

PROPERTY TURNS

**Get Units Ready For
New Residents Fast**

**Stay On Schedule
With A Timeline**
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**Better Organization
Leads To Better Turns**
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**Smart Solutions
That Pay Off**
Page 8

**Speed Up Service Items
With Our Room-By-Room Checklist**
Insert



SUCCESSFUL TURNS START HERE

LOOK INSIDE

Inspect items room-by-room to prioritize the work and get units move-in ready faster.

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GOOD TO KNOW

Fewer turns can mean bigger returns. If you're a 225-unit property with an average turn cost of \$1,800 per unit and a 40% annual turnover rate, you're spending a whopping \$162,000 on replacing residents. Reducing turnover by just one unit per month can **SAVE MORE THAN \$20,000.**

Source: naahq.org/read/partner-perspectives/breaking-down-turnover-costs

START-TO-FINISH PROPERTY TURNS SOLUTIONS

Save time and money on all your property turns projects. Make HD Supply your one stop for products, expert support, and labor services, and get units move-in ready quickly and safely.

We offer:

- Dedicated, One-On-One Support
- Project Management Assistance
- Budget Management Solutions
- Fully Vetted Labor Services

Learn more at
www.hdsupplysolutions.com/turns

WE'RE ON IT.

IT'S TURNS TIME

Whether you have just a few days or several weeks, HD Supply can help you maximize the time you have to complete turns and minimize the loss of revenue. Follow the timeline below and use our Turns Checklist (see insert) to help you plan, organize, and budget for property turns.

4-8 WEEKS: RENOVATE

- Identify repairs to make and products to replace
- Create and approve a budget
- Consult with HD Supply for large orders and/or renovations

1-4 WEEKS: REPLACE

- Consider replacing or upgrading heavy-use items like appliances, faucets, lighting, ceiling fans, and water heaters while units are vacant
- Install new flooring
- Replace missing or broken blinds with updated cordless blinds

1 WEEK: REPAIR

- Make light repairs
- Patch holes
- Fix leaky faucets and toilets
- Adjust wobbly ceiling fans
- Add fresh paint
- Check weatherstripping
- Replace missing or damaged window screens

1-2 DAYS: REFRESH

- Do light cleaning
- Add new switch plates and outlet covers
- Touch up paint
- Replace bulbs
- Change/re-key door locks
- Replace batteries in smoke alarms
- Update cabinet door hardware

TURN RENOVATIONS INTO HIGHER RENTS AND RENEWALS

When repairs become too frequent, renovations may be a more cost-effective solution in the long run. Our Property Improvement team can manage your projects from start to finish, help with product selection, provide installation services, and work within your budget and timeline.

Learn more at hdsupplysolutions.com/propertyimprovement

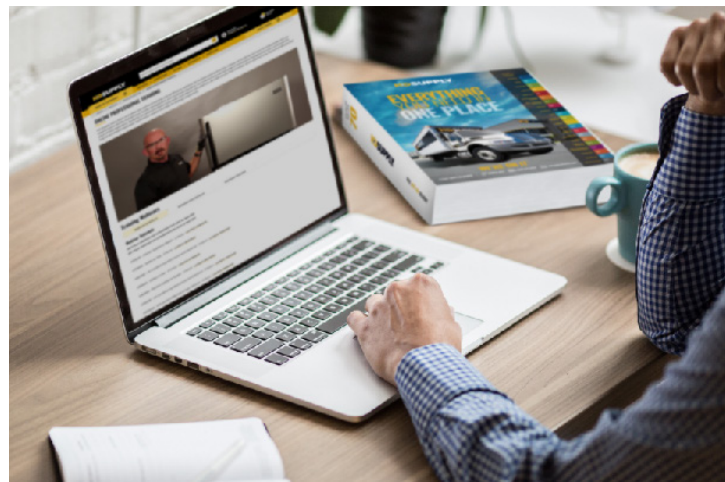
INCREASE YOUR SKILLS IMPROVE YOUR TURNS

We offer basic and advanced-level training and certification classes led by our team of highly experienced maintenance professionals.

Learn more at hdsupplysolutions.com/training.

The More You Know, The More You Can Do

Let our maintenance professionals show you how it's done. Watch our helpful How-To videos on the **HD Supply YouTube channel**. New videos are added all the time, so check back often.



ORGANIZATION IS AS EASY AS A-B-C



GOOD TO KNOW

Using your order history, customized bin labels are created just for you. Each label includes the part number, bar code, product image & description, as well as space for you to enter minimum/maximum information for easier re-ordering. Use bin labels to help you manage inventory for each of the three groups below.

