



December 18, 2019

Noreen Kilbane
EVP, Chief Administrative Officer
Hyland Software, Inc.
28500 Clemens Rd.
Westlake, OH 44145
Noreen.Kilbane@Hyland.com

Re: Award of Contract #R190904

Dear Mr. Hyman:

Per official action taken by the Board of Directors of Region 4 Education Service Center on December 17, 2019, we are pleased to announce that after successful negotiated terms and conditions, Hyland Software, Inc. has been awarded an annual contract for the following, based on the sealed proposal (RFP#19-09) submitted on August 9, 2019:

Commodity/Service

Supplier

Software Solutions and Services

Hyland Software, Inc.

This contract award supersedes and replaces your current contract #R150404 and is effective January 1, 2020 and will expire on December 31, 2022. As indicated above, your contract # is R190904. This contract may be renewed annually for an additional two (2) years if mutually agreed upon by Region 4 ESC/OMNIA Partners, Public Sector and Hyland Software, Inc.

Your participation in the proposal process is appreciated and we look forward to a successful partnership. Please feel free to provide copies of this letter to your sales representative(s) to assist in their daily course of business.

If you have any questions, please contact Deborah Bushnell, the Contract Manager assigned to your contract, at 713-554-7348 or deborah.bushnell@omniapartners.com.

Sincerely,

DocuSigned by:

0B1D33BB0130490...

Robert Zingelmann
Chief Financial Officer, Finance and Operations Services