



PRICING:

Best Buy is pleased to offer the attached price list of products for your consideration. We offer a large assortment of products from many manufacturers from which NCPA members can choose. Our relationship with our Vendors allows Best Buy for Business to bring a large assortment of products to you along with a vast array of accessories.

Not included in the price file are Apple products. Best Buy Business may be able to offer Apple products to State and Local government agencies and to non-profit organizations on a case-by-case basis, but we cannot offer these products within the Education vertical. For this reason, we have not included these products in our electronic file. If awarded a contract for products by NCPA, we will be happy to add Apple products into our offering with the understanding these items may not be sold to schools or other government agencies without approval from Apple.

We are also offering Geek Squad® Agent Onsite at a reduced price of \$99.99/Hour. We have a complete line of Geek Squad® Protection Plans (GSP) and Geek Squad® Office Support to complement our devices. These services include plans covering accidental damage which most schools find a must for products being used by students. We are unable to offer a discount on these plans at this time. Services will be only be offered by calling the 1-800-373-3050 customer service line or a Supplier Sales Representative. NOTE: IT services may not be offered to Participating Members that would require Supplier to enter into a Business Associate Agreement under HIPAA.

Geek Squad® Office support does come with the following exceptions:

- As a user-based program and we only support the user listed for support
- We do not support Windows XP, Windows Server 2003, or Linux operating systems
- We do not support any proprietary software
- We do not perform trainings for software (example how to build a power point)

Please note our prices may not contain shipping costs. Because Best Buy Business is able to offer retail store pick up for most items we offer for this award, we wish to separate shipping charges from product cost. For items picked up at a local Best Buy location, shipping charges will not apply. All other items will be charged shipping at our nominal rates.

Prices contained herein are quoted as not to exceed prices. For many items (especially accessories) we're able to offer lower prices and for larger quantities, our Account Managers may obtain further discounts based on volume. Specific volume discounts are not able to be listed here do to the large assortment of items offered and varying discounts we will offer. The discount is applied to purchases by reducing Supplier's standard gross margin for the Product by the stated discount rate for the Product category and reducing the Product price by the difference. Products sold at zero or negative gross margins (e.g. holiday promotions, constrained inventory) will not be eligible for any additional price reductions.

Shipping charges will be prepaid and added to the invoice. Neither Region 14 Education Service Center nor NCPA including any NCPA member will be eligible for reward points under the MyBBY rewards program for sales made pursuant to this Agreement.

Sales Prices made available on the Program Website are generally determined through a pricing logic that compares (i) the price derived by applying a discount, within the range for the Product Category as set forth below, against Supplier's standard gross margin at the Supplier standard Product price and reducing the standard Product price by the difference with (ii) the then current price on BestBuy.com. The lower price is posted as the Sales Price which may be updated on a daily basis. Sales Prices on the Program Website are subject to terms that may limit quantities or specific models available at the stated Sales Price.

Sales Prices provided by quote through a Sales Representative will generally be determined by applying a discount, within the range for the Product category as set forth below, against Supplier's standard gross margin at the standard Product price and reducing the standard Product price by the difference. Product sold at zero or negative gross margins (e.g. holiday promotions, clearance items), constrained inventory Product, Product subject to a unilateral minimum resale price policy, and Product that would be sold at zero or negative margin if a discount were applied will not be eligible for any additional price reductions. Supplier considers current market conditions when determining the actual discount applied within the ranges stated below.



For all items, we suggest members reach out to one of our Account Managers for a specific product quote.

Best Buy Business has also included a sampling of our complete catalog, which can be found at www.bbfb.com. This is only a sampling as our assortment of products is continually changing and growing. Please refer to our website for an entire up to date listing of our product and service offerings.

Please note that we are offering Commercial Grade and Consumer Grade products. Consumer Grade products may have their manufacturer warranty voided if used in a commercial setting. This could be especially important if the customer orders directly from the website instead of going through an Account Manager.

