



October 30, 2019

Ms. Ludmila Golovine  
President  
MasterWord Services, Inc.  
303 Stafford Street  
Houston, TX 77079  
[bids@masterword.com](mailto:bids@masterword.com)

Re: Renewal Award of Contract #R180705

Dear Ms. Golovine:

Per official action taken by the Board of Directors of Education Service Center, Region 4 on October 22, 2019, Region 4 ESC is pleased to announce that MasterWord Services, Inc. has been awarded an annual contract renewal for the following, based on the sealed proposal submitted to Region 4 on May 22, 2018, and subsequent performance thereafter:

**Contract**

Language Service Providers and Related Services

The contract will expire on June 30, 2021, completing the third year of a five-year term contract. The contract is available through OMNIA Partners, Public Sector. Your designated OMNIA Partners, Public Sector contact is Christine Dorantes, at (615) 431-8182 or [christine.dorantes@omniapartners.com](mailto:christine.dorantes@omniapartners.com).

The partnership between MasterWord Services, Inc., Region 4 and OMNIA Partners, Public Sector can be of great help to participating agencies. Please provide copies of this letter to your sales representative(s) to assist in their daily course of business.

Sincerely,

DocuSigned by:  
  
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Robert Zingelmann  
Chief Financial Officer, Finance and Operations Services