



#### **OMNIA Get to Know You Flyer and Company Wide Communication Distribution**

- o Division Presidents
- o Division Sales Manager
- o Region Sales Managers
- o Branch Operations Manager
- Local Account Managers
- o Branch eMails for release to Branch Administrative Staff
  - What / Who is OMNIA
  - Benefits for Orkin and government agencies
  - Contract Specifics

#### **TEAMS Meetings with Division / Region Managers "Intro to OMNIA"**

- o OMNIA Agreement Info
- o Pricing
- o Benefits for Orkin
- o Benefits for government agencies
- o Sales Materials for distribution to Account Manager

#### **TEAMS Meetings with Region Manager / Local Account Managers**

- Sales Materials, Logos
- How to Position OMNIA contract
- What public sector agencies to target
- o SAMPLE Proposal







**OMNIA Partners** is the largest and most trusted cooperative purchasing organization for public sector procurement. We have brought together the nation's two leading cooperative purchasing organizations – National IPA and U.S. Communities – under one roof to form OMNIA Partners, Public Sector. The collective buying power of these unified purchasing cooperatives delivers superior value and savings for public agencies nationwide.

#### **Portfolio**

OMNIA Partners has the most robust portfolio of quality cooperative contracts in the cooperative space. Our contract portfolio has everything your organization needs to run efficiently and effectively.

#### **People**

OMNIA Partners has the most experienced team in public procurement, cooperative purchasing and contract management. With more than 150 employees and over 20 years as a dedicated cooperative purchasing organization, you can trust that our cooperative contract portfolio is backed by the resources, expertise and experience that would exceed the standards set by the most tenured public procurement professionals. OMNIA Partners is also a founding member of National Cooperative Procurement Partners.

#### **Process**

Our cooperative contracts are competitively solicited and publicly awarded by a government entity serving as the lead agency. Awards are made utilizing this best practice ensuring maximum value with complete transparency of the process.

#### **Participation**

OMNIA Partners saves you time and money. Participating in the cooperative buying power of more than 60,000 entities helps you do more with less by reducing product and administrative costs. We are the largest and fastest-growing organization in public procurement, creating maximum purchasing power and resources for our participants.

OMNIA Partners, Public Sector participation has almost tripled over the past six years. We continue to put the people, processes and solutions in place to support the needs of public agencies and educational institutions nationwide.

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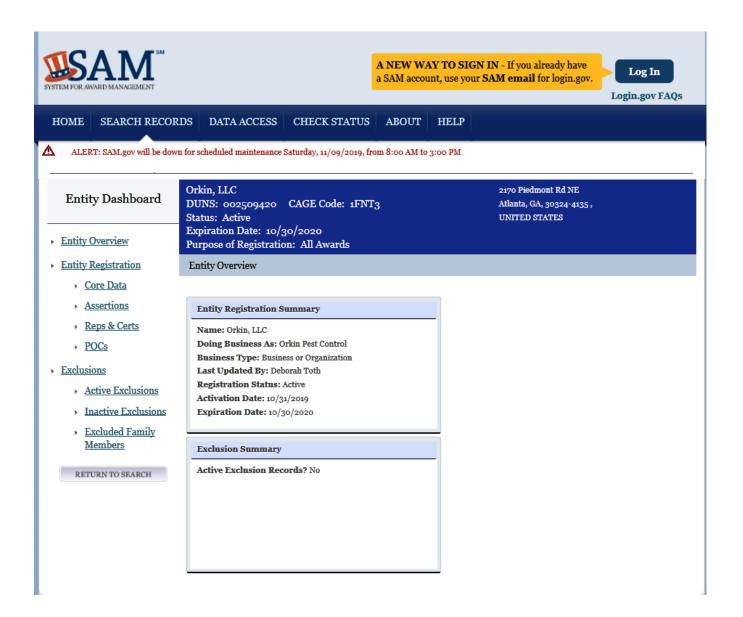