Best Buy Business has also included a sampling of our complete catalog, which can be found at www.bbfb.com. This is only a sampling as our assortment of products is continually changing and growing. Please refer to our website for an entire up to date listing of our product and service offerings.

Please note that we are offering Commercial Grade and Consumer Grade products. Consumer Grade products may have their manufacturer warranty voided if used in a commercial setting. This could be especially important if the customer orders directly from the website instead of going through an Account Manager.

Best Buy will only accept terms if modified. Best Buy has chosen to modify or omit these terms from the bid packet and welcomes the opportunity to discuss upon award.

1. **FREIGHT:** Please note our prices may not contain shipping costs. Because Best Buy For Business is able to offer retail store pick-up for most items we offer for this award, we wish to separate shipping charges from product cost. For items picked up at a local Best Buy location, shipping charges will not apply. All other items may be charged shipping at our nominal rates. Best Buy reserves the right to ship F.O.B Destination Prepay and add on the invoice as a separate line item.
2. **Warranty Conditions:** Please note that we are offering both Commercial-Grade and Consumer-Grade products. Consumer-Grade products may have their manufacturer warranty voided if used in a commercial setting. This could be especially important if the member orders directly from the program website instead of going through an Account Manager. Best Buy reserves the right to sell refurbished items if customer/BuyBoard member requests them.
3. **Payments:** The NCPA participant will make payments directly to the Vendor or vendor assigned dealer at net 30 days after receiving invoice. Best Buy reserves the right to cancel any order where credit is refused to the NCPA member for any reason.
4. **Pricing:** Please read the information contained within this document concerning pricing. Pricing is offered by category within a range of discounts off of Manufacturer's Suggested Retail Price (MSRP). Best Buy will provide a best effort in ensuring, but will not guarantee, lowest price available to like cooperative purchasing customers. Best Buy reserves the right to extend lower price points for large or bulk purchases through this and other contract vehicles. Best Buy is submitting this bid with the understanding that we will be negotiating the standard NCPA fee of 2%.
 - a. Best Buy will not be obligated to pay the BuyBoard service fee for member purchases made through the public www.bestbuy.com website.

Additional Terms

5. Best Buy reserves the right not to accept any Federal Funds that require additional terms:

Explanation of Modification

Best Buy does not accept contracts or purchase orders that would require the Company to comply with certain provisions of the Federal Acquisition Regulation ("FAR") or that would subject Best Buy to any other provision of law that applies to government contractors and subcontractors (e.g., EO 11246). Best Buy is an equal opportunity employer: <http://www.bestbuy-jobs.com/bestbuy/equal-employment-opportunity/>

6. Fingerprint & Background Checks
Modification: Best Buy reserves the right to pursue alternative solutions including, but not limited to 3rd party services, or rejection of PO.
7. Prevailing Wage / Davis Bacon Act
Modification: Best Buy reserves the right to pursue alternative solutions including, but not limited to 3rd party services, or rejection of PO.
8. All sales will be subject to Best Buy's Return & Exchange Promise (attached).



PRODUCT LINE CARD

Appliances .5 - 2.5%

Amana
Avanti
Bissell
BOSCH
Bunn
Char-Broil
Conair
Cuisinart
Danby
Dyson
Electrolux Home Products
Emerson
Euro-Pro
Frigidaire
General Electric
Haier
Honeywell
Hoover
Iglou
iRobot
Keurig
Kitchenaid
LG Electronics
Magic Chef
Nest
Ninja
Panasonic
Samsung
Shark
Sharp
Sunbeam
Whirlpool

Cables 5 - 15%

Belkin
Cables to Go
Dy nex
Monster Cable
Rocketfish
Startech.com

Computing .5 - 2%

Acer
Apple
Asus
Dell
HP
Lenovo
Panasonic
Samsung
Toshiba

Computing Accessories 5 - 10%

Acer
Apple
Asus
Belkin
Blackbox
Bose
Bretford
Cables to Go

Case Logic
D-Link
Dell
Dy nex
Ergotron
HP
Insignia
Kensington
Lenovo
Logitech
Microsoft
Peerless
Samsung
Sony
Speck
Targus
Toshiba