Learn more at hdsupplysolutions.com/binlabels

Use the **A-B-C method** to group parts, products, and supplies based on frequency of use. You'll cut clutter and costs and create a more organized shop that enables your maintenance staff to find what they need more quickly.

Group A: For priority items you use a lot

Group B: For mid- to lower-priority products that you use regularly

Group C: For products you need in stock, but don't use very often



PREP YOUR SHOP FOR PROJECT SUCCESS

**Mustang
Rack**

Mustang Rack™ 5-Shelf Industrial- Grade Storage Rack

129627 72H x 48W x 24"D
129626 72H x 36W x 18"D



**Mustang
Rack**

Mustang Rack™ Commercial Bin Rack With 24 Plastic Bins, 64-1/2 x 34 x 15"

129633



Five-Shelf Industrial Storage Rack 129668 72H x 36W x 24"D 129669 74H x 36W x 24"D



13 Gallon Storage Container, 12H x 15W x 21"L 129606



White Cardboard Bin Box Pack Of 25 143275 4-1/4H x 4-1/2W x 12"D 143525 4-1/4H x 6W x 12"D



STANLEY

Stanley® FatMax® Tape Measure With BladeArmor® Coating 282552

STANLEY

Stanley® 6-1/2" InstantChange™ Retractable Knife 531446

Stanley® 6-Way Screwdriver 130379



STANLEY

Stanley® 75-Piece Mechanic Tool Set 142222



KLEIN TOOLS
For Professionals... Since 1927

Klein® 10-In-1 Screwdriver/Nutdriver 300889 ⚠ CA Residents, See Warning 1



Milwaukee

Milwaukee 3/8" M12 Li-Ion Cordless Drill Driver 2-Piece Combo Kit 137085



Milwaukee

Milwaukee 95 Piece Drill And Drive Set 700099



DEWALT

DeWalt 12" Tradesman's Tool Bag 700099



⚠ **WARNING 1:** Cancer and reproductive harm - www.P65Warnings.ca.gov.

LEASING SUCCESS STARTS AT THE STREET



Look Around Your Grounds

Install or repair outdoor lighting to improve safety and to add nighttime appeal. Restripe parking areas, patch potholes, and repaint building exteriors. Add more benches, tables, and trash receptacles.

Shop now at
hdsupplysolutions.com/grounds

Prospects often look at several properties before they lease, so it's important that yours stands out.

Use Customization To Build Your Brand

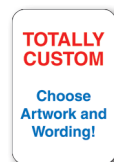
Custom signs, banners, flags, permits, door mats, and more from HD Supply can help create a more personalized connection with residents and prospects.



Florida Bench
293839



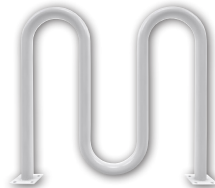
Ultrasite® Bench 4' Charleston - Black
948727 Cedar
948728 Green 948730 Gray



Custom Sign, Non-Reflective, 6" x 9"
264135



Pilot Rock Park Style Grill
⚠ CA Residents, See Warning 1
644301



Mighty Mite Bicycle Rack
405297



First Day Essentials Gift Box
⚠ CA Residents, See Warning 2
265529 Hunter Green
267239 Red

American Flag
735619 6x4'
776753 6x8'
776754 6x10'



Fido Baggies® Pet Waste Station Bags (10-Case) (300 Bags/Roll)
932010

Fido House® Header Pet Station
116156 Black
116152 Green



Fido Baggies® Pet Waste Header Bags, Case Of 12
116126



Fido House® Pet Waste Station
502402



Flutter Flag Kit
⚠ CA Residents, See Warning 2
268098



WARNING 1: This product can expose you to chemicals including carbon monoxide, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.
WARNING 2: Cancer and reproductive harm - www.P65Warnings.ca.gov.

MAINTENANCE AND REPAIR THAT MAKES AN IMPACT

Depending on the age of the unit and how long the previous resident lived there, much of the turn work can be done faster and more cost-effectively if you have the right tools and general maintenance supplies on hand.

Need something fast? We offer free, next-day delivery on most maintenance and repair orders to most areas.