# Orkin, LLC 2020 Valid System for Award Management Registration





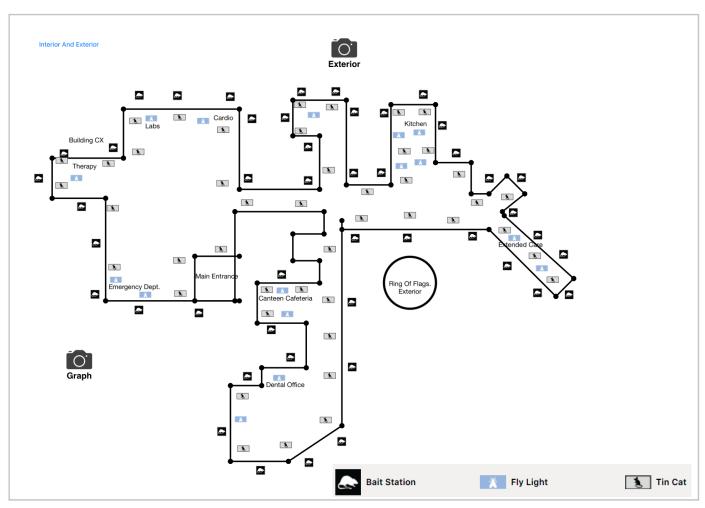


**Business Name:** 

Service Address: 2360 E. Pershing Blvd Cheyenne, WY 82001

**Account Manager:** 

Date: October 30, 2018



Icon indicates general area and is not precise.
Insect evidence and conditions may be widespread.

Bait Station Count: 46

Tin Cat Count: 45

Pest Monitor Count: 0

Fly Light Count: 16

Door Sweep Count: 0

Air Curtain Count: 0

Restroom Care Count: 0

Actizyme Dispenser Count: 0

Actizyme Odor Control Count: 0

Pheromone Trap Count: 0

Glue Trap Count: 0

#### **ORKIN'S CUSTOMER RELATIONS NETWORK**



#### WHAT IS ORKIN INSITE™?



- Orkin InSite is a comprehensive customer portal that provides service data and analysis of your pest control program.
- The customizable dashboard provides a high-level overview of your pest control program, including current pest levels, pest pressure trends, past service reports and your next scheduled service visit(s).



# WHAT WE'LL COVER

- Account Insights
- Customer Alerts
- Digital Logbook
- Reporting
- Login and Account Registration



# **ACCOUNT INSIGHTS**

#### COMPRENHENSIVE DOCUMENTATION

- Insight on the health of your pest management program is available 24/7 on <a href="http://www.orkininsite.com">http://www.orkininsite.com</a>.
- Easily navigate through the system to see one location or multiple.
- The dashboard shows current pest levels and pest trends over time.





#### **CUSTOMIZED REPORTING**

 One-time reporting setup means you only have to configure your preferences once, with the flexibility to change settings at any time. Plus, data is delivered straight to your inbox in the format you select.

ORKIN COMMERCIAL SERVICES	DASHBOARD	MY REPORTS	CONFIGURATIO	N +				
My Re	ports							
Run R	Report	Report Definitions	_					
		Report Basics					Addition	al Filters
Custome	Customer * Q Demo Client, Inc.							
Report *			Public Pest Fi	nding Ana	alysis		~	
Date Ran	ge	Yea	r-to-date				~	
		01/	01/2018		Until	03/06/2018		
Location			All Single	Group	Hierarchy			
						Run Report		Next Step



## CONNECTIVITY

 Address account issues, questions or needs via the portal by contacting members of your internal or Orkin team at the click of a button.

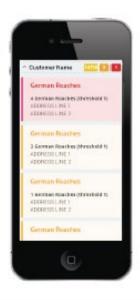




# **CUSTOMER ALERTS**

#### **CUSTOMER ALERTS**

- Orkin InSite allows you to set preferences and receive pest activity and program improvement alerts via email, text or phone call.
- Escalation alerts can also be set to specific threshold levels, so you control when you are notified about pest activity.





