

003501-Aug2024 Data Integration Exchange

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Robert Stueber created this discussion on 8/21/2024 12:42 PM

Robert Stueber - 11/4/2024 02:47 PM

Viewed By : 44

Supplier Question: I am reaching out to inquire about the instructions for the pre-bid meeting as referenced in the RFP. Could you please provide the necessary details or steps for attending this meeting? UC Answer: A pre-proposal virtual conference will be held on 11/13/2024 11:00 AM PST- 11:45 AM PST via Zoom. <https://UCOP.zoom.us/j/8111468598>

Robert Stueber - 11/4/2024 04:38 PM

Viewed By : 44

Supplier Question: We have downloaded the RFP and the noted 14 guidelines available on the portal. In the RFP, section 4.6.2 Questionnaires, the questionnaires listed below are not on the portal. UC Answer: Supplier must accept all guidelines before the questionnaires become available/visible.

Robert Stueber - 11/26/2024 10:41 AM

Viewed By : 23

Supplier Question: Do we need to "Agree and Accept" the guideline documents (including Terms and Conditions, HIPPA BAA, etc.) when we have current documents and terms between us, and some of these guideline documents are or may be inapplicable (e.g., HIPPA BAA, Federal Funds Certification, New Jersey Compliance, etc.) in order to receive the full RFP materials? UC Answer: Yes

Robert Stueber - 11/26/2024 10:42 AM

Viewed By : 23

Supplier Question: If we can simply acknowledge that we have received and reviewed the guideline documents in order to receive the full RFP materials? UC response: Yes

Robert Stueber - 11/26/2024 10:43 AM

Viewed By : 23

Supplier Question: Do we need to enter into a Mutual NDA with OMNIA Partners in order for that entity to receive and review our RFP responses and act on behalf of UC? We're glad to provide a standard Mutual NDA that protects both parties when sharing information, or to review OMNIA's mutual NDA. That would be between your two parties if you chose to proceed with national component. UC Answer: This RFP is scored and awarded by the UC. If at the point of contractual negotiations a NDA is requested it is between the two parties on how to proceed.

Robert Stueber - 12/6/2024 05:42 PM

Viewed By : 20

1. What specific data formats and structures will be involved in the integration process (e.g., JSON, XML, SQL)?
Unknown and varies by campus
2. What is the expected data volume and the frequency of data transfers between systems? Unknown and varied
3. Will the system need to support real-time data processing, or is batch processing sufficient? Real-time preferred
4. Can you clarify the level of customization required versus out-of-the-box functionality? Varies by system
5. Are there existing APIs or middleware that suppliers will need to interface with? Varies by system
6. What are the expected system performance benchmarks (e.g., maximum latency, uptime requirements)? Varies by campus and system
7. Are there preferred data analysis and BI tools already in use that the solution must integrate with? Varies by campus and system
8. How will technical competency be scored, and can you provide more detail on what UC considers "best value" in this context? Scoring is 1-5 model and best value is determined by the weight of the solicitation.
9. What weight will be given to innovation and scalability in the evaluation? Refer to the solicitation weighted scoring for scalability
10. What specific sustainability benchmarks will be used to evaluate suppliers? Sustainability questionnaire
11. Will ongoing support and maintenance be handled internally, or is external support expected post-implementation?
Combination of models based on campus and system
12. What specific roles and responsibilities does UC expect Intellectyx to fulfill in partnership with OMNIA Partners? Any partnership with a third party is direct between those parties
13. What specific KPIs or performance metrics will be used to evaluate the success of the project? Varies based on project scope
14. Will there be periodic reviews or audits of the supplier's performance post-deployment? Yes
15. What is the not-to-exceed budget for this project? This is not a project specific solicitation
16. Can you describe the current systems in use for LMS, SIS, CRM, and ERP integration? Several and vary by campus
17. What are the primary limitations of the existing system that this project aims to address? This is not a project specific solicitation
18. Are there any known technical debt or legacy system constraints that suppliers should be aware of during the integration process? Varies by campus and system
19. What challenges have UC stakeholders experienced with data quality, reporting accuracy, or system performance in

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the current setup? Varies by campus and system performance

20. Is there an incumbent vendor currently providing these services or similar solutions? If so, who are they? There is no systemwide agreement for these services
21. Is the incumbent vendor eligible to compete in this bidding process? This is a public solicitation with no restrictions on participation
22. What are the most critical pain points UC hopes to resolve with this new solution (e.g., data silos, manual processes, compliance challenges)? Data silos, reporting, real time reporting are some of the pain points
23. Does this solicitation prioritize off-the-shelf products, customized solutions, or a combination of both? We inquire because, rather than offering a pre-packaged product, we specialize in developing tailored solutions designed to meet the specific needs of UC and the agencies affiliated with OMNIA.
24. Can the pricing proposal be submitted in the form of a rate sheet, detailing hourly rates for professionals, with the flexibility to provide on-shore or off-shore resources depending on the specific requirements of each scope? Yes
25. Will the evaluation consider only the National Capabilities (OMNIA), Supplier Structure, Scope of Work, UC Sustainability questionnaires, and the Price Sheet? The RFP document states that additional attachments will not be allowed unless explicitly requested by UC. Will attachments that support and provide detailed responses to the questionnaires be considered for evaluation? Yes

Robert Stueber - 12/6/2024 05:53 PM

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1. It appears that many of the pricing questions in this section are not applicable to our pricing model. For example:

Setup: We're unclear on what exactly needs to be set up, the environment it applies to, or the quantity required.

FTE Count (135K): We don't license by the user.

Pathways-Student Completion Setup: N/A

Pathways-Student Completion: N/A

Student Engagement: N/A

Site License Included: N/A (we do not offer site licenses).

Could you please provide guidance on how we should approach this section, or would it be appropriate to refer to the pricing model already in place? General rates for employees providing services (like setup) would be pertinent to include, though referring to an existing price model would be acceptable if it is attached per solicitation instructions as the attachment

2. After reviewing the document my team and I have some questions and I would appreciate your feedback. Currently, we have an Agreement and Terms in place with the Regents of the University of California (UC). That said, do we need to "Agree and Accept" the guideline documents (including Terms and Conditions, HIPPA BAA, etc.) when we have current documents and terms between us. and some of these guideline documents are or may be inapplicable (e.g., HIPPA BAA, Federal Funds

Certification, New Jersey Compliance, etc.) in order to receive the full RFP materials? Acknowledging the guidelines is a prerequisite and responding with exceptions per the RFP guidelines on documents is appropriate.

3. Another question that was asked by our team was if we can simply acknowledge that we have received and reviewed the guideline documents in order to receive the full RFP materials? Yes.

4. do we need to enter into a Mutual NDA with OMNIA Partners in order for that entity to receive and review our RFP responses and act on behalf of UC? We're glad to provide a standard Mutual NDA that protects both parties when sharing information, or to review OMNIA's mutual NDA. That would be between your two parties if you chose to proceed with national component.

5. Is the business owner for RFP 003501 for UCOP, medical center or campus? Campus
6. What was the annual spend for the previous year on this Project? Spending on project range from 160,000 and higher.
7. Are you open to a hybrid delivery model with a mix of offshore and onshore resources? While the UC accepts in some instances, No offshore resources for accessing or transmission of data
8. What data formats are used by each source system (e.g., key/value, JSON, XML)? Formatting requirements vary by system and project associated