

Our Partnership

In December 2016, ULG acquired Language Select, offering the same services and support for our OMNIA Partners, Public Sector contract, but now with an enhanced global footprint and additional document translation capabilities. ULG is proud to partner with OMNIA Partners, providing comprehensive language interpreting and translation services as we strive to break down cultural and geographic barriers. As a leader in the language services industry, ULG is committed to remaining on the cutting edge in order to advance quality standards and technology innovation.

About ULG

ULG provides interpreting services with consistent availability and uptime, rapid connection times, flexibility, and collaboration with our clients to provide a unified level of service, which sets us apart in the industry. We currently support a number of regulated and non-regulated industries.

Speaking to international clients in their native language is essential for businesses operating in a global marketplace. ULG's OPI services coupled with our document translation and digital localization ensure that organizations can effectively communicate with clients anywhere in the world.

ULG Partnership Benefits

- **Higher quality interpretation and translation:** All ULG linguists are qualified to provide interpreting and translation services across various industries. ULG holds four ISO certifications. Our quality management ideals are shaped by both customer input and our strategic plan.
- **Advanced technology:** ULG provides secure online, real time reporting, reliable & redundant business systems, scalability and capacity. We acquaint ourselves with our clients' day-to-day workflow and address the pain-points and inefficiencies by harnessing or developing a technology solution that integrates seamlessly.
- **Dedicated account management:** Our team works efficiently and collaboratively to ensure our clients meet their goals. We build customized team structures and workflows to suit our clients' unique business needs.

- **Improvement-focused approach:** We take a consultative approach to how we co-manage the program, and constantly look for ways to improve the client experience.
- **Continuity of Service:** In addition to being a leading OPI provider, we are also a RespOrg, which means that we do not have the same reliance that other providers do with lines, telecommunications providers and outages.

Services + Solutions

- **Over-the-Phone Interpreting (OPI)**
24/7/365 access to over 200 global languages
- **Video Remote Interpreting (VRI)**
Over 20 VRI languages including ASL
- **On-Site Interpreting**
Court and Medical certified options available
- **Written Translation**
Flat Fixed Cost or Per Word Rate

Leading Public Sector Cooperative Procurement

OMNIA Partners, Public Sector is the premier purchasing organization for state and local government, K-12 education, colleges and universities. All contracts available have been competitively solicited and publicly awarded by a government entity serving as the lead agency while utilizing industry best practices and processes. With the most experienced team in cooperative procurement and supply chain management, OMNIA Partners has the expertise to help public organizations achieve their strategic goals.

To learn more, please visit:

unitedlanguagegroup.com/omniapartners

omniapartners.com/publicsector

or email ominapartners@ulgroup.com



Committed to quality.

We meet ISO standards 9001:2015, 13485:2016, 17100:2015, and 27001:2013.