

Region XIV Education Service Center

1850 Highway 351 Abilene, TX 79601-4750 325-675-8600 FAX 325-675-8659

Tuesday, December 8th, 2020

Avaya Inc. ATTN: Jerry Dotson 2605 Meridian Parkway, Suite 200 Durham, NC 27713

Dear Jerry,

Region XIV Education Service Center is happy to announce that Avaya Inc. has been awarded an annual contract for Software and SaaS Solutions based on the proposal submitted to Region XIV ESC.

The contract is effective immediately and will expire on December 31st, 2023. The contract can then be renewed annually for an additional two years, if mutually agreed on by Region XIV ESC and Avaya Inc.

We look forward to a long and successful partnership underneath this contract.

If you have any questions or concerns, feel free to contact me at 325-675-8600.

Sincerely,

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Shane Fields Region XIV, Executive Director