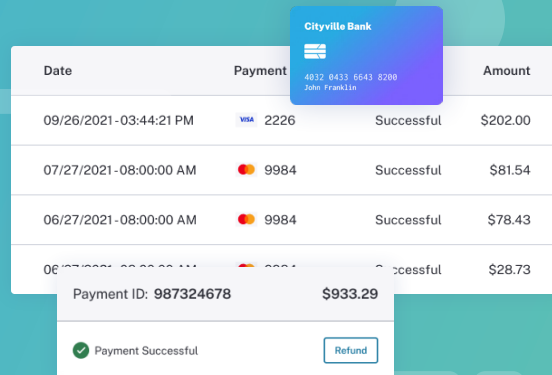


Revenue Management

An integrated research, reporting, and reconciliation back office solution.



Date	Payment	Amount
09/26/2021-03:44:21 PM	VISA 2226 Successful	\$202.00
07/27/2021-08:00:00 AM	9984 Successful	\$81.54
06/27/2021-08:00:00 AM	9984 Successful	\$78.43
06/27/2021-08:00:00 AM	9984 Successful	\$28.73

Cityville Bank
4832 0433 8643 8208
John Franklin

Payment ID: 987324678 \$933.29

Payment Successful Refund



Use Revenue Management for complete visibility into all payments across all channels and agencies, in one place. Revenue Management comes standard with any CityBase payment product.

Real-Time Payment Posting

Direct integration from CityBase to your Customer Information System (CIS) means transactions are instantly visible to staff in Revenue Management and your CIS, at the same time. Real-time account updates ensure efficient reconciliation and improved customer service.

Configurable Dashboards

Facilitate day-to-day operations by tracking transactions and revenue with reports that are tailored to your needs. See high level data across all agencies and departments included on the platform. Dashboards can be automatically filtered to only display data for the agency or department a staff member is assigned to, ensuring personnel only view information that is pertinent to them.

Robust Search and Filter Functionality

Search for any customer transaction, in real time. Search and filter criteria by transaction ID, card type, tender type, date or date range, payment channel, debt type, and more. Once your staff has located a transaction, they can view its full details and take action on the transaction as needed.

Voids and Refunds

Void, or issue full or partial refunds, on any transaction completed on the platform. Any refund or chargeback is clearly linked back to the original transaction for easy research and reconciliation.

Reporting Across Departments

See all payments in one place to spot trends across all transactions. Generate reports from a large selection of standardized templates or custom-build unique reports on a desired frequency or ad-hoc. Any data available in your source systems can be included in the reports, including fees, account details, GL code, batch number, agency, department, description/sub-description, item ID, line memo, cashier, and other custom attributes.

Tiered Permission Levels

Provide permission-based access to staff with 3 levels of permissions roles. Customer service agents can research necessary transaction details, Supervisors can void payments and provide refunds, and Administrators can manage other users.

Industry-Leading Security

World class, cloud-based security means your data is always secure across the entire CityBase platform. Sensitive cardholder data is never stored anywhere on the platform. Updates to our security infrastructure are deployed in real time via the cloud — with continuous uptime — meaning there's no interruption to your operations for maintenance or routine updates.



Learn more at thecitybase.com