Consumer A/V & Accessories 5- 10%

Acoustic Research
Actiontec
Amazon
Antennas Direct
Apple
Asus
Audio America
Audio Quest
AudioSource (Rodin)
Audiovox
Belkin
Bell'O
BIC America
Bose
Boston Acoustics
C2G
Channel Master
Channel Vision
Clearview
Creative Labs
Denon
D-Link
Dy nex
Emerson
Google
Grace Digital
Harman Kardon
iLive
Init
Insignia
IOGEAR
Ion Audio
JBL
Jensen
JVC
Klipsch
Koss
LG Electronics
Logitech
Magnavox
Middle Atlantic
Monster
MTX
Netgear
Niles Audio

Numark
Panasonic
Philips
Pioneer
Polk Audio
Pyle
RCA
Rocketfish
Roku
Russound
Samsung
Sauder
Sharp
Sherwood
Sling Media
Sonos
Sony
Startech
Supersonic
Terk
Toshiba
True Seating Concepts
Vizio
Westinghouse
Whalen Furniture
Yamaha

Commercial A/V & Accessories 5 - 10% (includes live sound)

AKG
AKAI
American DJ
Atlas Sound
Atlona
Audix
Behringer
Black Box
Blue Microphones
Bogen
C2G
CAD
Cambridge Sound Masking
Channel Vision
Coleman
Creative Labs
Crown Audio
Cyber Acoustics
DBX Professional
Denon
D-Link
Fender
Gefen
Hosa
IAdea
JBL Professional
KEF
Key Digital
Klipsch
Koss
KRK
Lexicon
Logitech
M Audio
Middle Atlantic

NADY Systems
NEAR
Niles Audio
Numark
Peavey
Peerless Industries
Pinnacle Speakers
Pyle
RapidRun
Russound
Samsung
Sennheiser
Shure
Sony
Soundcraft
Speco Techonogies
Startech
URC
VocoPro
Wiremold
Xantech
Yamaha Pro Audio
ZeeVee

Commercial Panels & Accessories .5 - 3.5% (LFD, Digital Signage, Touch, Hospitality & Healthcare)

Asus
BenQ
BrightSign
Christie Digital Systems
Continu.us
Dell
D-Link
Draper
Elo TouchSystems, Inc
Gefen
Hewlett-Packard
InFocus
Innovative Sales Solutions Inc
Key Digital
LG Electronics
NEC
Panasonic
Peerless Industries
Planar
RCA Commercial TV
Samsung
Sharp
SunBrite TV
ViewSonic

Digital Imaging .5 - 3.5%

Canon
DJI
FujiFilm
Garmin
GoPro
HTC
iON
JVC
Kodak
Nikon

Olympus
Panasonic
Parrot
Pentax
Pivothead
Polaroid
Samsung
Sony

Health & Fitness 0 - 3.5%

Fitbit
Garmin
Griffin Technology
Jawbone
Misfit
Polar
Striiv
TomTom

Home Control and Surveillance

August
Avue
Belkin
Chamberlain
Cisco Consumer Products
Clearview
Defender
Directed Electronics
D-Link
Dropcam
Foscam
Home Tech
Honeywell
Insignia
Insteon
Kwikset
Levana
LIFX
Lorex
Motorola
Nest
Netgear
Philips
Q-See
Samsung
Skybell
Swann
Tely Labs
Zmodo

Interactive Whiteboards 1 - 5%

Da Lite
Elite Screens
Epson
Logitech
Mimio
Panasonic
Samsung
Smart kapp
Wacom



PRODUCT LINE CARD

Mobile Phones

Alcatel
 Apple
 ASUS
 AT&T
 BlackBerry
 Blu
 Boost
 HTC
 Kyocera
 LG
 MetroPCS
 Microsoft
 Motorola
 Nokia
 Novatel
 NUU Mobile
 Pantech
 Samsung
 Sharp
 Sierra Wireless
 Sony
 Sprint
 T-Mobile
 TracFone
 Verizon
 Virgin Mobile
 ZTE

