

# ALTOUR

## 24/7 Support

WE ARE HERE FOR YOU  
AROUND-THE-CLOCK, 24-7.



Available for Apple  
and Android devices.

## ALTOUR24

### NO MATTER WHERE. NO MATTER WHEN.

Around the clock and around the world. 24/7 access to an ALTOUR professional to help when life's emergencies arise.

### ALTOUR24. WHEN VOICEMAIL IS NOT AN OPTION.

Last minute changes don't always correspond to standard office hours. When you need an answer immediately, ALTOUR24 is there for you.

### ONE NUMBER.

Use the same number, anywhere in the world. Your call will be routed to an ALTOUR agent, not a secondary service. In times of crisis, we add agents to ensure that your call gets answered.

### TRACK YOUR BOOKINGS. FULL REPORTING CAPABILITY.

Track bookings by customer, agent, call reason code or call statistics. We ensure your reports are accurate.

### 24 HOUR COMMUNICATION WITH EXEMPLARY SERVICE.

Our team will bring consistent service for you and your travelers. Our expertise is combined with local market knowledge and cultural sensitivity. Because business travel can be unpredictable, we give you 24/7 access to an ALTOUR professional to help you solve any last-minute emergencies.

## The ALTOUR App

### EVERYTHING YOU NEED TO KNOW IN ONE PLACE.

The ALTOUR app equips each traveler with everything they need for their upcoming journey. From crucial details provided by their travel consultant, to helpful services ensuring a seamless and enjoyable experience, the app has it all. It's an easy and convenient way to familiarize travelers with their unique itinerary as well as their destination. It even offers an augmented reality feature to discover nearby restaurants, attractions, etc.

The ALTOUR mobile app provides the traveler with itinerary management.

### IT WORKS OFFLINE & INCLUDES:

- ✓ All trip details: transportation, accommodation, tours, excursions, etc.
- ✓ Flights: mobile and early check-in, live flight status, and predictive delay risk alerts
- ✓ Maps and turn-by-turn directions on foot
- ✓ Currency converter, postcards, etc.
- ✓ Trip Journal to record and share adventures.
- ✓ Augmented reality and other features to discover nearby restaurants, attractions, etc.
- ✓ Detailed travel guides for thousands of destinations including descriptions, pictures, hours of operation, prices, and more!