

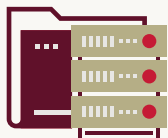
# Complexity Minimized. Performance Optimized.

LEARN WHAT THUNDERCAT CAN DO FOR YOU

ThunderCat Technology is a Service-Disabled Veteran-Owned Small Business (SDVOSB) that delivers technology products and services to government agencies, educational institutions, and commercial enterprises. Specifically, ThunderCat is a systems integrator that brings an objective and innovative approach to solving customer problems in and around the data center including cloud transformations. We do this by providing strategies for data management, cloud computing, cyber security, networking, and governance. A proven leader, ThunderCat Technology provides and optimizes technologies from best of breed manufacturers.

ThunderCat, an SDVOSB with multiple contract vehicles, holds industry specific certifications and provides industry leading resources to help federal and commercial customers achieve their mission.

We are dedicated to being a premier trusted provider of Information Technology products and services by providing consistently superior performance, expertise, quality and integrity with a focus on our clients' mission. We are active with various veterans' charities and are founded and owned by a combat wounded veteran who truly believes in giving back to the community.



Data Center



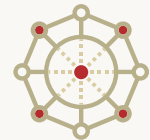
Networking



Cyber Security



Cloud Computing



Collaboration

## Solutions

### Data Center

- Information Lifecycle Management
- Storage Solutions
- Converged Infrastructure
- Server, Desktop, and Application Virtualization
- Disaster Recovery and Business Continuity
- Performance and Configuration Management

### Networking & Cyber Security

- Software-Defined Networking
- Microsegmentation
- WAN Optimization
- Assessment and Design Engagements
- Configuration Management
- CASB and SIEM Solutions
- Next-Generation Firewall
- Endpoint Security

### Cloud Computing

- Private, Public, and Hybrid Cloud Strategies
- Migration Services
- Cloud Native Design Services
- Cloud Management Platforms
- Automation & Orchestration
- Desktop-As-A-Service
- Cloud Workshops
- Billing and Cost Optimization

### Collaboration

- Meetings
- Messaging
- Calling
- Streaming Video
- AV Integration and Design
- Digital Signage
- Architecture Design
- Integration and Documentation
- Cloud

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**Cisco Webex Teams**

The Cisco Webex service is hosted by Cisco and lives in the Cisco Collaboration Cloud. It is a business messaging app, conferencing solution, and phone system (voice) all in one. If using voice, it can be delivered as a wholly cloud or hybrid deployment model.

**Features**

- Enterprise-class Messaging Across Virtual Rooms
- Securely send unlimited messages and share file
- See files instantly without a download
- Start web and video conferences instantly
- Participant from any device, any where, at any time
- End to End Encryption for your messages and files
- Supports Windows, Mac, Web, Apple and Android
- Wide range of integrations and bots ready for download
- Personalize with SDK for integration and API development
- Hybrid model also supported with West’s VoiceMax CE service

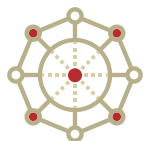
**Benefits**

- Seamlessly works between devices - Smartphone,
- Reduce user collaboration confusion with just one tool
- Securely hosted and encrypted for data security
- Meetings more efficient with access to content
- Improve culture- enabling your workforce to work remote
- TCAT can integrate Voice (Hybrid or Cloud) into TEAMS

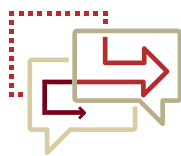
**Cloud/Hybrid Hosting**



**Collaboration**



**UC and Mobility**



**Availability and Resilience**

Guaranteed availability

Cisco Webex Teams has an availability **SLA of 95%**.

Approach to resilience

Both Cisco and West data centers are fully secured and resilient with no single point of failover, business continuity testing and regular data backups.

Outage reporting

Cisco Webex Teams has a public dashboard. In addition integrations and APIs are available to customers and West can sign customers up to email alerts when the service is suffering an outage.

**Data Importing and Exporting**

Data export approach

Data export approach  
Cisco Webex Teams allows users to upload and share documents and files and this supports most common file types.

With regard to administrative reports, customers can view usage reports showing active users, number of messages shared, number of Cisco Webex Teams rooms created, number of registered devices, number and quality of calls, and number and size of files shared. Measure consumption and promote adoption and engagement.