Iron Bow Technologies				
Product Category/Subcategory	Description	Discount off List		
Computer Systems/Servers	Memory Server	4.0%		
	Servers 1 Processor	3.0%		
	Servers 2 Processor	2.3%		
	Servers 4+ Processor	2.4%		
	Servers Tower	2.4%		
	Servers Blade	2.8%		
	Server Accessories	2.9%		
	Servers Unix	2.0%		
Computer Systems/Desktops	Desktops	0.5%		
	Destop Accessories	5.0%		
	Memory Desktop/Notebook/Flash	4.3%		
	System Components	3.5%		
	Keyboards & Mice	2.0%		
	Modems	3.0%		
Computer Systems/Notebooks	Notebooks	1.3%		
, , ,	Notebook Accessories	3.8%		
	Notebook Batteries	3.0%		
Computer Systems/Tablets	Handhelds	2.8%		
	Handheld Accessories	5.4%		
	Mobile Phones	0.0%		
	Mobile Phone Accessories	0.0%		
Monitors	LCD	3.0%		
	LED	3.0%		
Network Equipment	Bridges & Routers	2.5%		
	Hardware Firewalls	2.7%		
	10/100 Hubs & Switches	1.5%		
	Gigabit Hubs & Switches	2.5%		
	Wireless Access Points	2.5%		
	Wireless LAN Accessories	3.0%		
	Wireless Accessories	3.4%		
	Media Interfaces	2.5%		
	Optics	2.5%		
	Memory Networking	4.0%		
	Network Video	2.8%		
	Repeaters & Transceivers	2.7%		
	KVM	4.0%		
	Intrusion Detection	3.0%		
	Telephony	2.0%		
	Network Adaptors	3.0%		
	Network Accessories	4.5%		
	Network Warranties	2.8%		
	Network Communication	3.0%		
	Network Testing Equipment	2.3%		
Input Devices	Pointing Devices	1.5%		
Input Devices	Bar Code Readers	1.5%		
	Audio Input	1.5%		
	Input Adapters	1.5%		
	Cameras	3.0%		
	Accessories	5.0%		
Output Devices	Printers Printers	1.5%		
Output Devices	Filliteis	1.5%		

Product Category/Subcategory	Description	Discount off List
3 //	Printer Accessories	3.5%
	Printer Consumables	3.9%
	Video Cards	2.0%
	Sound Cards	2.0%
	Output Accessories	3.5%
Imaging and Displays	Displays	1.5%
	Display Accessories	3.5%
	Projectors	3.2%
	Projector Accessories	3.2%
	Imaging Digital Cameras	3.0%
	Imaging Camcorders	3.8%
	Imaging Scanners	2.9%
	Imaging Accessories	5.0%
Printing/Imaging	Memory Printer/Fax	3.5%
<u> </u>	Printers	1.5%
	Multi-function	1.9%
	Fax Machine	1.9%
	Printers Wide Format	1.0%
	Printers Label	3.5%
	Printer Consumables	3.9%
	Cables Printer	7.0%
	Printer Accessories	3.5%
	POS Scanners	3.5%
	POS Displays	3.8%
	POS Accessories	4.0%
Power Related	Power UPS	1.3%
	Power Surge Protectors	5.5%
	Power Data Center	3.0%
	Power Accessories	4.5%
Storage & Data Management	Hard Disks Fibre Channel	2.7%
	Hard Disks IDE/ATA/SAT	6.0%
	Hard Disks Notebook	2.8%
	Hard Disks SCSI	2.5%
	Hard Disks External	2.7%
	Disk Arrays	2.8%
	Disk Arrays JBOD	2.8%
	Drives Removable Disk	3.5%
	Tape Drives DLT	3.0%
	Tape Drives DAT	2.8%
	Drives Magneto-Optic	2.7%
	Tape Drives SDLT	2.7%
	Tape Drives LTO/Ultra	3.0%
	Tape Drives Travan	2.8%
	Tape Drives 4mm	2.8%
	Tape Drives 4mm Tape Drives 8mm/VXA	2.8% 4.5%
	Tape Drives 8mm/VXA	4.5%
	Tape Drives 8mm/VXA Tape Drives AIT	4.5% 2.5%
	Tape Drives 8mm/VXA Tape Drives AIT Tape Autoloaders DLT	4.5% 2.5% 2.5%
	Tape Drives 8mm/VXA Tape Drives AIT Tape Autoloaders DLT Tape Autoloaders DAT	4.5% 2.5% 2.5% 2.5%

