

# **Request for Vendor Contract Update**

Pursuant to the terms of your awarded vendor contract, all vendors must notify and receive approval from Region 4/OMNIA Partners, Public Sector when there is an update in the contract. No request will be officially approved without the prior authorization of Region 4. Region 4 reserves the right to accept or reject any request.

Granite Telecommunications, LLC	hereby provides notice of the following update to				
(Vendor Name)					
Contract number: R200901	for Unified Communications as a Service (UCaaS) on this date 04/27/2023.				
Instructions: Vendors must check all that ma	ay apply and shall provide supporting documentation. Place your initials				
	s are indeed included. Request received without supporting documentation				
	pmitting your update for approval. This form is not intended for use if				
	ich may adversely affect members, i.e. assignment, bankruptcy, change				
of ownership, merger, etc. Please contact a	member of the OMNIA Partners Contracting Team to request a "Notice				
of Material Change to Vendor Contract" for	<mark>m.</mark>				
Authorized Distributors/Dealer	rs Price UpdateSupporting Documentation				
DeletionSupporting Documentation					
<b>✓</b> Products/Services	☐ Discontinued Products/Services				
New Addition	Supporting Documentation				
Update Only					
Supporting Documentation					
	☐ Other				
	Supporting Documentation				
Supporting Documentation					
Notes: Vendor may include other notes rega Addition of one new service: Voice Over Cal	arding the contract update here: (attach another page if necessary). ble				
Submitted By: Chay Diamond	<b>Approved Date</b> 5/9/2023   9:48 AM CDT				
Fitle: Government Solutions Contracts Ar	Denied Date				
Contact Number: 617-837-5401	DocuSigned by:				
Email Address: <u>GovtContracts@Granitenet</u>	t.com Region 4 ESC: Kohert Eingelmann  OB1D33BB0130490				



27 April 2023

Region 4 Education Service Center (ESC) 7145 West Tidwell Road Houston, Texas, 77092-2096

OMNIA Partners, Public Sector (OMNIA) 5001 Aspen Grove Drive, Suite 600 Franklin, TN 37067

Region 4 Education Service Center (ESC) and OMNIA Partners, Public Sector Attention:

**Subject: Contract # R200901 – Request for Vendor Contract Update** 

Dear Region 4 ESC and OMNIA Partners team,

Granite Telecommunications, LLC ("Granite") recently updated its portfolio to include a new telecommunications service that meets the scope of our Unified Communications as a Service (UCaaS) contract.

To ensure that OMNIA members have access to this technology, Granite respectfully requests the addition of Voice Over Cable to our UCaaS contract.

Enclosed you will find Granite's proposed pricing, as well as supporting product documentation for this service.

If you have any questions or require additional information, please contact Anastasia Foerschner at govtcontracts@granitenet.com, 571-570-4275 or Chay Diamond at govtcontracts@granitenet.com, 617-837-5401.

Sincerely,

Ryan M. Goldrick

AVP, Contracts and Compliance

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Granite Telecommunications, LLC

Attachments:

**Attachment 1: Proposed Pricing** 

**Attachment 2: Product Documentation** 

Region 4 ESC and OMNIA Partners, Public Sector Contract No.: R200901 Request for Vendor Contract Update



## **Attachment 1: Proposed Pricing**

Granite is proposing to add Voice Over Cable to our OMNIA price list. Below, please find Granite's proposed contract pricing for these services.

#### POTS OVER THE INTERNET (VOC)

Granite's Voice over Cable (VOC) service, part of the Granite Merged Voice product suite, delivers digital voice to an Embedded Media Terminal Adaptor (eMTA) for POTS devices, reducing and eliminating infrastructure change. Includes unlimited local and LD calling usage; international usage not included. VOC offers a multitude of calling features and can present significant cost savings versus traditional POTS lines. VOC is delivered over a broadband circuit providing a robust solution that works with your existing phone equipment.