**SAS Safety® N95
Particulate Respirator,
Double Head Straps**
129325 Package Of 20



**SAS Safety® N95
Particulate Respirator,
Double Head Straps**
129326 Package Of 10



MAINTENANCE
WAREHOUSE

**Maintenance Warehouse®
6 Mil Disposable
Nitrile Gloves**

282504	117955
Small	X-Large
282505	119109
Medium	XX-Large
282506	
Large	



**Disposable Non-Surgical
And Non-Medical Mask**
207544 Package Of 50



**Kilz 13 Oz
Original Oil-Based
Primer Sealer**
⚠ CA Residents, See Warning 3
098804



**DAP 5.5 Oz
Kwik Seal Kitchen
And Bath Caulk**
⚠ CA Residents, See Warning 3
108701



**Homax®
20 oz Homax®
Orange Peel/Splatter
Spray Texture**
⚠ CA Residents, See Warning 3
920020



**ENFORCER®
16 oz Enforcer®
Wasp And
Hornet Killer
Spray**
511005



**WARNER®
Warner Tool®
2-Piece Putty
Knife Set**
531426



**1 Pint DAP® Alex
Plus® Spackling**
⚠ CA Residents, See Warning 2
114798



**QUIKRETE®
Quikrete 50 Lb
Road Ready Repair
Asphalt Pothole Patch**
130196



Make Cleaning And Disinfecting Easier

Victory Innovations electrostatic sprayers take cleaning to the next level by distributing a powerful flow of charged particles to safely sanitize surfaces.



**Electrostatic Handheld
Sprayer**
124507



**Victory Innovations®
Professional Cordless
Electrostatic Backpack
Sprayer**
124508

⚠ **WARNING 1:** Cancer - www.P65Warnings.ca.gov. ⚠ **WARNING 2:** This product can expose you to chemicals including silica, crystalline, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov. ⚠ **WARNING 3:** Cancer and reproductive harm - www.P65Warnings.ca.gov.

SMART TECHNOLOGY THAT RESIDENTS WANT



Technology is making life easier and more convenient every day. Taking a tech-savvy approach can help you attract and retain more residents.

Smart Security

Bluetooth locks and remote security features, like video-enabled doorbells and plug-and-go cameras, give residents peace of mind, at home or away.

Smart Energy

Smart thermostats help residents conserve energy by letting them control and program temperatures, and smart lighting turns itself off when not in use.

Asset Protection & Safety

New smoke alarms and outdoor cameras may seem like small additions, but they send the message that you put safety and security first.

Connect With Tech

With more residents staying and working at home, voice assistants and USB outlets have become everyday necessities.



Hubbell
15 Amp Wall And
USB Receptacle
374616



Nest®
Nest®
Learning
Thermostat Pro
282984



Google Home
Voice-Activated
Speaker
124993



Lithonia
Lighting®
6" Speaker
Downlight
117752



Kwikset
Kwikset® Kevo 2
Deadbolt
111334



SECURITY AND PRIVACY CAN COEXIST

You can help your residents feel safer with new door locks. We carry door security hardware from the leading brands—including Kwikset® SmartKey™ locks that re-key in seconds—as well as solutions you'll only at HD Supply.

To learn more, visit hdsupplysolutions.com/shophardware

Kwikset

Kwikset® Single Cylinder Deadbolt

900792 Brass
900794 Satin Chrome
900795 Satin Nickel



SMARTKEY
RE-KEY TECHNOLOGY



Shield Security® Round Ball Knob

913872
Dummy Knob
913880
Passage Lock
913889
Privacy Lock
913807
Entry Lock
⚠ CA Residents, See Warning 1



Shield Security® Wave Lever

913884
Dummy Lever
913832
Passage Lock
913836
Privacy Lock
913839
Entry Lock
⚠ CA Residents, See Warning 1



Cordless Blinds Increase Safety

Cordless blinds are the new industry standard. Count on us to deliver the quality styles and sizes that match your windows. We cut blinds to your measurements, and most orders ship within 7-10 business days.

To learn more, visit
hdsupplysolutions.com/blinds



Champion® TruTouch™
Cordless 2" Faux Wood
Mini Blind
484957 35 x 72"
484953 71 x 60"



⚠ **WARNING 1:** This product can expose you to chemicals including lead, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

GIVE KITCHENS A FRESH NEW LOOK



Trust HD Supply to deliver the appliance brands, styles, and finishes you need. Order four or more major appliances, and we will deliver them into your units and haul away the old appliances, free of charge.

Learn more at hdsupplysolutions.com/appliancedelivery

Whirlpool®

**Whirlpool®
18 Cu Ft
Top Mount
Refrigerator**

⚠ CA Residents, See Warning 1
502005



Whirlpool®

**Whirlpool®
4.8 Cu Ft
Electric Range**

⚠ CA Residents, See Warning 1
555271



Whirlpool®

**Whirlpool®
24" Built-In
Dishwasher**

⚠ CA Residents, See Warning 1
555274



Whirlpool®

**Whirlpool® 1.7 Cu Ft
Over-The-Range
Microwave**

⚠ CA Residents, See Warning 1
555233



**Universal
Drip Bowl,
Pkg Of 6**

229825 6"
229850 8"



**4-Turn Replacement
Temperature Limiting
Range Element**

999218 6"
999219 8"



Find & Order The Repair Parts You Need Fast

Find the appliance repair parts you need by model number or part number at hdsupplysolutions.com/partslink.

