Request for Vendor Contract Update

Pursuant to the terms of your awarded vendor contract, all vendors must notify and receive approval from Region 4/TCPN when there is an update in the contract. No request will be officially approved without the prior authorization of Region 4. Region 4 reserves the right to accept or reject any request.

ServiceWear Apparel _____ hereby provides notice of the following update to
(Vendor Name)

TCPN contract number: R160801 for Apparel, Uniforms, Accessories, Products and Services on this date July 11 2017.
Contract Title

Instructions: Vendors must check all that may apply and shall provide supporting documentation. Place your initials next to each item to confirm that documents are indeed included. Request received without supporting documentation will be returned. Be sure to sign prior to submitting your update for approval. **This form is not intended for use if there is a material change in operations, which may adversely affect members, i.e. assignment, bankruptcy, change of ownership, merger, etc. Please contact a member of the TCPN Contracting Team to request a "*Notice of Material Change to Vendor Contract*" form.**

☐ **Authorized Distributors/Dealers**
_____ Addition
_____ Deletion
_____ Supporting Documentation

☐ **Price Update**
_____ Supporting Documentation

☑ **Products/Services**
X New Addition
_____ Update Only
_____ Supporting Documentation

☐ **Discontinued Products/Services**
_____ Supporting Documentation

☐ **States/Territories**
_____ Supporting Documentation

☐ **Other** _____
_____ Supporting Documentation

Notes: Vendor may include other notes regarding the contract update here: (attach another page if necessary).
Request to add XXXX
Timberland shoes and boots. Pricing and products attached.

Submitted By: Jim Burnett

Title: Executive Vice President

Contact Number: 615-301-6191

Email Address jburnett@servicewearapparel.com

☒ **Approved by Email:** **Date** 7/12/17

☐ **Denied by Email:** **Date**_____

Region 4 ESC: Robert Zingelmann

TCPN: Christine Dorantes

July 11, 2017

Robert Zingelmann
Chief Financial Officer
Region 4 Education Service Center
7145 West Tidwell Road
Houston, TX 77092

Dear Mr. Zingelmann:

ServiceWear Apparel seeks approval to update and expand our offering through our contract for Apparel, Uniforms, Accessories, Product and Services with Region 4 ESC and National IPA.

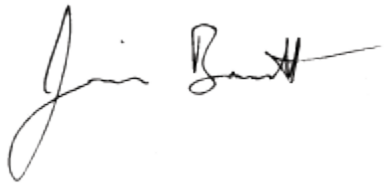
As you are aware, our primary manufacturing partner is VF Imagewear, a member of the VF Corporation family, the largest producer of apparel in the world. VF owns many of the most recognized brands on the market, however many of these have traditionally been available only through retail channels. I am pleased to inform you that several major brands that were previously unavailable to ServiceWear for this reason are now being made available to us to include in our offering to Region 4 ESC and National IPA. In the months ahead, we will have access to the full retail line of Wrangler products. Additionally, we will be offering products from Timberland, particularly the line of Timberland Pro garments and footwear designed for the rigors of the workplace. Our initial roll out of Timberland footwear is ready now and we are seeking your approval.

Our pricing structure for this is based off of manufacturer published retail pricing found at https://www.timberland.com/timberlandpro.html. Region 4 and National IPA member participants will receive a discount of 18.5% off of published manufacturer retail pricing. This is "not to exceed" pricing.

All Timberland Pro products are warranted to be free of defects in material and workmanship for 12 months. Region 4 ESC and National IPA member participants will also be offered the Timberland Pro 30-Day Comfort Guarantee with free returns. Details are attached. Ordering of the Timberland Pro product will be handled through our normal ordering process, by email, phone, fax, or online. Customer Service and Account Management will be handled through the normal ServiceWear Apparel channels.

It is our pleasure to offer these products to Region 4 ESC and the member participants of National IPA.

Yours Truly,



Jim Burnett
Chief Development Officer

Timberland®

ServiceWear apparel®

Timberland Shoes and Boots

Program for Region 4 and National IPA

www.servicewearapparel.com

TIMBERLAND PRO® VALOR™ TACTICAL OXFORD WORK SHOES

STYLE 90667001

$110.00 ★★★★☆ (10 Reviews)

See Product Details

Color: BLACK LEATHER/MESH

* WOMEN'S SIZES AVAILABLE - SEE "SIZE GUIDE" BELOW

SIZE | QUANTITY

SIZE GUIDE

ADD TO CART

ADD TO WISH LIST

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FREE 3-DAY SHIPPING
We offer FREE 3-Day shipping within the U.S., every day.