Includes the following features: Supports ported in telephone numbers, Unlimited local and long distance, Call forwarding, Call transfer, Directory Listing, Caller ID, Hunting

Service Name	Description	Service Charge	List Price		Proposed Public Price
VOC Line Charge	Granite's Voice over Cable (VOC) service, part of the Granite Merged Voice product suite, delivers digital voice to an Embedded Media Terminal Adaptor (eMTA) for POTS devices, reducing and eliminating infrastructure change. Includes unlimited local and LD calling usage; international usage not included. Sold on a 12-month, 24-month, or 36-month term.	Monthly	\$39.99	1.50%	\$39.39
VOC Installation - 12 months	One-time installation charge for installing Voice Over Cable	One-time charge	\$199.99	1.50%	\$196.99
VOC Installation - 24 months	One-time installation charge for installing Voice Over Cable	One-time charge	\$99.99	1.50%	\$98.49
VOC Installation - 36 months	One-time installation charge for installing Voice Over Cable	One-time charge	\$ -	1.50%	\$ -

#### **VOC Service Notes:**

- 1. Prequal required to determine availability of service and features. Additional features may be available based on location.
- 2. Additional fees, surcharges and Regulatory fees may apply.

Region 4 ESC and OMNIA Partners, Public Sector Contract No.: R200901 Request for Vendor Contract Update



# **Attachment 2: Product Documentation**

Please find a service description for Voice Over Cable beginning on the following page.

# **Granite POTS Alternatives**

# Voice over Cable



#### Looking for an easy and reliable POTS replacement option?

# Voice over Cable delivers simplicity and savings

Voice over Cable provides a flexible and cost-effective POTS alternative by using an eMTA (embedded multimedia terminal adapter) with an onsite cable connection to connect analog devices to a cable connection. A single device can support 4 to 8 lines, and stacking eMTAs allows expansion. Where cable is present or easy to implement, Voice over Cable:

- Delivers savings over POTS or PRI lines and includes unlimited local and LD calling
- Offers a wide range of calling features, including call forwarding, 3-way calling and both circular and sequential hunting; additional features available, depending on region
- Supports wide range of analog applications including legacy PBXs and phones, paging systems, door boxes and standard fax
- Can support alarm applications in most cases; certified as an MFVN (Managed Facilities Voice Network) by NFPA 72\*
- Provides battery backup for up to 8 hours of standby time
- Is simple to implement, requiring only addition of the eMTA devices
- Uses private connection to internet, avoiding interaction with existing corporate LAN and reducing security risk to data network

# How Voice over Cable works \*\*MTA\*\* Voice over Cable: To provider (Comcast, Spectrum, Cox) \*\*Physical phone\*\* Call box

#### The Granite advantage

- **SIMPLICITY:** Granite's project engineering team will design and configure your Voice over Cable solution and Managed Field Services can reduce your IT workload by managing deployment nationwide, including device shipping, installation, E911 registration and local number porting
- **SAVINGS and FLEXIBILITY:** Granite offers consistent pricing coast-to-coast, and the option for no up-front capital expenditure
- **SPEED and AVAILABILITY:** Granite agreements with major cable providers enable coverage in 48 states and typical installation timelines of under a month
- SCALABILITY: Easily add more lines to adjust to site growth

\*Given variation across regional jurisdictions, compatibility with alarm providers should be confirmed locally



Are you concerned about increasing costs or slowing service response on existing POTS or PRI lines across any or all of your locations?

Are you looking to **lock in consistent pricing for voice** across your footprint for the next 3 years?

Is minimizing up-front capital expenditure a priority?

Do you want to **maintain your existing PBX** equipment?

Is ease of deployment and maintenance a priority?

### **About Granite**

More than 6,000 corporate clients in over 650,000 locations.

Service 1.75 million voice and data lines.

Focus on listening to our customers and exceeding expectations.