**PARTS™
LINK**

Seasons®

**Seasons®
Raleigh Two Handle
Gooseneck Kitchen
Faucet**
158088



Seasons®

**Seasons®
Double Bowl Top-Mount
Kitchen Sink**
837450



**Break-Up® Oven
And Grill Cleaner**
110104



Custom Cabinet Solutions Delivered Fast

Our nationwide network of fabrication centers can quickly build and deliver custom-made cabinets that fit your needs – and your space.

Learn more about all of our custom fabrication solutions at hdsupplysolutions.com/fabrication



⚠ **WARNING 1:** Cancer and reproductive harm - www.P65Warnings.ca.gov.

UPDATE KITCHENS FOR SAFETY AND FUNCTIONALITY

When it comes to turns, time is money. We can deliver time-saving solutions that help you get new residents in faster.

Quick Connect Installation

Quick Connect is a secure, self-aligning water hose connection system that makes faucet installation faster and easier. They're ideal for widespreads and pull-outs/pull-downs in the kitchen or bath.

Quick-Install Range Hoods

Broan® and Whirlpool® range hoods are now faster and easier to install. Thanks to new bracketing technology, one person can install a range hood unit in about 10 minutes.



We carry a full menu of smoke, CO, and combo alarms, as well as kitchen fire prevention products from SmartBurner™ and FireStop® to keep residents safe.

Learn more at
hdsupplysolutions.com/fireprevention

Performing routine maintenance checks throughout the year on smoke alarms, lighting, drains, and HVAC filters can save valuable time and money during turns season.

GOOD TO KNOW



BRK® First Alert® Direct Wire Ionization Smoke Alarm
126707



Kidde® Direct Wire Smoke Alarm
536910



BRK Brands® First Alert® Hardwired Smoke Alarm
336606



Stovetop FireStop® Fire Extinguisher
126799



Kidde® 1-A:10-B:C Dry Chemical Fire Extinguisher
126455



Fire Extinguisher Dimensional Sign
293493

EASY BEDROOM UPGRADES THAT ADD REAL VALUE



Because residents can spend up to a third of the day there, bedrooms may need more TLC than other spaces. New light switches, outlets, ceiling fans, flooring, and clean carpeting go a long way toward making bedrooms look new again.

TayMac®
**Masque® Toggle
Switch Wall Plate**
⚠ CA Residents, See Warning 1
328072



TayMac®
**Masque® Single Gang
Decorator Wall Plate
With Masque Look**
⚠ CA Residents, See Warning 1
328120



TayMac®
**Masque® Toggle
Switch Cover-Up**
⚠ CA Residents, See Warning 1
328124



TayMac®
**Masque® Duplex
Cover-Up**
⚠ CA Residents, See Warning 1
328130



Renovate Without Rewiring

Masque® Revive™ wall plates from TayMac offer a fast, easy way to refresh a room's appearance without the expense of rewiring.

Make Quick Work Of Fan Installs

Seasons® ceiling fans arrive more than 50% preassembled and feature snap-to-connect fan blades and preattached blade arms.

Keep Bedbugs Out

Bedbugs don't just live in beds. They also take up residence behind baseboards and electrical switch plates and can still be present after a move-out. HD Supply has a variety of bedbug control and detection products to help keep units pest-free.

**Harris® Bed Bug Kit,
Egg Kill & Resistant
Bed Bug Kit, 1 Gal.**
721083



⚠ **WARNING 1:** Cancer - www.P65Warnings.ca.gov.

LOW-MAINTENANCE LIGHTING AND FLOORING SOLUTIONS



Seasons® Morillo Quick-Install 52" Five-Blade Hugger-Mount Fan
 ⚠ CA Residents, See Warning 1
 269608



Champion® 6 x 36" Vinyl Plank Flooring
 ⚠ CA Residents, See Warning 2
A 127444 Gunstock Oak
B 127448 Natural Oak

Champion® 12 x 12" Vinyl Tile
 ⚠ CA Residents, See Warning 2
 127428



Zep Commercial® Carpet Extractor Shampoo Concentrate
 111801



9 Watt LED A-19 Non-Dimmable (60W Equiv)
 701143 2,700 Kelvin
 701144 4,100 Kelvin
 449214 3,000 Kelvin
 449215 5,000 Kelvin



8 Watt LED BR-30 Dimmable (65W Equiv)
 402315 2,700 Kelvin
 402316 4,100 Kelvin



Seasons® LED Ceiling Fixture
 326470 Satin Nickel
 326472 Oil-Rubbed Bronze



Energy efficiency is one of the easiest and most cost-effective ways to improve the competitiveness of your property and to help reduce utility costs for residents.