FREE RETURNS
Returns are FREE within 60 days of your order delivery date.

DESCRIPTION & FEATURES

These tactical work shoes feature leather/mesh uppers designed for comfort. Our exclusive anti-fatigue technology returns energy and absorbs shock; the Vibram® slip-resistant outsole offers quick-response traction during the course of your day.

- This style comes in women's sizes: Size Conversion Chart
- Uppers are premium Clarino™ microfiber and 600-denier ballistic poly
- Mesh lining with antimicrobial treatment for odor control
- Polycarbonate hardware for lightweight, non-metallic durability
- Dynamic anti-fatigue technology absorbs shock and returns energy at key zones of the foot for all-day comfort
- Athletic-inspired Vibram® outsole is non-marking, slip-, oil- and abrasion-resistant and built for traction on variable terrain
- Imported

CARE INSTRUCTIONS:

Balm Proofer™ All-Purpose Protector
Waximum™ Waxed Leather Protector

ORTHOLITE® INSOLES
OrthoLite® comfort foam insoles provide moisture transport, antimicrobial function and long-term cushioning. The ultra-breathable material wont break down or lose cushioning over time, keeping your footwear comfortable and supportive.

ANTI-FATIGUE TECHNOLOGY
Our exclusive Anti-Fatigue Technology absorbs shock and returns energy at key zones of the foot for comfort. Molded, inverted cones support, collapse and return energy in key pressure zones, and the cone structure uses less material for a lighter boot.

WATERPROOF LEATHER
Waterproof leather has been specially treated to give it waterproof properties, causing liquids to bead up and shed from the surface.

ANTIMICROBIAL
Antimicrobial treatment to prevent and control odors.

30-DAY COMFORT GUARANTEE
If during the first 30 days following your purchase you believe our footwear is not more comfortable than other brands you've worn, we'll refund the purchase price to you - keep your receipt. Contact customer service at 1-888-802-9947 for more details.

Show All Features

WATERPROOF

MEN'S TIMBERLAND PRO® VALOR™ DUTY 8" SIDE-ZIP SOFT TOE BOOTS

STYLE 1167A001

$160.00

★★★★☆ (6 Reviews)

See Product Details

Color: BLACK SMOOTH

SIZE | QUANTITY

SIZE GUIDE

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FREE 3-DAY SHIPPING
We offer FREE 3-Day shipping within the U.S., every day.

FREE RETURNS
Returns are FREE within 60 days of your order delivery date.

DESCRIPTION & FEATURES

These waterproof work boots feature anti-fatigue technology, Timberland PRO® rubber outsoles for maximum traction and easy side-zip entry, so you can get to work faster.

- Uppers are black smooth leather and 1200-denier ballistic nylon
- Waterproof membrane for dry feet
- Cement construction for flexibility and reduced break-in time
- Polishable smooth forefoot with textile upper panels for lightweight durability
- Lightweight molded EVA midsole for athletic performance
- Mesh lining with antimicrobial treatment for odor control and comfortable feet
- Metal detector-friendly hardware
- Scotchgard™ protector by 3M for stain resistance
- Patented Side zip with patented Opti® side zip with zipper locker
- Bloodborne pathogen-resistant membrane
- Dynamic anti-fatigue technology absorbs shock and returns energy at key zones of the foot for all-day comfort
- Rounded driving moc heel
- Wall-climb toe grip
- Non-marking Timberland PRO® rubber lug outsole is slip-, oil-, and abrasion-resistant
- Single boot weight for size 9: 660 grams/1.46 pounds
- Imported

CARE INSTRUCTIONS:

Balm Proofer™ All-Purpose Protector
Waximum™ Waxed Leather Protector

TIMBERLAND PRO® RUBBER
Timberland PRO® Rubber uses a heat-resistant, durable, specially-made rubber compound to offer improved resistance to slipping, oil and abrasions - resulting in better traction on all surfaces.

ANTI-FATIGUE TECHNOLOGY
Our exclusive Anti-Fatigue Technology absorbs shock and returns energy at key zones of the foot for comfort. Molded, inverted cones support, collapse and return energy in key pressure zones, and the cone structure uses less material for a lighter boot.

WATERPROOF MEMBRANE
Water-impermeable membrane keeps feet drier and delivers superior waterproof protection. Also provides blood-borne pathogen protection.

WATERPROOF LEATHER
Waterproof leather has been specially treated to give it waterproof properties, causing liquids to bead up and shed from the surface.

