

Q&A – RFP 22-03 Feedback and Customer Service Solutions for Schools

1. Is there a version of the solicitation that does not have the “DRAFT” watermark of the first 25+ pages?

Answer: The watermark “Draft” is removed from the RFP document. Revised RFP sent to those who requested RFP 22-03 Feedback and Customer Service Solutions for Schools.

2. Can you provide the spreadsheet file from Exhibit E?

Answer: No. Awarded supplier(s) will receive Excel version of Exhibit E.

3. Will Region 4 contract with a vendor directly as a result of this RFP or will the awarded vendor need to have orders executed with each individual school district/agency?

Answer: Offerors are recommended to include their standard terms agreement in response. Awarded supplier may negotiate and execute individual standard agreements with participating public agency.

4. If we have an existing OMNIA partners contract vehicle can we submit that information (contract/products/pricing) instead of a specific response to this RFP that Region4 could utilize?

Answer: It is recommended to address the RFP with current information.