#### **Language Services**

# Interpreting Services

Our solutions are always tailored to the individual needs of your request. We have specialized interpreters for each professional sector.

acolad.

# From 1:1 meetings to large events — remote and on-site

Whether you need interpreters for a phone call or for an event with 1,000 participants: You can always count on more than 25 years of experience and innovation. Acolad covers it all, turning complexity into simplicity.

While the setting can be very different, our standards remain the same:



## Linguistic quality assurance

All interpreters work only in their attested language combinations, adhering to highest quality standards and recognized professional practices.



## Subject matter experts

Each interpreter guarantees subject related expertise, experience and solid preparation for each topic.



## End-to-end support

Specialized teams support you skillfully all along the process: from defining the best setup, to planning and execution, until your event's conclusion.

## Different scenarios, different services – always Acolad's expertise:



#### **International Events**

- → Global Conventions
- → Multilingual Meetings
- → Employee Forums



#### 1:1 communication

- → Video Interpreting
- Over the phone
- → On-site...



## Remote or on-site? We're here for you. No matter where, no matter when.

We offer virtual, hybrid and on-site interpreting services, and our teams are ready to advise on the best approach for your event.

#### **On-Site** Remote Simultaneous → Remote Simultaneous → Traditional on-site Interpreting (RSI) platform configurations (interpreting The interpretation is booths, headsets and the for perfect user experience, performed while the highest performance support of specialized speaker is speaking and data security technicians) immediate transmission of the speaker's message. Advanced management → Portable audio-guide systems (where a lighter of multiple language channels. Minimal, technical set-up required, completely unnoticeable e.g. for visits, trainings) latency - below 0.2s → Hybrid settings, combining → Stand-alone platform on-site & remote technology or connection with your preferred web conferencing tool **Consecutive** → Conventional web → No equipment/ technology conferencing tool or Acolad's required for on-site The interpreter performs automated platform; one the interpretation after audio channel where either the speaker has finished speaker or interpreter speak. speaking – sentence by sentence or short passages.



### Your world is multilingual, and you need to be prepared? You are: with our app, we're always at hand!

If multilingualism is part of your daily business, so should be our service. From calls scheduled in advance to instant solutions: you just need to connect via phone, app (Android and IOS) or our web portal. One comprehensive tool gives you access to everything you need: booking, interpreter connection, user dashboard and reporting.

#### An all-in-one tool: be it over the phone, be it with video- or on-site interpretation:

- > Connect with an interpreter whenever needed and from wherever you are.
- > Unlimited number of participants.
- > Fully automated workflows, from request to invoicing.
- → Advanced algorithms match the best interpreters for each request.
- → An intuitive system to get started immediately.
- → Access to real-time usage data, periodic reports and data analysis.

Acolad will always present the best turnkey solution for your individual needs, including interpreters, technology and technical support – and all our services come with cost-effective and transparent price models.

If you're looking for the perfect, hassle-free interpreting experience, talk to us first!

# Learn more about our interpreting services for all types of events — on-site or online.

Contact us today! →