SCOTCHGARD™ PROTECTOR
Scotchgard™ protector by 3M offers durable resistance to oil and water spills, so cleaning is easier and the leather looks good for longer.

Show All Features

WATERPROOF

TIMBERLAND PRO® VALOR™ DUTY 6" SOFT TOE BOOTS

STYLE 1164A001

$145.00 ★★★★½ (3 Reviews)

See Product Details

Color: BLACK SMOOTH

SIZE | QUANTITY

SIZE GUIDE

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FREE 3-DAY SHIPPING
We offer FREE 3-Day shipping within the U.S., every day.

FREE RETURNS
Returns are FREE within 60 days of your order delivery date.

DESCRIPTION & FEATURES

When you're tasked with protecting the public, you need work boots and shoes you can trust. These soft-toe waterproof boots feature outsoles that grip any terrain and lightweight insoles for athletic performance.

- This style comes in women's sizes: Size Conversion Chart
- Uppers are black smooth leather and 1200-denier ballistic nylon
- Waterproof membrane for dry feet
- Cement construction for flexibility and reduced break-in time
- Polishable smooth forefoot with textile upper panels for lightweight durability
- Lightweight molded EVA midsole for athletic performance
- Mesh lining with antimicrobial treatment for odor control and comfortable feet
- Metal detector-friendly hardware
- Scotchgard™ protector by 3M for stain resistance
- Bloodborne pathogen-resistant membrane
- Dynamic anti-fatigue technology absorbs shock and returns energy at key zones of the foot for all-day comfort
- Rounded driving moc heel
- Wall-climb toe grip
- Non-marking Timberland PRO® rubber lug outsole is slip-, oil-, and abrasion-resistant
- Single boot weight for size 9: 675 grams/1.49 pounds
- Imported

CARE INSTRUCTIONS:

Balm Proofer™ All-Purpose Protector

TIMBERLAND PRO® RUBBER
Timberland PRO® Rubber uses a heat-resistant, durable, specially-made rubber compound to offer improved resistance to slipping, oil and abrasions - resulting in better traction on all surfaces.

ANTI-FATIGUE TECHNOLOGY
Our exclusive Anti-Fatigue Technology absorbs shock and returns energy at key zones of the foot for comfort. Molded, inverted cones support, collapse and return energy in key pressure zones, and the cone structure uses less material for a lighter boot.

WATERPROOF MEMBRANE
Water-impermeable membrane keeps feet drier and delivers superior waterproof protection. Also provides blood-borne pathogen protection.

WATERPROOF LEATHER
Waterproof leather has been specially treated to give it waterproof properties, causing liquids to bead up and shed from the surface.

SCOTCHGARD™ PROTECTOR
Scotchgard™ protector by 3M offers durable resistance to oil and water spills, so cleaning is easier and the leather looks good for longer.

Show All Features

WATERPROOF

TIMBERLAND PRO® VALOR™ DUTY 6" SIDE-ZIP SOFT TOE BOOTS

STYLE 1163A001

$150.00 (3 Reviews)

See Product Details

Color: BLACK SMOOTH/BALLISTIC NYLON

SIZE | QUANTITY

SIZE GUIDE

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FREE 3-DAY SHIPPING
We offer FREE 3-Day shipping within the U.S., every day.

FREE RETURNS
Returns are FREE within 60 days of your order delivery date.

DESCRIPTION & FEATURES

When you're tasked with protecting the public, you need work boots and shoes you can trust. Our Timberland PRO® Valor soft-toe waterproof boots feature outsoles that grip any terrain and lightweight insoles for athletic performance.

- This style comes in women's sizes: Size Conversion Chart
- Uppers are black smooth leather and 1200-denier ballistic nylon
- Waterproof membrane for dry feet
- Cement construction for flexibility and reduced break-in time
- Polishable smooth forefoot with textile upper panels for lightweight durability
- Lightweight molded EVA midsole for athletic performance
- Mesh lining with antimicrobial treatment for odor control and comfortable feet
- Metal detector-friendly hardware
- Scotchgard™ protector by 3M for stain resistance
- Bloodborne pathogen-resistant membrane
- Dynamic anti-fatigue technology absorbs shock and returns energy at key zones of the foot for all-day comfort
- Rounded driving moc heel
- Wall-climb toe grip
- Non-marking Timberland PRO® rubber lug outsole is slip-, oil-, and abrasion-resistant
- Single boot weight for size 9: 675 grams/1.49 pounds
- Imported

CARE INSTRUCTIONS:

Balm Proofer™ All-Purpose Protector
Waximum™ Waxed Leather Protector

TIMBERLAND PRO® RUBBER

Timberland PRO® Rubber uses a heat-resistant, durable, specially-made rubber compound to offer improved resistance to slipping, oil and abrasions - resulting in better traction on all surfaces.

