

## Convenient Human Connectivity, Anytime, Anywhere

United Language Group's (ULG) Video Remote Interpreting (VRI) provides the immediacy of face-to-face interpreting and the flexibility of over-the-phone sessions, allowing Limited English Proficient, deaf or hard-of-hearing clients to connect with qualified interpreters all over the world.

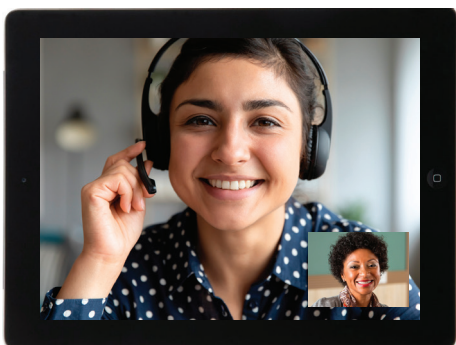
### Meeting the Needs of a Diverse World

In today's interconnected world, the demand for interpreting services has grown dramatically. In the United States, more than 61 million people speak a language other than English. ULG meets the linguistic demands of its clients by providing high quality interpreters through innovative technology solutions.

### Custom VRI Solutions For Your Needs

In government agency settings and other highly sensitive environments, even a small miscommunication can have a detrimental impact. ULG boasts an award winning, one-touch interpretation solution with a variety of features, including:

- VRI support for over 50 languages, including American Sign Language (ASL)
- Seamless VRI integration with your workflow solution
- Optional end-point devices for ease-of-use include mobile carts and stand-alone iPads
- Stringent security practices that support PHI and other confidential data management requirements
- Available across multiple devices: laptops, tablets and smartphones
- Ability to conference in multiple parties
- Customizable data capture for efficient business analytics



### Demonstrating a Commitment to Quality

An organization's success with VRI takes more than just access to interpreters. ULG is committed to providing the highest quality resources supported by a rigorous screening and onboarding program, which includes:

- Minimum 2 years of confirmed experience
- 40-hour training program
- Language and subject competency testing
- Completion of Code of Conduct & Ethics training

Additionally, interpreters undergo on-going monitoring to ensure superior quality.

Microsite: <https://public.omniapartners.com/suppliers/united-language-group/overview>

Contract number is 33851



Committed to quality.

We meet ISO standards 9001:2015, 13485:2016, 17100:2015, and 27001:2013.