

CityBase Kiosks

A secure, self-service option for customers to pay all of their bills in one place.



Industry-Leading Security

PCI Level-1 compliant technology runs via our cellular modem and takes you out of PCI security scope for card payments. Cloud-based software means no customer data is stored on the kiosk.

Centralize Payments for All Departments

Kiosk technology integrates in real time to client source systems. Payments post to the appropriate department via independent workflows, routing all transactions to the corresponding source systems.

Real-Time Lookup & Posting

Integrated software allows customers to look up their current amount due. Payments post instantly, even after business hours, to help avoid late fees and speed up revenue collection.

24/7 Access & Free Cash Payments

Kiosks provide customers convenient options to pay on their schedule. Kiosks can be accessed 24/7 and customers are never charged a transaction fee for cash payments made on a kiosk.

Improve Customer Convenience

Highly visual instructions in English and Spanish make it fast and easy to pay. Customers immediately get their receipt printed, texted, or emailed, so they can trust their payment was received.

Fast Installation. High Adoption

We will work with you to recommend optimal kiosk placement for your customers at locations like payment centers, government buildings, and local businesses. The only installation requirements are power, cellular service, and a 5'x5' space.

Big Picture Revenue Reporting

Research, report, and reconcile all revenue in a single place with complete visibility into all transaction data. Powerful search functionality allows you to locate customer records and void or refund transactions in real time across all kiosk locations and tender types.



Learn more at thecitybase.com



Outdoor



Through Wall



Indoor

“We wanted to provide a payment option that would make it more convenient for customers to pay in person without facing unnecessary fees and delays from a third party. By having our own kiosks, we can guarantee payments post instantly, so customers don’t have to worry about their payment being processed on time. We chose CityBase because their technology is fast and easy to use, and they share our commitment to providing exceptional service to our customers.”

Customer Service Officer, KC Water



Learn more at thecitybase.com