

About Us

iParq's powerful combination of a talented team, experienced leadership, loyal clients and industry-leading software, simplifies and eliminates mobility challenges for clients and the end user.

iParq is a parking management technology partner focused on collaboration and integrity. Our software suite makes parking management simpler, more organized, and more productive for our clients and their customers. We are a team of collaborators, strategic thinkers, and problem solvers. We hire extraordinary people who are highly skilled, have integrity, and share our common goal.

We believe in empowering our team to think freely and creatively, in collaborating with our clients to be a better partner and in exploring the unknown.

The iParq Difference

Our proven ability to create technology, collaborate with clients, develop custom solutions and provide premium support, is unmatched in the industry. iParq's ecosystem is backed by the expertise of our team, our partners, and customer community.

Since building the first web-based parking management system in 1999, iParq has continued to lead the industry in modernizing parking technologies to streamline operations for municipalities, law enforcement agencies, universities, colleges, and private operators across the United States and Canada.

As an NLETs provider, iParq's security plan, disaster recovery plan, hardware and software systems are continuously audited by NLETs. iParq has a perfect audit record. Further, iParq's banking, credit card processing, SSL and many other systems are independently audited by outside agencies. As the first PCI compliant vendor in the parking industry, iParq is proud to have a perfect PCI compliance and audit record.



System Dependability and Uptime

We pride ourselves on offering a world-class, fully-hosted, high-availability system at an affordable cost. Our systems are **always** on. Simply, every time, everyday, when customers or administrative users access iParq, web requests are instant, and always ready.

We realize that your customers will evaluate your program every time they use the system. In today's connected world, there is no room for less than an easy to use, high-quality experience for your users. The world has come to expect that, and iParq, as the leader in the parking industry, is uniquely positioned to provide that level of service to our institutions and their users.

Always Innovating

New products and services are constantly in the pipeline. Recently, iParq has made a multitude of upgrades and improvements. Since our inception, we have built the industry's most secure, tested, flexible, and reliable parking management platform, and continue to be the standard to which all others are measured. We have recently expanded our office space by 130% to accommodate additional staff to meet our current client needs and future forecast requirements. Our financial model continues to be secure, with forecasted short and long-term improvements. The company is privately-held, self-funded, with no consideration for modification of this business plan.

The system is integrated, robust, and extremely flexible to fit our clients' needs. Services include all required issuance, processing, reviews, data entry, payments, internet site operation, collections, integration support, and all other areas of responsibility regarding parking permit and citation processing. iParq is the parking management software company for your permit and citation management needs, with Route1/Genetec acting as our subcontractor for LPR.

We have over 21 years of experience in the implementation, operations and management of municipal, university, and college parking systems. We are an experienced, knowledgeable software development and citation processing vendor who will provide you a tested, world-leading, cost-effective, web-based permit and citation management solution with the flexibility to handle your needs.

This system has been used by some of the largest parking operators in the United States to manage operations, providing efficiency and control. iParq is the working partner you need to supply the software and manage the system that will provide you with an integrated online self-service portal, printing and mailing services, collections, processing, and much more.

We have the people, software systems, processes, and knowledgeable development teams in place to best meet all your requirements. Every member of the iParq team has real world experience in the parking industry and has been trained by iParq to provide the services and systems.

Strategic Partnerships



[Contact iParq to learn more.](#)

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