ANTI-FATIGUE TECHNOLOGY

Our exclusive Anti-Fatigue Technology absorbs shock and returns energy at key zones of the foot for comfort. Molded, inverted cones support, collapse and return energy in key pressure zones, and the cone structure uses less material for a lighter boot.

WATERPROOF MEMBRANE

Water-impermeable membrane keeps feet drier and delivers superior waterproof protection. Also provides blood-borne pathogen protection.

WATERPROOF LEATHER

Waterproof leather has been specially treated to give it waterproof properties, causing liquids to bead up and shed from the surface.

SCOTCHGARD™ PROTECTOR

Scotchgard™ protector by 3M offers durable resistance to oil and water spills, so cleaning is easier and the leather looks good for longer.

Show All Features

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WATERPROOF

TIMBERLAND PRO® VALOR™ DUTY 6" SIDE-ZIP COMP TOE BOOTS

STYLE 1161A001

$160.00

★★★★½ (4 Reviews)

See Product Details

Color: BLACK SMOOTH/BALLISTIC NYLON

SIZE | QUANTITY

SIZE GUIDE

ADD TO CART

ADD TO WISH LIST

SHARE:

FREE 3-DAY SHIPPING
We offer FREE 3-Day shipping within the U.S., every day.

FREE RETURNS
Returns are FREE within 60 days of your order delivery date.

DESCRIPTION & FEATURES

When you're tasked with protecting the public, you need work boots and shoes you can trust. Our Timberland PRO® Valor safety-toe boots feature outsoles that grip any terrain and lightweight insoles for athletic performance.

- This style comes in women's sizes: Size Conversion Chart
- Uppers are black smooth leather and 1200-denier ballistic nylon
- Waterproof membrane for dry feet
- Cement construction for flexibility and reduced break-in time
- Polishable smooth forefoot with textile upper panels for lightweight durability
- Side zip with patented Opti® side zip with zipper locker
- Lightweight molded EVA midsole for athletic performance
- Mesh lining with antimicrobial treatment for odor control and comfortable feet
- Metal detector-friendly hardware
- Scotchgard™ protector by 3M for stain resistance
- Bloodborne pathogen-resistant membrane
- Dynamic anti-fatigue technology absorbs shock and returns energy at key zones of the foot for all-day comfort
- Rounded driving moc heel
- Wall-climb toe grip
- Non-marking Timberland PRO® rubber lug outsole is slip-, oil-, and abrasion-resistant
- Single boot weight for size 9: 680 grams/1.50 pounds
- Imported

CARE INSTRUCTIONS:
Air Raider™ Boot & Shoe Refresher
Balm Proofer™ All-Purpose Protector

TIMBERLAND PRO® RUBBER
Timberland PRO® Rubber uses a heat-resistant, durable, specially-made rubber compound to offer improved resistance to slipping, oil and abrasions - resulting in better traction on all surfaces.

ANTI-FATIGUE TECHNOLOGY
Our exclusive Anti-Fatigue Technology absorbs shock and returns energy at key zones of the foot for comfort. Molded, inverted cones support, collapse and return energy in key pressure zones, and the cone structure uses less material for a lighter boot.

WATERPROOF MEMBRANE
Water-impermeable membrane keeps feet drier and delivers superior waterproof protection. Also provides blood-borne pathogen protection.

WATERPROOF LEATHER
Waterproof leather has been specially treated to give it waterproof properties, causing liquids to bead up and shed from the surface.

SCOTCHGARD™ PROTECTOR
Scotchgard™ protector by 3M offers durable resistance to oil and water spills, so cleaning is easier and the leather looks good for longer.

Show All Features

Timberland PRO® 30-Day Guarantee

Many of our products are offered with a 30-Day Comfort Guarantee.

We are so confident in our comfort platforms, that if our consumers think that our shoes made with the Powerfitor Anti-Fatigue Technology comfort systems are not more comfortable than other brands they've worn, Timberland will refund the purchase price of the shoes, no questions asked, provided consumers still have their dated receipt of purchase.

Timberland PRO® Warranty

Timberland products are warranted to be free of defects in material and workmanship for 12 months from date of purchase. This, however, is not a guarantee against normal wear and tear. Nor does it apply to product that has been damaged by misuse, neglect, accident, modification or unauthorized repair.

