

Print Goods & Services

University of California Award

Ricoh helps education institutions and government organizations leverage information into advantage. Ricoh provides the experience, service and technology to expedite information processing (whether digital or paper based) while also improving collaboration, security and compliance.

The University of California contract #2021002788 has been competitively solicited and publicly awarded and is available nationwide through OMNIA Partners, Public Sector. This simplified process enables organizations to quickly engage Ricoh experience, product, service and solutions.



RICOH
imagine. change.

The Right Information at the Right Time in the Right Form

Ricoh helps transform the way organizations work and communicate. With our expertise in capturing, managing and transforming documents and information, we deliver a broad portfolio of services and technologies that empower digital workplaces. By providing you with the ability to collaborate anytime, anywhere with real-time exchanges of ideas, we can help you innovate, grow and work smarter.

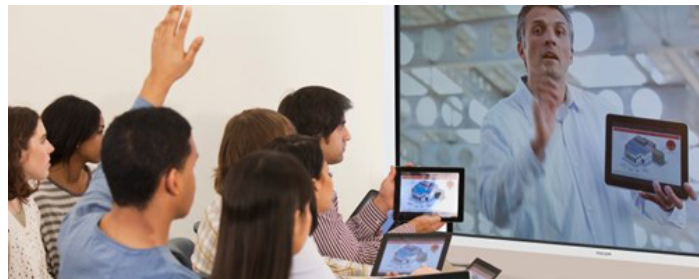
Ricoh is committed to helping organizations transform the way they work. Through our relationship with OMNIA Partners, Ricoh is uniquely positioned to help your organization take full advantage of the latest workplace technology. You now have a cooperative contract that takes advantage of our technology and services portfolio. Ricoh is assisting organizations address their information security and compliance, sustainability, process improvement and cost optimization efforts.

Print Goods & Services

Solutions for Education & Government

Ricoh combines award-winning products, experience and professional services to deliver comprehensive, flexible IT and document solutions. Ricoh understands an organization's needs, then applies and integrates the hardware, software and services.

- Multifunction printers share a common architecture, enabling users to move from one device to another for printing, scanning, faxing, or copying.
- Production printers provide digital technology to help automate analog presses.
- Locally-based technical service and support professionals assigned to specific customers.
- Consistent service and maximum uptime.
- US-based technical support with expert assistance, consulting and networking support with nationwide coverage.
- Single source for all IT service needs.
- On-site, off-site and hybrid managed services to support the entire document lifecycle.
- Capabilities include document input and capture, document lifecycle solutions, document output and distribution, and document storage and archiving.
- Strict protocols for handling customer documents and other confidential data.
- On-site and off-site access for participants at secure document processing centers.
- Customer data protected by robust security systems.



Ricoh Contract Benefits

- Purchasing power of 75,000+ participating agencies
- Competitively-solicited national contract
- A broad array of equipment including:
 - Multifunction printers (or copiers)
 - Desktop and wide format printers
 - Production printers and finishing
 - Interactive displays (for collaboration)
 - Print shop & mailroom equipment
- A broad array of managed services including:
 - Document management services
 - IT and cloud services
 - Professional services
- Strong Service Level Agreements (SLA)

Our Solution Portfolio Includes:

Printers and MFP

- Workgroup solutions
- Production systems
- Wide format systems

Technical Services

- Certified technicians
- Maintenance and fleet management

IT & Cloud Services

- Networking and cloud services
- Software configuration and customization
- Design, diagnostics, installation & evaluation
- Network monitoring and help desk

Managed Document Services

- Print management services
- Document production management
- Imaging and records management
- Mail services management

Imaging Services

- Backfile and day-forward scanning
- Indexing and post-scan processing
- Legacy system scanning and conversions
- Microfilm, microfiche, aperture card scanning