Mobile Phone Accessories .5 - 10%

Apple
 Belkin
 BlackBerry
 C2G
 Cellet
 DigiPower
 Duracell
 Dynex
 eForCity
 Energizer
 Fosom
 Griffin Technology
 HTC
 Incipio
 Insignia
 Kensington
 Lenmar
 LG
 Modal
 Mophie
 myCharge
 Outdoor Tech
 PhoneSuit
 Platinum
 Platronics
 PNY
 RCA
 ReVive
 RND Power Solutions

Rocketfish
 Samsung
 Secur
 Spyder
 Startech
 TYLT
 Wilson

Mounts .5 - 10%

Chief
 Dynex
 Ergotron
 Peerless
 Rocketfish
 Sanus
 Vantage Point

Networking .5 - 3.5%

Actiontec
 Belkin
 Buffalo Technology
 C2G
 Cisco Consumer Products
 Cradlepoint
 D-Link
 Linksys
 MERAKI
 NETGEAR
 SonicWALL
 Startech
 Tripplite

Portable Audio 0 - 10%

Beats by Dre
 Bose
 Braven
 Griffin Technology
 iHome
 Insignia
 Jam
 Jawbone
 JBL
 Klipsch
 LG
 Marshall
 Modal
 Monster
 Panasonic
 RockDoc
 Sennheiser
 Skullcandy
 Sol Republic
 Sony
 Soundcast
 Soundfreaq
 UE

Printers, 3D Printing & Scanners 1 - 3.5%

3D Systems
 3Doddler
 Afinia
 BeeVeryCreative
 Brother
 BuMat
 Canon
 Dell
 Epson
 Flashforge
 HP
 Kodak
 LeapFrog
 Lexmark
 MakerBot
 Panasonic
 Primera
 RoBo 3D
 Samsung
 Seiko
 Solidoodle
 VuPoint
 Xerox
 XYZ Printing

Projectors & Projector Screens 1 - 5%

Acer
 BenQ
 Bretford
 Canon
 Casio
 Da-Lite
 Dell
 Elite Screens
 Epson
 Futitsu
 Hitachi
 inFocus
 JVC
 NEC Display
 Optoma
 Panasonic
 Sony
 ViewSonic
 Vivitek

Servers .5-2.5%

Dell
 HP
 Lenovo

Software .5 - 1.5%

Adobe
 GOOGLE

Hapara Inc
 Intuit
 Kaspersky
 Microsoft
 Nuance
 Symantec
 Trend Micro
 Veeam Software
 Vmware
 Webroot

Tablets .5 - 1.5%

Acer
 Amazon
 Apple
 Asus
 Dell
 Digiland
 Google
 HP
 Insignia
 Lenovo
 Microsoft
 Samsung
 Toshiba

Tablet Accessories 5 - 15%

AMAZON
 Apple
 Belkin
 BRENTHAVEN
 Case Logic
 Dell
 Dynex
 Ergotron
 Griffin Technology
 GripCase
 Gumdrop Cases
 Hard Candy Cases
 HTC
 Incase
 Incipio
 Insignia
 Kensington
 Lenovo
 Lifeproof
 Livescribe
 Logitech
 M EDGE
 Maclocks
 Max Cases
 Microsoft
 Modal
 Otterbox
 Platinum
 Rocketfish
 Samsung
 Speck Products

Targus
 Tripplite
 Urban Armor Gear
 Wacom
 Zagg Incorporated

Televisions .5 - 3.5%

Haier
 Hisense
 Insignia
 LG
 Panasonic
 RCA
 Samsung
 Sansui
 Sceptre
 Sharp
 Sony
 Sunbrite
 Supersonic
 Toshiba
 Viore
 Westinghouse

