



NEWS RELEASE

Introducing the i-PRO Endurance 7-Year Camera Warranty

Company confirms cameras as mission critical security devices by exceeding market standard 5-year warranty for its entire line of surveillance cameras, enabling 40% longer technology refresh cycles

Rolling Meadows, IL, August 30, 2023 – [i-PRO Americas Inc.](#), a global leader in professional security solutions for surveillance and public safety, today announced the i-PRO Endurance 7-year Camera Warranty on its full line of cameras. i-PRO is the only security camera manufacturer to offer a standard 7-year warranty across its entire line of surveillance cameras. The i-PRO Endurance 7-year Camera Warranty exceeds the i-PRO existing warranty by two years, enabling a 40% longer technology refresh cycle and underscoring the company's confidence in its quality-engineered products.

i-PRO Americas President Bill Brennan said, "The i-PRO Endurance warranty underscores our confidence in the quality of our products. In essence, it represents a lifetime warranty. We are committed to bringing forth new products that exceed our customers' expectations and withstand the test of time."

The i-PRO Endurance 7-year Camera Warranty helps customers avoid unplanned replacement camera purchases that impact budgets, while its superior engineering reduces the occurrence of failures that may expose critical infrastructure to physical security threats. Partners can also expect fewer service calls. And, in the unlikely event of a failure, i-PRO offers advanced replacement units so that cameras can be replaced simultaneously with the uninstall of non-functioning cameras, sparing partners an additional trip on-site and the associated costs.

All i-PRO cameras purchased in the U.S., Canada, and Latin America by customers and partners after April 1, 2023, will automatically receive a warranty extension from five to seven years. As is standard practice, restrictions apply to certain models, specifically the i-PRO PTZ cameras, which will have a 7-year warranty overall, but fans, motors, slip rings and lens assemblies will have a 5-year warranty.

i-PRO Americas Director of Sales Nick Toth said, "We are able to offer this extended warranty across our entire line of surveillance cameras because we are fully confident in the i-PRO manufacturing and design processes. It enables us to build the highest-quality products in the industry for our customers."

The i-PRO Endurance 7-year Camera Warranty is available immediately to customers and partners in North America. For more information, please visit info@us.i-pro.com.

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About i-PRO

i-PRO Co., Ltd., is a global leader of advanced sensing technologies in the fields of Intelligent Surveillance, Public Safety and Industrial/Medical Imaging. Established in 2019, i-PRO was built on a legacy of over 60 years of innovation with Panasonic.

The company's products, software and services extend human senses to capture moments of truth with innovations that inform and protect. In order to help create a safer world, i-PRO Co., Ltd., supports the work of professionals who protect and save lives.

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