## **CUSTOMER ALERTS BY LOCATION**

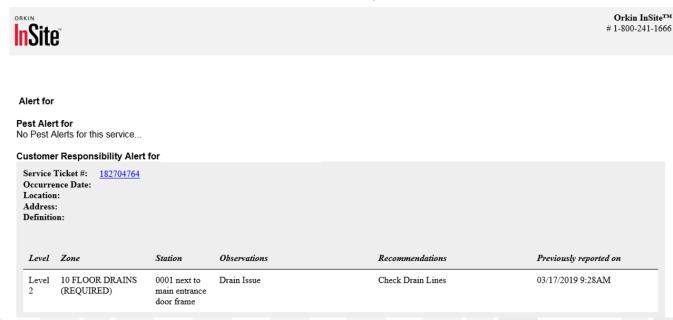
• If managing multiple locations, InSite specifies which location the alert is coming from.

	08 May 2017	Service Ticket # 157554356	ontacts
Location	Customer Name ADDRESS LINE 1 ADDRESS LINE 2		61
Zone	05 FOOD PREPARATI	ON	1
Pest Type	Cockroaches - 4 four (threshold 1)	nd	-
Observation			100
Activity - Dea	ad		1
Recommend			
Treated Per :			
Treduced Fer.	Scope		(650)
Notes To Cus	stomer		Presqu
	s and exterior bait stati ecticide and granular in:	ons serviced. Exterior perimeter treated with sect bait	10
Custom Obs	servation Note		
	ad: No Activity		isc Repor
15			_
	ommendation		
Note Treated Per !			



## **CUSTOMER RESPONSIBILITY ALERTS**

• Through InSite, you can receive "customer responsibility alerts" that include recommended actions to perform before your next service visit.





#### PEST FINDINGS ALERT

• Through InSite, you can receive "pest finding alerts" that include recommended actions to perform before your next service visit.





# DIGITAL LOGBOOK

#### DETAILED DOCUMENTATION

- Orkin's digital logbook gives a detailed documentation report of your pest control program. This online view will help keep track of important pest trend data and information. In this report you'll find:
  - Client Information
  - Service Details
  - Threshold Limits
  - Devices and Floor Plans
  - Approved Products
  - Training Records



#### **CLIENT INFORMATION**

• View details about the type of business, contact information and external auditing agencies, as well as any special requirements about safety, attire, etc.

Client Information Serv	vice Details Th	hreshold Limits	Devices and Floorplan	Report and Logs	Approved Products	Licenses, Certifications and Insurance	Manage Logbook				
General Client Information	on										
Customer				Prepared By	Prepared By						
<b>BOSS Account Number</b>				Local / Nation	Local / National						
Contact Information											
Billing Address		Service Location	Address								
Site Contacts											
Primary On Site Contact				Secondary Or	n Site Contact						
Contract Signatory Name					s Authorized to Sign Service G	uides					
					8						
Orkin Contact Informatio	on										
Branch Contact				Quality Assur	rance Contact						



## **SERVICE DETAILS**

• View the different services currently being performed by your Orkin technician.

Client Information	Service Details	Threshold Limits	Devices and Floorplan	Repo	ort and Logs	Approved Products	Licenses, Certifications and Ir	nsurance Manage Logbook
Service Details								
Program Name		JDE Progre	am Id	Туре	Start Date	Renewal Month	Freque	ency Is Child
PC Standard - Monthly				PC	05/05/2008	May	Month	ly
Pest Coverage					Service Day			
	Client Standards and Guidelines					ocation on Site		
Service and Security Arran	gements				Special Note	•		
Devices Installed at th (Outdoor Bait Stations, Rode Exterior Devices			Units, etc.)		Interior Devi	ces		
Additional Services Pr (Exterior Application, Quality # of Manager Inspections	Assurance, etc.)	0			# of QA Inspe	ections / Year	ï	
Additional Information (Information regarding clien		s the facility, etc.)						