- Add LED lighting
- Install ceiling fans to help circulate warm or cool air
- Upgrade to programmable thermostats
- Add roller shades to help combat heat loss/gain

GOOD TO KNOW

WARNING 1: This product can expose you to chemicals including lead, which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

WARNING 2: This product can expose you to chemicals including di(2-ethylhexyl)phthalate (DEHP), which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

SAVING WATER SAVING MONEY



Make apartment units more water and energy efficient. Install low-flow faucets, showerheads, and toilets to help reduce water use.

Stop The Drops

A leaky faucet that drips at the rate of one drip per second can waste more than 3,000 gallons per year.* That's enough water for about 180 showers. Trust us to have the tools and repair parts you need to fix the leaks.

GOOD TO KNOW

Reduce Water Use By Doing The Following:

1. Repair or replace leaky toilets and faucets
2. Replace 2.5 or 2.2 GPM showerheads with low-flow 2.0 to 1.5 GPM models
3. Look for WaterSense®-labeled plumbing products that meet EPA standards for water efficiency and performance



Seasons®
**Seasons®
Water-Saving
Massage
Showerhead**
534135



Seasons®
**Seasons®
Anchor Point™
Single Function
Showerhead**
400689



Homax®
**32 Oz Homax®
Tub & Tile One
Part Epoxy Paint**
△ CA Residents, See Warning 1
565182



Seasons®
**Seasons® Anchor Point
Two Handle Bath Kit**
158063



* Source: epa.gov/watersense/fix-leak-week
⚠ **WARNING 1:** Cancer - www.P65Warnings.ca.gov.

BATHROOM UPDATES THAT RESIDENTS APPRECIATE



Seasons® Seabrook™ Toilet

⚠ CA Residents, See Warning 2

776619 Elongated Bowl with SL Footprint
776618 Round Bowl with XL Footprint (not shown)
776616 1.28 GPF Tank



Fluidmaster® Sure-Fit® Plastic Toilet Tank Lever

⚠ CA Residents, See Warning 1

569881 White Handle
569870 Chrome Handle



Seasons® White Molded Wood Round Beveled Quick Release Hinge

⚠ CA Residents, See Warning 3
131706



Seasons® Anchor Point™ Two-Handle Bath Faucet

158704



Seasons® Raleigh Widespread Two Handle Bath Faucet

⚠ CA Residents, See Warning 2
158085



Fluidmaster® Better-Than-Wax™ Wax-Free Seal

⚠ CA Residents, See Warning 1
844970



Fluidmaster® 400A Toilet Fill Valve

754116



Korky® Plus Chlorazone® Red Flapper, Pkg Of 12

579589

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ONE SUPPLIER FOR ALL YOUR PROPERTY NEEDS

Money-saving contract pricing. Time-saving business tools. Only HD Supply delivers the products, services, and support you need to operate efficiently, control costs, and keep your staff and those they serve safe.

THOUSANDS OF PRODUCTS IN STOCK

Enjoy the convenience of free, next-day delivery.*

360° PRODUCT & SERVICE SUPPORT

Rely on us to help you find the right solution, whatever your project.

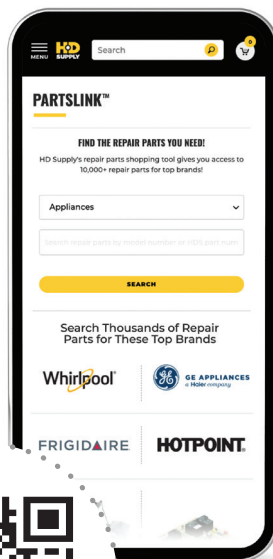


OUR MOST POWERFUL SHOPPING TOOL IS IN YOUR POCKET

SHOP, SEARCH, & SAVE

The HD Supply Solutions™ App has earned 4.8/5 stars as of 3/23/22 in the App Store. Download today and get award-winning access to pricing and product information, like:

- How to save with programs like Buy More & Save
- Real-time product availability
- Push notifications, which will give you the most up-to-date information



USE THE QR CODE
& DOWNLOAD THE
APP TODAY.

SAVE 10% TODAY AND 2% THEREAFTER* EASY SUBSCRIPTIONS

Want your essentials when you need them – automatically? Easy Subscriptions™ will do that for you. Never run out of what you need.



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*On most orders to most areas.

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