



June 27, 2023

Noreen Kilbane  
EVP, Chief Administrative Officer  
Hyland Software, Inc.  
28500 Clemens Rd.  
Westlake, OH 44145  
[Noreen.Kilbane@Hyland.com](mailto:Noreen.Kilbane@Hyland.com)

Re: Renewal Award of Contract #R190904

Dear Ms. Kilbane:

Per official action taken by the Board of Directors of Region 4 Education Service Center on June 27, 2023, Region 4 ESC is pleased to announce that Hyland Software, Inc. has been awarded an annual contract renewal for the following, based on the sealed proposal submitted to Region 4 on August 8, 2019, and subsequent performance thereafter:

**Contract**

Software Solutions and Services

The contract will expire on December 31, 2024, completing the fourth year of a five-year term contract. The contract is available through OMNIA Partners, Public Sector. Your designated OMNIA Partners, Public Sector contact is Deborah Bushnell, at (713) 554-7348 or [deborah.bushnell@omniapartners.com](mailto:deborah.bushnell@omniapartners.com)

The partnership between Hyland Software, Inc., Region 4 and OMNIA Partners, Public Sector can be of great help to participating agencies. Please provide copies of this letter to your sales representative(s) to assist in their daily course of business.

Sincerely,

*Robert Zingelmann*

Robert Zingelmann  
Chief Financial Officer, Finance and Operations Services