

# CITY AND COUNTY GOVERNMENT

## DELIVERING MORE ROBUST CITIZEN SERVICES THROUGH DIGITAL TRANSFORMATION

#### Our services help you:

- Transform the delivery of citizen services
- Increase operational efficiency
- Manage information growth
- Reduce costs
- Mitigate risks

The success of every local government in meeting the demands and expectations of the citizens they serve is dependent upon the effective management of information – through the entire information lifecycle. Cities and counties are especially challenged with increasing volumes of both physical and digital information that they must protect to ensure an individual's security and privacy. They must also play a role in preserving the history, heritage, and culture of their communities.

Effective information management plays a critical role in the digital transformation efforts of city and county governments. As service delivery continues to transform through integrated technology and automated workflows, the modernization of data and information management will provide additional benefits in terms of optimized processes and enhanced employee productivity. As your agency looks to transition from legacy infrastructure to a more modernized environment - while navigating the complexities of a hybrid physical and digital world - Iron Mountain can help create a digital transformation strategy that unlocks the value of your information.

Iron Mountain provides solutions to help city and county governments manage the entire information lifecycle. Our capabilities include colocation and data center services; workflow automation; document scanning and migration services; content analytics; and data management. Combine that with our information governance expertise and Google Cloud Artificial Intelligence (AI) and Machine Learning (ML) capabilities, local governments can:

- Transform delivery of citizen services with better access and use of information that improves insights
- Increase operational efficiency with streamlined processes and best practice workflows
- · Manage information growth and scale on-demand
- Reduce costs
- Mitigate risks

### **SUCCESS STORIES:**





#### **DIGITAL TRANSFORMATION**

A large urban county digitized 1.5 million property records for input into analytical valuation models to determine undervalued property





#### **RECORDS STORAGE**

A transit authority utilized off-site records storage for secure and cost-effective management of vital information assets





#### DATA CENTER

A suburban county used data colocation services to achieve hybrid IT success

Iron Mountain Government Solutions (IMGS), a division of Iron Mountain Inc., is dedicated to providing secure, cost-effective information management solutions to government and educational entities across the country. For more than 60 years, we have empowered our customers to improve citizen and student services – as well as their own operations – by providing full information lifecycle management solutions that lower costs, protect information, and accelerate digital transformation.

FOR MORE INFORMATION ON HOW IRON MOUNTAIN CAN SUPPORT YOUR INFORMATION MANAGEMENT AND DIGITAL TRANSFORMATION EFFORTS, PLEASE EMAIL US AT SLED@IRONMOUNTAIN.COM.

#### WE PROTECT WHAT YOU VALUE MOST®

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#### **ABOUT IRON MOUNTAIN**

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 220,000 organizations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centers, art storage and logistics, and cloud services, Iron Mountain helps organizations to lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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