If you believe your product is defective, please call our Customer Service department at 844-367-7930 or email us at **specialops@vfc.com**, and a company representative will assist you in addressing any warranty issues.

If, upon inspection, we determine that the product is defective, we reserve the right to replace the product or issue you a credit, depending on the nature of the defect. If the determination is made that no manufacturing or material defect exists in your product, the original product will be returned to you as soon as possible.

LIMITED WARRANTY

Since 1973, Timberland has been committed to offering the finest products, using only the best materials and applying strict quality control standards. Timberland products are warranted to be free of defects in material and workmanship for 12 months from date of purchase. Our warranty is an expression of our confidence in the material and workmanship of our company's products, and assures unsurpassed quality for rugged, dependable products. This, however, is not a guarantee against normal wear and tear. Nor does it apply to product that has been damaged by misuse, neglect, accident, modification or unauthorized repair.

If you believe your product is defective, please send it in along with our Warranty Return Form to us at the following address for inspection:

VF Imagewear
1552 Archibald Ave
Ontario, CA 91761

If, upon inspection, we determine that the product is defective, we reserve the right to replace the product or issue you a credit, depending on the nature of the defect. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

LET US CLEAN UP THOSE BOOTS & SHOES

We don't cover footwear under warranty if it's been through normal wear and tear. Our boots and shoes are built to work hard, and no footwear can last forever (even ours!). However, if your favorite pair is in need of some attention, we invite you to bring them into any Timberland® store for a complimentary cleaning and conditioning.

Return Instructions

FREE RETURN POLICY

If your online purchase isn't a perfect fit or not what you expected, you can return it free of charge. Just ship it back to us by following the instructions below and using the free returns label enclosed with your original order. Returns cannot have been worn, damaged, washed or altered.

RETURN STEPS:

1. Complete the form below.
    a. Enter you Order Number. It is found at the top right corner of the carton list.
    b. Indicate the item and quantity being returned.
    c. Indicate the reason code for each item being returned. The reason codes are on listed at the bottom of the form.
2. Box it up.
    a. Using the same boxes used to ship the products to you, package up your return products with original packaging.
    b. Include the completed return form.
    c. If possible, include a copy of the packing slip that came in your box.
    d. Seal securely.
3. Ship it.
    a. Affix the Return Label securely to your package.
    b. Take the package to your nearest FedEx location or FedEx Drop Box for delivery.

If you have any questions or don't have a pre-printed return label, please contact customer service at

1-844-367-7930 or at specialops@vfc.com.

GETTING CREDIT

We'll do everything we can to take care of your return quickly. Your refund will be credited to your initial form of payment in 7-10 business days, in the amount of the purchase price plus any applicable taxes. It may take one or more billing cycles for your credit to appear after your return has been processed.

Return Form

Printed Name:	
Order Number:	

Your order number should be in the top right corner of your included packing slip.

Return Form			
Item/Size	**Qty Returned**	**Reason Code**	**Other Info**

Reason Codes

5	Shipped Wrong Product	**77**	Ordered Too Small	**81**	Changed Mind
6	Shipped Wrong Size	**78**	Ordered Too Large	**87**	Defective

ServiceWear Apparel

Region 4 ESC / National IPA and TCPN

Price List

Timberland Pro Work Shoes and Boots

Pricing is good through January 31, 2018 | Free shipping | No user fees

Lot	Product Description	Maufacturer SRP	I-MAP (Minimum Advertised Price)	Region 4 ESC / National IPA Discount	Region 4 ESC / National IPA Net Price
90667	4" soft toe, lace, non-waterproof, Timberland PRO Anti-Fatigue (3.5-12,13,14,15, M & W)	$ 110.00	$ 99.95	18.5%	**$ 89.65**
1167A	8" soft toe, side zip, waterproof, Timberland PRO Anti-Fatigue (7-12,13,14,15, M & W)	$ 160.00	$ 144.95	18.5%	**$ 130.40**
1164A	6" soft toe, lace, waterproof, Timberland PRO Anti-Fatigue (3.5-12,13,14,15, M & W)	$ 145.00	$ 129.95	18.5%	**$ 118.18**
1163A	6" soft toe, side zip, waterproof, Timberland PRO Anti-Fatigue (3.5-12,13,14,15, M & W)	$ 150.00	$ 134.95	18.5%	**$ 122.25**
1161A	6" composite toe, side zip, waterproof, Timberland PRO Anti-Fatigue (3.5-12,13,14,15, M & W)	$ 160.00	$ 144.95	18.5%	**$ 130.40**