Video Gaming 0%

Activision Inc
 Bethesda Softworks
 Electronic Arts
 Leapfrog Enterprises
 Logitech
 Microsoft
 Microsoft Xbox Corporation
 Nintendo
 Parrot
 PERFORMANCE DESIGNED
 PROD
 Protocol
 Razer
 Sega of America
 Sony
 Square Enix LLC
 Take 2 Interactive
 Thrustmaster
 Turtle Beach
 Ubisoft
 Vtech Electronic
 WARNER HOME VIDEO

Contact an Account Manager today at 1-800-373-3050 www.BestBuy.com/Business

URL:

<https://www.bestbuy.com/site/clp/null/pcmcat1599841190375.c?previewTime=20201013-0000&previewSize=l>

Best Buy Business Returns and Exchanges

Returns and exchanges

Our promise

We at Best Buy work hard every day to enrich the lives of our customers through technology, whether you come to us online, visit our stores or invite us into your home. If you are not fully satisfied with your purchase, let us help you with a replacement, return or repair.

If you want to return or exchange your purchase, please know that you can return or exchange almost everything within 15 days for a full refund. Simply bring your item(s) to us with all contents and packaging and your proof of purchase, and we will process your return or exchange. You can return or exchange cell phones, cellular tablets, mobile hotspots and cellular wearables ("Activatable Devices") within 14 days for a full refund. This return period also applies to all customers. The returns time period begins the day you receive your product and applies to new, clearance, open-box, refurbished and pre-owned products.

Restocking fees.

Some items we sell have a restocking fee if returned by a customer:

- There is a **\$45 restocking fee** for Activatable Devices (excluding prepaid phones).
- A restocking fee of **15% of the item's purchase price** applies to drones, DSLR cameras and lenses, mirrorless cameras and lenses, electric bikes, electric mopeds, leg and body recovery systems, premium camcorders, projectors, projector screens, and special-order products.

There is no restocking fee if the product is unopened or if the purchase and the return both occur within Alabama, Colorado, Hawaii, Iowa, Mississippi, Ohio, Oklahoma and South Carolina, and where prohibited by law. The restocking fee will be taxed in select states.

Final sale and nonreturnable items.

All final sale merchandise cannot be returned. Other nonreturnable purchases include custom orders, personalized orders, non-subscription digital content (including digital gaming but excluding *Microsoft Office*), prepaid cards (including third-party gift cards and prepaid phone cards), vehicle replacement key fobs, memberships, completed services, plumbing items (including bidets), sexual wellness products, trading cards (including Pokémon cards), home standby generators, opened products that interact with bodily fluids, opened SIM kits, opened consumable items including batteries, cleaning agents, oils, fuel, filters, cleaners, health supplements, health test kits, ink and 3D printer filament. While rare, Best Buy may require you to return your item directly to the manufacturer.

Like-new condition.

Items need to be returned in a like-new condition. Items that are damaged, unsanitary, dented, scratched or missing major contents may be denied a return. Apparel must not be worn or laundered, and its original tags must be attached for us to accept a return.

How to return an item.

Gather the purchases you want to return, along with the original contents and packaging.

Returns in store.

Avoid shipping charges and receive a refund more quickly by returning your items to any Best Buy store within the United States.

1. Include all original packing and accessories.
 - a. If you don't have all the original packaging and accessories, that's okay. We can process a return with a small deduction on your refund for what's missing.
2. Bring your receipt or packing slip.

Returns by mail.

You can return online purchases from Best Buy through the mail as long as they are shipped to us from within the United States.

To return an online purchase by mail:

1. Pack your return in the original shipping package, if possible.
2. Include the packing slip and return label, and indicate the reason for the return.
 - a. Don't have a return label? [Print a return label now](#)
3. Include all original packaging and accessories.
 - a. If you don't have all the original packaging and accessories, that's okay. We can process a return with a small deduction on your refund for what's missing.
4. Send your return to:

Best Buy Returns Center
600 Park Loop Rd
Suite D
Shepherdsville, KY 40165

For proof of delivery, we recommend that you return items via UPS or insured USPS. Best Buy does not accept international return and exchange shipments.

Returning a major appliance.

