

# BENEFITS ENROLLMENT

*Benefits Enrollment: Making the process easy for you and your employees*

Our high-touch, high-tech philosophy is at the heart of our success. In our experience, we've noticed that customers are more at ease discussing personal insurance needs with a familiar face. We've also noticed they appreciate what technology has to offer – being able to review benefit options and enroll online at their convenience. With First Financial, you don't just get one or the other. We are there every step of the way to educate and assist, whether it's in person or online.

Our comprehensive enrollment services provide you with superior support. Your First Financial representatives are fully licensed, salaried, full-time employees of First Financial. For quality assurance purposes we do not use contract enrollment firms to staff our enrollments. Our staff will meet with your employees one to one and help determine what best meets their needs.

We provide employee benefit booklets at no charge to the District or its employees and will hold meetings and seminars to encourage education and engagement in the benefit plans offered to them. An employee benefit website (EBC) will be created for the District and link to Magnolia ISD's website if requested.

Our robust benefits administration system, FEnroll, allows both for online self-enrollment and for you and your employees to create and print enrollment confirmation statements. FEnroll records and retains all election entry information and dependent data. A benefit file of enrollment adds and changes is provided and can be uploaded into the payroll system after enrollment which alleviates the labor and concern of manually entered elections.

The system is available for open enrollment as well as adding new employees during the year. The online billing site is integrated with and updated by FEnroll with benefit changes daily. The system also sends the benefit elections to the carriers through the EDI process. This provides for the highest accuracy in administering your plan and allows us to give our customers the total benefit solution.



### BENEFITS ENROLLMENT HIGHLIGHTS

- **Benefits Education:** Education is an important component of selecting the right benefits. There are a variety of options available to help educate your employees, so they can choose the plans that meet their needs.
- **Custom Benefits Website:** We create an online Employee Benefit Center that is filled with open enrollment details, benefit descriptions, product brochures, videos, and plan information.
- **On-site Group Meetings:** Your dedicated First Financial representative will visit your location to allow employees the opportunity to learn more and ask questions.
- **One-on-one Appointments:** Employees can request one-on-one appointments to meet with a First Financial representative and discuss the unique needs of their family to ensure they enroll in the right benefits.
- **New Employee Meetings:** We take time to meet with new hires to help them understand your benefits, answer questions, and explain how the enrollment process works.