Product Category/Subcategory	Description	Discount off List
	Optical Drives CD-RW	2.7%
	Optical Drives DVD/CD	0.3%
	Optical Drives DVD-R	3.0%
	Adapters Fibre Channel	2.8%
	Adapters FireWire/US	2.5%
	Adapters IDE/ATA/SAT	1.0%
	Adapters RAID	3.2%
	Adapters SCSI	2.5%
	Storage NAS	0.3%
	Storage SAN	2.3%
	Storage Accessories	2.7%
Media Supplies	Media 4mm Tape	3.2%
ivicula supplies	Media AIT Tape	4.5%
	Media Optical	4.5%
	Media DAT Tape	4.5%
	Media DLT Tape	4.7%
		4.7%
	Media LTO/Ultrium Tape Media Magneto-Optical	4.2%
	<u> </u>	
	Media SLR Tape	4.5%
	Media Travan Tape	4.5%
	Media VXA Tape	4.0%
0.11.1	Media Zip	4.0%
Collaboration & IP Telephony	IP Phones	2.0%
	Video Conference Products	2.0%
	Voice Gateways/Servers	2.0%
	Headsets	2.0%
	Audio Conferencing Products	2.0%
	Analog Phones	2.0%
	Accessories	2.0%
Software	Software Computer Security	2.8%
	Software Backup	2.8%
	Software Financial	2.8%
	Software Spreadsheet	2.8%
	Software Business Application	2.8%
	Software Personal Organization	2.8%
	Software Cloning	2.8%
	Software Report Analysis	2.8%
	Software Handheld	2.8%
	Software Flow Chart	2.8%
	Software Word Processing	2.8%
	Software Barcode/OCR	2.8%
	Software CAD/CAM	2.8%
	Software Database	2.8%
	Software Web Development	2.8%
	Software Development	2.8%
	Software Collaboration	2.8%
	Software Graphic Design	2.8%
	Software Virtualization	2.8%
	Software Network OS	2.8%
	Software OS	2.8%
	Software Reference	2.8%

Product Category/Subcategory	Description	Discount off List
	Software Warranties	2.8%
	Software Utilities	2.8%
Software Licensing	Licensing computer Security	2.0%
	Licensing Backup	2.0%
	Licensing Financial	2.0%
	Licensing Spreadsheet	2.0%
	Licensing Business Application	2.0%
	Licensing Personal Organization	2.0%
	Licensing Cloning	2.0%
	Licensing Report Analysis	2.0%
	Licensing Handheld	2.0%
	Licensing Flow Chart	2.0%
	Licensing Word Processing	2.0%
	Licensing CAD/CAM	2.0%
	Licensing Database	2.0%
	Licensing Web Development	2.0%
	Licensing Development	2.0%
	Licensing Collaboration	2.0%
	Licensing Graphic Design	2.0%
	Licensing Virtualization	2.0%
	Licensing Network OS	2.0%
	Licensing OS	2.0%
	Licensing Reference	2.0%
	Licenging Warranties	2.0%
	Licensing Utilities	2.0%
Cabling	Cables	8.5%
Cloud	Cloud	1.0%
Warranties	Warranties Physical/Electronic/Complex	1.5%
	IronCare	1.5%
Services/General	Labor Categories	See Iron Bow Labor Rate Tab
Sku'd Services	Service Parts	3.5%
	Miscellaneous Solutions	0.7%
	Service Charge	0.7%
	Managed Services	0.7%
	Lab Fees	0.7%
	PC Lab Order Service	0.7%
	Internal Lab Service	0.7%
	Advanced Integration	0.7%
	Electronic Services	0.7%
	Asset Disposal	0.7%
	Asset Management	0.7%
Training	Training	0.7%

Iron Bow Technologies		
Labor Category		Hourly Rate
Business Systems / Process Analyst 1	\$	72.51
Business Systems / Process Analyst 2	\$	85.46
Business Systems / Process Analyst 3	\$	126.34
Business Systems / Process Analyst 4	\$	153.49
Business Systems Programmer/Program Analyst 1	\$	72.51
Business Systems Programmer/Program Analyst 2	\$	104.22
Business Systems Programmer/Program Analyst 3	\$	126.34
Business Systems Programmer/Program Analyst 4	\$	153.49
Configuration Analyst 1	\$	72.34
Configuration Analyst 2	\$	94.73
Configuration Analyst 3	\$	148.96
Configuration Analyst 4	\$	234.51
Communications Specialist 1	\$	57.61
Communications Specialist 2	\$	73.18
Communications Specialist 3	\$	107.80
Communications Specialist 4	\$	153.68
Engineer Level 1	\$	189.72
Engineer Level 2	\$	236.23
Engineer Level 3	\$	301.82
Engineer Level 4	\$	377.28
Engineer Level 5	\$	420.05
Help Desk Specialist 1	\$	53.99
Help Desk Specialist 2	\$	63.58
Help Desk Specialist 3	\$	72.51
Help Desk Specialist 4	\$	88.69
Multimedia Specialist 1	\$	85.09
Multimedia Specialist 2	\$	101.78
Multimedia Specialist 3	\$	120.31
Multimedia Specialist 4	\$	141.96
Project Leader Level 1	\$	123.27
Project Leader Level 2	\$	138.04
Project Leader Level 3	\$ \$	154.62
Project Leader Level 4	\$	173.18
Project Leader Level 5		193.95
Project Manager Level 1	\$	215.61
Project Manager Level 2	\$	242.47
Project Manager Level 3	\$	268.65 301.82
Project Manager Level 4		
Project Manager Level 5 Production Specialist 1	\$	336.31 88.69
Production Specialist 1 Production Specialist 2	\$	141.59
Production Specialist 2 Production Specialist 3	\$	226.18
Production Specialist 4	\$	361.12
Project Support Specialist Level 1	\$	84.19
Project Support Specialist Level 2	\$	104.00
i roject support specialist Level 2	۲	104.00