We want you to be satisfied with your purchase from us. Before you accept delivery of your major appliance, please inspect it. If any issue exists, you may refuse delivery. Once you have accepted delivery (or if you brought the major appliance home yourself), you have 15 days to contact us regarding defects, damage or other issues. Please do not contact the store; please call us at 1-888-BEST BUY (1-888-237-8289).

Refund method and timing.

With a few exceptions, we will reimburse you for returned items in the same way you paid for them. If you prefer, you can make an exchange for the same item.

If you paid more than \$800 in cash, more than \$250 by check or by a debit card without a major credit card logo, we will refund you by check within 10 business days. Any amounts deducted from a gift card will be credited to the gift card. If you no longer have the gift card used for an order, please call us at 1-800-373-3050, with your order number handy, and we'll be happy to send you a replacement.

Special considerations.

Damaged, defective or incorrect items.

If you receive a product that is defective or that is not the product you ordered, please return it to a Best Buy store and we'll arrange for a replacement. If you would rather return the item by mail, please call us for special instructions at 1-800-373-3050. We will cover all reasonable and customary ground shipping fees.

For proof of delivery, we recommend that you return items via UPS or insured USPS. Best Buy does not accept international return and exchange shipments.

Returns lacking proof of purchase.

Reimbursements on returns lacking proof of purchase may require an email address and may be denied or limited, and state sales taxes and fees will not be reimbursed.

Product accessories and packaging.

Please return items with all accessories and packaging. If you do not, we may either deny the return or allow a return with a nonrefundable deduction on your refund for what is missing.

Bundle discount and free items.

If you received a discount or free item by purchasing multiple items together, you will lose that benefit if you do not return all items purchased.

Connected and Wi-Fi devices.

Please make sure that all data has been removed and the device is no longer linked to any cloud account or to any other device so that we may accept the return of this product. If you decide to return a phone or device with a carrier contract, you are responsible for cancelling your service contract with the carrier and for all carrier charges.

There are two ways to return your phone or device and cancel your service:

- Return your device to a Best Buy store. Be sure to tell the store associate that you want to cancel your service. Carrier service cancellation policies may vary.
- Call Best Buy Mobile at 1-877-702-2211 (6 a.m. to midnight, CT) for instructions on how to return the device by mail.

Hearing aids

Hearing aids have a 60-day return policy for all customers. Hearing amplifiers follow our standard 15-day return policy.

Holiday decorations

Products in Halloween Decorations and Christmas Decorations categories can be returned within 15 days for all customers for a full refund.

Entertainment products.

Opened physical copies of computer software, movies, music, video games, books, video game guides and sheet music can only be exchanged for an identical item.

Services, subscriptions and *Microsoft 365* and *Office*.

Return and refund details on services and subscriptions, including anti-virus software and *Microsoft 365*, are found in their terms and conditions, available at [BestBuy.com/PlanTerms](https://www.bestbuy.com/PlanTerms). *Microsoft Office* can be returned within 30 days by all customers for a full refund. If you have purchased a service that you have not used but you now wish to return and you are unable to return in a store, please contact us at 1-888-BEST BUY (1-888-237-8289).

Privacy protection.

Please remember to remove your personal data and other information from the products you are returning. To learn more about our privacy practices, please see [www.BestBuy.com/privacy](https://www.bestbuy.com/privacy).

BestBuy.com, Best Buy kiosk, Best Buy Business and Best Buy Education returns in store.

Most products you buy on BestBuy.com, at a Best Buy kiosk, or through Best Buy Business or Best Buy Education can be returned at our stores. Please contact us at 1-888-BEST-BUY (1-888-237-8289) for kiosk returns.

Export regulations.

If you live outside the United States, please remember to comply with all U.S. Export Administration Regulations and control laws, and know that return shipments to Best Buy need to occur within the U.S.

Pricing.

For information about our pricing policies, please see [BestBuy.com/Pricing](https://www.bestbuy.com/pricing).

Best Buy may run tests of the Return & Exchange Promise in select locations and may amend these terms at any time.

Effective Date: September 11, 2022.