



### Request for Vendor Contract Update

Pursuant to the terms of your awarded vendor contract, all vendors must notify and receive approval from Region 4/OMNIA Partners, Public Sector when there is an update in the contract. No request will be officially approved without the prior authorization of Region 4. Region 4 reserves the right to accept or reject any request.

Consolidated Communications Enterprise Services hereby provides notice of the following update to

Contract number: R241101 for Telecommunications - Wireline, Wireless, IoT, Unified Communications & Data Communications

on this date 10/20/25.

**Instructions:** Vendors must check all that may apply and shall provide supporting documentation. Place your initials next to each item to confirm that documents are indeed included. Request received without supporting documentation will be returned.

**Authorized Distributors/Dealers**

- Addition
- Deletion
- Supporting Documentation

**Products/Services**

- New Addition
- Update Only
- Supporting Documentation

**Discontinued Products/Services**

- Supporting Documentation

**States/Territories**

- Supporting Documentation

**Price Update**

- Supporting Documentation

**Material Change**

- Assignment
- Change in Ownership (Sale/Purchase)
- Bankruptcy
- Acquisition
- Merger
- Supporting Documentation

**Other** Name Change/Branding

- Supporting Documentation

**Notes:** Vendor may include other notes regarding the contract update here: (attach another page if necessary). For material changes, indicate the name of the company of the awarded supplier and the official name of assigned or added company.

We have only changed the name of the company to follow our consumer divisions branding, which is Fidium. Nothing has changed with regard to ownership and there have been no mergers, acquisitions, or sale of Consolidated. This is simply an alignment of our branding.

Signature of Vendor:

Submitted By: Mark Evans



Title: Director of Business Development

**Approved Date:** 10/27/2025 | 2:53 PM CDT

**Denied Date:** \_\_\_\_\_

**Region 4 ESC 1<sup>st</sup> Review:** DS  
CW  
Initials

Contact Phone Number: (816) 308-7495

Region 4 ESC:  Signed by:  
  
A5A9F62707BB46B...  
Signature

Email Address: mark.evans@fidium.com

**For material changes, the awarded contract holder and/or subsequent assignee agrees to and understands the following principles:**

i. **Contract holder reference.** If the contract holder undergoes a merger, acquisition, or partial assignment, in which case they still maintain the contract, then all transactions made under the existing contract number (including purchase orders) must reference the name of the awarded contract holder. The exception to this requirement is if the contract holder no longer holds the contract or if the company has been acquired by another company and undergone a name change. Notice of the authorized name change, to the existing contract, must be provided and approved by Region 4.

In instances where the contract holder has acquired a separate and distinct company, and it is necessary to designate those certain purchases facilitated by the non-contract holder, then this designation may be made if, and only if, the contract holder is also referenced on the transaction.

ii. **Maintenance of records.** Both the awarded contract holder and subsequent assignee agree to remain responsible for maintaining all auditable records, including documents kept in the ordinary course of business and sales invoices, related to OMNIA Partners, Public Sector and/or contract number pursuant to the statutory requirements identified in the vendor contract.

iii. **Payments.** Both the awarded contract holder and subsequent assignee agree that all payments made by participating entities must be made directly to the contract holder, unless otherwise approved by Region 4. Accordingly, both parties acknowledge that in instances where it is necessary to designate the purchases facilitated by assignee, that the contract holder must also be referenced on the purchase order.

iv. **Handling of Proprietary and/or Confidential Information.** In accord with the terms of the contract, both awarded vendor and assignee agree that at all times it will hold in strict confidence and not disclose to any third party Confidential and/or Proprietary information of Region 4, except as approved in writing by Region 4, and will use the Confidential Information for no purpose other than providing services under the contract. Both awarded vendor and assignee shall only permit access to Confidential Information to those of its employees or authorized representatives having a need to know and who have signed confidentiality agreements or are otherwise bound by confidentiality obligations at least as restrictive as those contained herein.

This document is to be construed in strict accordance with the terms and conditions outlined in the Region 4/vendor Master Agreement referenced herein. Both awarded vendor and assignee agree to uphold the vendor obligations set forth in the vendor agreement. This Agreement will become effective when signed by all parties.