Project Support Specialist Level 3 \$ 119.99 Quality Assurance Engineer 1 \$ 101.14 Quality Assurance Engineer 2 \$ 127.35 Quality Assurance Engineer 3 \$ 140.35 Quality Assurance Engineer 4 \$ 181.88 Subject Matter Expert Level 1 \$ 483.76 Subject Matter Expert Level 2 \$ 569.16 Systems Administrator 1 \$ 56.68 Systems Administrator 2 \$ 63.58 Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Specialist Level 3 \$ 143.01 Technical Support Specialist Level 4 \$ 143.01 </th <th></th> <th></th>		
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Quality Assurance Engineer 3 Quality Assurance Engineer 4 \$ 181.88 Subject Matter Expert Level 1 \$ 483.76 Subject Matter Expert Level 2 \$ 569.16 Systems Administrator 1 \$ 56.68 Systems Administrator 2 \$ 63.58 Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 Technician Level 4 Technician Level 4 Task Support Generalist Level 1 Task Support Generalist Level 2 Task Support Generalist Level 2 Task Support Generalist Level 3 Task Support Generalist Level 4 Task Support Generalist Level 5 Task Support Generalist Level 5 Task Support Generalist Level 6 Technical Support Specialist Level 1 Technical Support Specialist Level 2 Technical Support Specialist Level 3 Test Engineer 1 Test Engineer 2 Test Engineer 3 Test Engineer 3 Test Engineer 4 Technical Writer 1 Technical Writer 2 Technical Writer 2 Technical Writer 3 Technical Writer 3	· ·	101.14
Quality Assurance Engineer 4 Subject Matter Expert Level 1 Subject Matter Expert Level 2 Systems Administrator 1 Systems Administrator 2 Systems Administrator 3 Systems Administrator 3 Systems Administrator 4 Echnician Level 1 Technician Level 2 Technician Level 3 Technician Level 3 Task Support Generalist Level 1 Task Support Generalist Level 2 Task Support Generalist Level 3 Task Support Generalist Level 4 Task Support Generalist Level 5 Task Support Generalist Level 4 Task Support Generalist Level 5 Task Support Generalist Level 5 Task Support Generalist Level 6 Technical Support Specialist Level 1 Technical Support Specialist Level 2 Technical Support Specialist Level 3 Technical Support Specialist Level 4 Technical Support Specialist Level 3 Technical Support Specialist Level 4 Test Engineer 1 Test Engineer 1 Test Engineer 3 Test Engineer 4 Tethnical Writer 1 Support Specialist Level 4 Technical Writer 2 Technical Writer 3 Technical Writer 3	Quality Assurance Engineer 2	\$
Subject Matter Expert Level 1 \$ 483.76 Subject Matter Expert Level 2 \$ 569.16 Systems Administrator 1 \$ 56.68 Systems Administrator 2 \$ 63.58 Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 67.88 Task Support Specialist Level 6 \$ 44.80 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Tec	Quality Assurance Engineer 3	140.35
Subject Matter Expert Level 2 \$ 569.16 Systems Administrator 1 \$ 56.68 Systems Administrator 2 \$ 63.58 Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 67.88 Task Support Specialist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Tect Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 3	Quality Assurance Engineer 4	181.88
Systems Administrator 1 \$ 56.68 Systems Administrator 2 \$ 63.58 Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 67.88 Task Support Specialist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical W	Subject Matter Expert Level 1	483.76
Systems Administrator 2 \$ 63.58 Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 67.88 Task Support Specialist Level 5 \$ 143.01 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writ	Subject Matter Expert Level 2	569.16
Systems Administrator 3 \$ 72.51 Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 43.40 Technical Support Specialist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Systems Administrator 1	56.68
Systems Administrator 4 \$ 85.46 Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 43.40 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Systems Administrator 2	63.58
Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 43.40 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 4 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Systems Administrator 3	72.51
Technician Level 1 \$ 102.49 Technician Level 2 \$ 112.18 Technician Level 3 \$ 134.24 Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 43.40 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 4 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Systems Administrator 4	\$ 85.46
