



ServiceWear
a p p a r e l ®

WORKWEAR & APPAREL

Everything You
Need to Know About
**Buying Uniforms,
Apparel & Footwear**

OMNIA
P A R T N E R S

www.servicewearapparel.com | www.omniapartners.com



Benefits of Purchasing Workwear From ServiceWear Apparel

We offer industry leading selection and quality, plus one-on-one service from our account management and customer service teams you won't find anywhere else. Read below for more benefits of purchasing workwear and footwear from ServiceWear Apparel.

We Do the Work for You

Our Account Managers work directly with your representatives throughout the entire buying process. They'll send product samples, recommend products, help define emblem needs, and assist with setting up your account and placing orders.

Selection

ServiceWear Apparel offers over 75,000 styles, sizes and colors of uniform garments, with over 15 million pieces of inventory in stock. We distribute a comprehensive range of high-quality uniforms, work apparel and footwear from leading brands, including Red Kap, Wrangler, Timberland and more.

Over 6,000 Customization Options

We offer over 6,000 customization options to ensure your garments accurately identify your company. The OMNIA Partners workwear program also offers free pant hemming and no setup charge for embroidered logos.

No Nonstock or Oversize Charges

Additional charges for nonstock and oversize garments above XL typically represent up to 30% of a uniform budget. Using this contract eliminates these additional costs.

Custom Online Ordering

ServiceWear will customize an online portal for garment orders specific to each customer, profit center, and location. We give our customers the ability to control garment selection and enforce brand standards. Only garments approved for each specific location are populated on the site, along with the appropriate embroidery and other customizations.

On-Time Delivery

Once your order is received, it enters one of the world's most advanced delivery systems. We ship as many as 100,000 garments per day, and have the specialized resources and supply chain expertise to provide on-time delivery on 95% of all stock products. Unlike most uniform programs requiring four to six weeks, the average turnaround time on stocked garments, is typically under 14 business days.

Managed Programs

For large organizations seeking greater control and visibility into overall uniform spend, we can offer web-based managed programs by location and employee. Program customers can apply allowances, stipends and garment allocations on a per location and per employee basis.

Guaranteed Quality Assurance

Quality control systems and 22 different tests monitor our garments for pattern, fit and color consistency and garment construction. We guarantee all products will be free from workmanship and material defects for one year.

Flexible Ordering

There are four easy ways to place an order with ServiceWear Apparel: email or fax your order to us, place it online or call customer service. Once your order is filled, it enters one of the world's most advanced delivery systems.

Guaranteed Best Pricing

OMNIA Partners members have access to our most competitive pricing — product savings up to 40% and more. Our fixed annual pricing provides simplicity and transparency.



The Right Brands

ServiceWear Apparel distributes a comprehensive range of high-quality workwear and work apparel brands designed to fulfill the needs of all participating members of OMNIA Partners.





Let Us Do the Work For You

Our unique, consultative approach makes workwear procurement easy and efficient. See how it works.

Step 1 Our Account Management Team Gets You Started

The Account Management Team sets ServiceWear Apparel apart from all other workwear companies you or your organization have ever worked with.

This team develops a close working relationship with each company representative. They work together determining which products to use and ensure that the department has all of the support to improve service and reduce costs. Their goals are customer satisfaction and simplicity.

Your Account Manager provides all of these services for each company:

Products

- Providing expert product comparisons and recommendations
- Sending samples for evaluation and comparison
- Advise on stock and non-stock garments and additional edits based off the guide

Customization

- Setting up garment customization by department to prevent errors
- Creating "sew-offs" for department approval of logos

Pricing and Ordering

- Providing your company with contract pricing for garments, embroidery, etc.
- Providing order forms or online ordering training
- Assisting departments with ordering fit sets for employee use

Communication

- Serving as the primary point of contact for departments until account is open
- As an advocate, interacting with the Customer Support Team after account is open

Step 2 ServiceWear's Customer Service Team Keeps You Going

After your account is open, the Account Management Team provides all account details to the Customer Service Team, and they assume responsibility for your day-to-day order processing. The Account Manager is always available to your departments if they need to make a change in their program. Together, the Account Management and Customer Service Teams work very hard to exceed your expectations.

Easy Ordering

Ordering uniforms and work apparel from ServiceWear Apparel is easy. We offer four ways to order, and customer service representatives are standing by to answer your questions.

Phone: Customer service representatives are available Monday – Friday, from 7:00 a.m. to 5:00 p.m. (CST) at **1-800-578-9023**.

Email: customerservice@servicewearapparel.com

Fax: **1-866-358-2107**

Online: Login to our online catalog, available 24/7, to place orders.

Rapid Order Confirmation

- Within two hours of an order being entered, an Order Acknowledgement is emailed to the designated contact at your company.
- The Order Acknowledgement shows exactly what styles, sizes and services were ordered. The department will see what is available for immediate shipment and will have estimated shipping dates.



Garment Customization

ServiceWear Apparel provides a wide array of garment customization services that include artwork design, embroidery, monogramming, screen print/silkscreen, reflective and color striping, hemming, sewing and repairing.

Embroidery

Once you provide us with the artwork for your logo, we will digitize it at no charge, a savings of up to \$500. This is just another benefit from ServiceWear Apparel. All embroidery is done onsite, eliminating quality control issues and delays in delivery.



Pant Hemming

ServiceWear Apparel offers free pant hemming to all OMNIA Partners Members, a savings of up to \$2.00 per pair.

Silkscreen/Screen Printing

Custom screen printing is available on a variety of products and fabrics. Numerous ink colors allow endless possibilities for logos and designs.



Reflective and Color Striping

Select from many trim widths, colors and placements to make your enhancements have the highest impact. Flame resistant striping is also available.

About ServiceWear Apparel & OMNIA Partners

Streamlined Procurement for Workwear and Apparel

ServiceWear Apparel distributes high-quality uniforms and work apparel from leading brands to fulfill the needs of organizations. Our broad range of brands and products allows you to find the perfect garments for your organization's workwear program.

OMNIA Partners is the largest and most experienced organization in purchasing and supply chain management. Covering both the private and public sectors, OMNIA Partners unites industry-leading buying power and world-class suppliers to offer an extensive and diverse portfolio of sourcing solutions and partnerships.

Through economies of scale, OMNIA Partners is able to deliver more contracts, in more verticals, with transparent, value-driven pricing. The collection of solutions OMNIA Partners offer includes direct and raw materials, indirect materials and value-added services covering all strategic spend categories that organizations face both inside and outside of procurement.

ServiceWear Apparel serves both the Private and Public Sectors through our contracts with OMNIA Partners. For information and documentation on our Public and Private Sector contracts, visit www.omniapartners.com.

Get Started

Get Started with ServiceWear Apparel

No matter what you need, getting in touch with us is the next step. We can answer your questions, help you compare products and prices, or help you set up an account.

Call

1-844-344-2877

Email

info@servicewearapparel.com

Online

www.servicewearapparel.com/get-started



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