Sep 22, 2025 8:00 AM Eastern Daylight Time

## Consolidated Communications Becomes Fidium, Uniting All Services Under One Bold Identity

Share      

*Expansion of Fidium to more customers and communities marks  
new era of growth*



CONROE, Texas--(BUSINESS WIRE)--Consolidated Communications today announces the next step in its transformation: uniting its residential, business and wholesale lines of business under a single, modern fiber internet and network services brand – Fidium. Fidium now represents all the company’s fiber-based solutions nationwide, and more than 75 percent of its broadband customers. The company is on track to reach more than 80 percent of its footprint with fiber within the next few years.

Since the Fidium brand launched in 2021, it has grown rapidly and earned one of the industry's highest Net Promoter Scores by redefining home and small business internet service with fiber-optic speed, reliability and simplicity. That same commitment now extends to enterprise, government, education and wholesale customers.

Fidium now represents all lines of business formerly branded as Consolidated Communications:

- **Fidium Fiber** – Residential fiber internet with multi-gig speeds and exceptional simplicity
- **Fidium Business** – Scalable fiber internet, network services, security, voice, collaboration and transport solutions for businesses of all sizes
- **Fidium Wholesale** – High-capacity, carrier-grade transport and connectivity solutions for infrastructure providers nationwide

"For commercial and wholesale customers, Fidium means enterprise-level networks, carrier-grade infrastructure, and solutions designed to grow with them," said Dan Stoll, president of commercial and carrier business, Fidium. "By unifying under one fiber-focused brand, we can scale faster, expand our capabilities and network more seamlessly, while continuing to deliver the secure, reliable connectivity organizations need to compete and succeed."

The company has invested approximately \$1.7 billion in fiber infrastructure since 2020, expanding its footprint to more than 700 communities and earning recognition as one of the nation's top 10 fiber networks by route miles. Tim Austin, partner at Searchlight Capital, commented: "Fidium Fiber has experienced robust growth across its business lines and is well-positioned to build on this momentum and continue to expand its fiber-based services across its footprint. The successful closing of its inaugural ABS financing, which exceeded \$1 billion, will help fuel the company's expansion as it gains substantial market share in the fiber sector. We are excited to continue supporting the company in this next phase as Fidium delivers world-class service to an ever-growing customer base."

Today's brand announcement comes as the organization prepares for a planned leadership transition. The company recently [announced](#) that President and CEO Bob Udell will retire at the end of 2025 and join the Board of Directors as Vice Chairman, with Chief Operating Officer Gaurav Juneja set to become CEO at the start of 2026.

“Leading this company through its transformation from a legacy telecom provider to one of the nation’s fastest-growing fiber businesses has been the honor of my career,” said Bob Udell, president and CEO, Fidium. “Our residential and small business success has shown what’s possible when you combine world-class fiber internet with a customer-first mindset. Expanding Fidium across every customer group allows the organization to carry that same promise to businesses, institutions and communities nationwide.”

The brand expansion also debuts Fidium’s new tagline, “**Fiber Up.**”

“As we enter this next chapter, I’m committed to building on our momentum by delivering an exceptional customer experience, driving innovation that sets us apart, and leading this talented team,” said Gaurav Juneja, chief operating officer and incoming CEO, Fidium. “The Fidium brand unites our work as we are standardizing the network to fiber, digitizing the customer experience and energizing our employees. We’re investing in providing access, connectivity and opportunity to hundreds of communities. That’s why ‘Fiber Up’ is more than a tagline - it’s a call to action for people, businesses and communities to grow, innovate and prosper together.”

The Fidium brand will roll out across communications, marketing, support materials and customer invoices over the next several months. Customers can expect the same reliable service and support they trust today. For more information, visit [FidiumFiber.com/Future](https://FidiumFiber.com/Future).

## **About Fidium**

Fidium is a next-generation fiber internet and network services company on a mission to be America’s favorite fiber provider. Serving people who expect more from their connectivity, Fidium delivers lightning-fast, reliable internet that’s refreshingly easy to use. With future-ready technology, a customer-first approach, and a growing national fiber footprint, Fidium is redefining what “better internet” means: fast speeds, simpler experiences, and service that’s *actually* helpful.

Available in more than 700 communities, Fidium connects people to the possibilities of fiber – from homes and small businesses to large enterprises, schools, hospitals and entire communities. Backed by one of the nation’s top 10 fiber networks and a commitment to continuous innovation, we’re powering work, life, learning and opportunity. Fiber Up and learn more at [FidiumFiber.com](https://FidiumFiber.com).