

Engine™



GETTING STARTED: YOUR ENGINE GUIDE

Your go-to FAQ for getting set up and booking travel quickly and confidently.



📄 How do I get started with Engine?

Getting started is simple. Email omnia@engine.com and our team will help you activate your account and walk through next steps.

🔑 How do I log in to Engine?

Once your account is created, log in at [Engine.com](https://engine.com) or through the mobile app using your email address and password.

💳 How does payment work?

Engine accepts all major credit cards. Payment methods can be saved under My Settings → Payment Methods.

✈️ Does Engine support international travel?

Yes. Please flag international travel needs to the Engine team. Global inventory must currently be enabled manually.

🏨 Does Engine allow me to add loyalty programs?

Yes. You can connect hotel, airline, and car rental loyalty programs — including Marriott Bonvoy, Hilton Honors, and IHG Rewards — to earn points on eligible bookings.

- Go to My Settings → Profile Settings → Hotel loyalty / Frequent flyer / Car rental loyalty.

★ Are there any special benefits with my membership?

Yes. OMNIA members receive Net45 Direct Bill, which allows payment for hotel stays up to 45 days later, and six months of FlexPro free, providing added flexibility to modify or cancel hotel bookings when plans change.

🏠 What if I need to book 9 or more rooms?

For hotel bookings of 9 or more rooms, Engine offers a group booking option where our team helps coordinate directly with hotels on your behalf, reducing back-and-forth and simplifying the process.

📅 What happens if my plans change?

Engine allows you to modify or cancel hotel bookings directly in the platform, depending on the hotel's policy. In some cases, additional flexibility may be available through Engine's Flex or FlexPro options.

🗨️ How can I contact Engine member support?

Engine provides 24/7 support for questions, cancellations, or itinerary changes.

- Email: support@engine.com
- Phone: 855.567.4683
- Live Chat: Available 24/7 via the Engine platform

NEED A HAND GETTING STARTED?

Contact your OMNIA representative to get set up with Engine, ask questions, and learn how to start booking and managing travel through the platform.

