@languageline.com](mailto:kmistry@languageline.com)

Re: Renewal Award of Contract #R180703

Dear Ms. Mistry:

Per official action taken by the Board of Directors of Education Service Center, Region 4 on October 20, 2020, Region 4 ESC is pleased to announce that Language Line Services, Inc. has been awarded an annual contract renewal for the following, based on the sealed proposal submitted to Region 4 on May 22, 2018, and subsequent performance thereafter:

**Contract**

Language Service Providers and Related Services

The contract will expire on June 30, 2022, completing the fourth year of a five-year term contract. The contract is available through OMNIA Partners, Public Sector. Your designated OMNIA Partners, Public Sector contact is Fred Flores, at (713) 554-0494 or [fred.flores@omniapartners.com](mailto:fred.flores@omniapartners.com).

The partnership between Language Line Services, Inc., Region 4 and OMNIA Partners, Public Sector can be of great help to participating agencies. Please provide copies of this letter to your sales representative(s) to assist in their daily course of business.

Sincerely,

DocuSigned by:  
  
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Robert Zingelmann  
Chief Financial Officer, Finance and Operations Services