Technician Level 3 Technician Level 4 Technician Level 4 Technician Level 4 Technician Level 4 Task Support Generalist Level 1 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78	Technician Level 1	\$ 102.49
Technician Level 4 \$ 160.51 Task Support Generalist Level 1 \$ 27.80 Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Technician Level 2	112.18
Task Support Generalist Level 1 Task Support Generalist Level 2 Task Support Generalist Level 3 Task Support Generalist Level 3 Task Support Generalist Level 4 Task Support Generalist Level 4 Task Support Generalist Level 5 Task Support Generalist Level 5 Task Support Generalist Level 6 Task Support Specialist Level 1 Technical Support Specialist Level 1 Technical Support Specialist Level 2 Technical Support Specialist Level 3 Technical Support Specialist Level 3 Technical Support Specialist Level 4 Test Engineer 1 Test Engineer 2 Test Engineer 3 Test Engineer 4 Technical Writer 1 Technical Writer 1 Technical Writer 2 Technical Writer 3 Technical Writer 3	Technician Level 3	134.24
Task Support Generalist Level 2 \$ 34.73 Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Technician Level 4	160.51
Task Support Generalist Level 3 \$ 43.41 Task Support Generalist Level 4 \$ 54.26 Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Task Support Generalist Level 1	\$ 27.80
Task Support Generalist Level 4 Task Support Generalist Level 5 Task Support Generalist Level 5 Task Support Generalist Level 6 Task Support Generalist Level 6 Technical Support Specialist Level 1 Technical Support Specialist Level 2 Technical Support Specialist Level 3 Technical Support Specialist Level 3 Technical Support Specialist Level 4 Test Engineer 1 Test Engineer 2 Test Engineer 2 Test Engineer 3 Test Engineer 4 Technical Writer 1 Technical Writer 2 \$ 101.78 Technical Writer 3	Task Support Generalist Level 2	34.73
Task Support Generalist Level 5 \$ 67.88 Task Support Generalist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Task Support Generalist Level 3	43.41
Task Support Generalist Level 6 \$ 84.80 Technical Support Specialist Level 1 \$ 143.01 Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Task Support Generalist Level 4	54.26
Technical Support Specialist Level 1 Technical Support Specialist Level 2 Standard Support Specialist Level 3 Technical Support Specialist Level 3 Technical Support Specialist Level 4 Standard Support Specialist Level 4 Test Engineer 1 Test Engineer 2 Test Engineer 3 Test Engineer 3 Test Engineer 4 Technical Writer 1 Technical Writer 2 Technical Writer 3 \$ 143.01 \$ 176.70 \$ 210.35 \$ 210.35 \$ 62.27 \$ 62.27 \$ 96.19 \$ 114.81 \$ 114.81 \$ 114.81 \$ 114.81 \$ 114.81	Task Support Generalist Level 5	\$ 67.88
Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Task Support Generalist Level 6	84.80
Technical Support Specialist Level 2 \$ 176.70 Technical Support Specialist Level 3 \$ 210.35 Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Technical Support Specialist Level 1	143.01
Technical Support Specialist Level 4 \$ 251.78 Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Technical Support Specialist Level 2	\$ 176.70
Test Engineer 1 \$ 62.27 Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Technical Support Specialist Level 3	210.35
Test Engineer 2 \$ 79.19 Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Technical Support Specialist Level 4	251.78
Test Engineer 3 \$ 96.19 Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Test Engineer 1	\$ 62.27
Test Engineer 4 \$ 114.81 Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Test Engineer 2	\$ 79.19
Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Test Engineer 3	96.19
Technical Writer 1 \$ 85.09 Technical Writer 2 \$ 101.78 Technical Writer 3 \$ 127.97	Test Engineer 4	\$ 114.81
Technical Writer 3 \$ 127.97	Technical Writer 1	85.09
Technical Writer 3 \$ 127.97	Technical Writer 2	\$ 101.78
		\$ 127.97
	Technical Writer 4	\$ 152.92

Iron Bow Technologies Value-Added Fixed Price Services Cost (2021-2022*) Value Added Service Catgory \$ **Micro-Assessment** VDI 10,000.00 \$ Wireless (Active) 8,000.00 Wireless (Passive) \$ 6,500.00 \$ Network Performance 10,000.00 Security Vulnerability \$ 10,500.00

^{*}Cost increase of 1.5% year over year

Value Added Discount off List Price				
Value Added Service Catgory Discount off List				
Telehealth	Telehealth Hardware	1%		
	Telehealth Software	1%		
	Telehealth Services	1%		
IronTarget		5%		
Tier 1-3 Help Desk		1.5%		
Iron Bow Integration Solutions		1%		
X-as-a-Service		1%		