#### THRESHOLD LIMITS

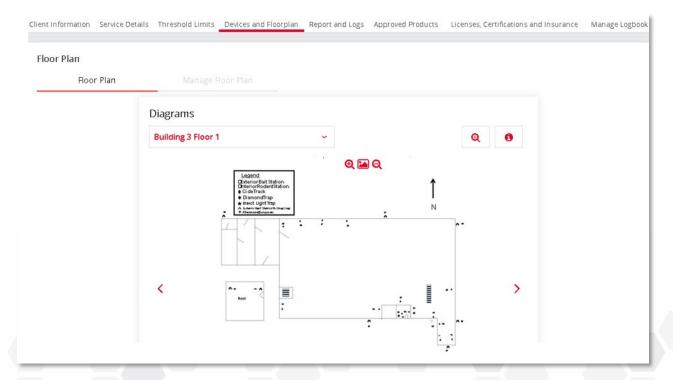
• View the pests reported at your location(s) and their respective preventative measures and corrective actions.

Client Information Service Details	Threshold Limits	Devices and Floorplan Report	and Logs Approved Products	Licenses, Certifications and Insurance Ma	nage Logbo
nsects and Arthropods					
Pest	Threshold	Preventative Meas	ures	Corrective Actions	
Cockroaches			ring system in areas of possible infestation sekeeping standards and good manufactu		(cleaning,
Stored Products Pests (Moths, Beetles, Weevils, etc.)			ring system in areas of possible infestation sekeeping standards and good manufactu		ı (cleaning,
Crawling Insects (Ants, Silverfish, Earwigs, etc)			ring system in areas of possible infestation r throughout the facility	<ul> <li>Locate points of entry</li> <li>Apply insecticide per scope of service to areas of infer</li> <li>Offer structural recommendations to eliminate infest</li> </ul>	
(Inside) Flying Insects		screens)	ing insect entry (plastic and air curtains, ber of flytraps to minimize insect entry	- Locate points of entry and correct if possible - Test efficiency of flytrap program	
Birds					
Pest	Threshold	Preventative Meas	ures	Corrective Actions	
Pigeons, Starlings, Sparrows, etc.		- Initiate bird popula	ucture does not provide nesting or loafing tion dispersal program (structural ng stations, deterrent products, etc.)	Remove Active Nesting Sites     Clean and disinfect areas of bird dropping accumulati     Perform the required corrective actions to eliminate to population	



#### **DEVICE AND FLOOR PLAN**

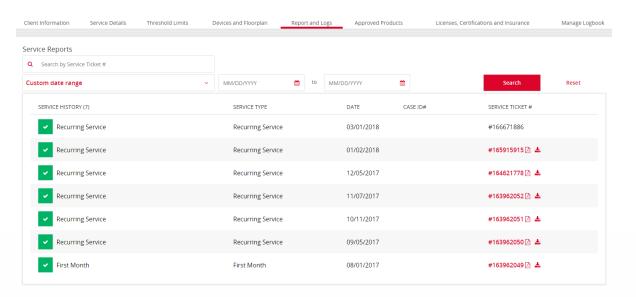
View a facility schematic showing the placement of pest control devices.





#### REPORTS AND LOG

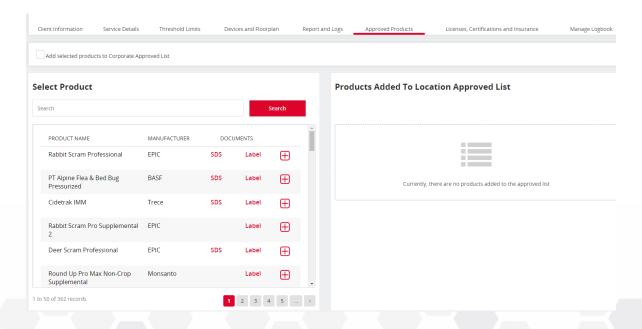
• View the type of service, service history and service ticket reports.





#### APPROVED PRODUCTS

 View the list of approved pesticides, pesticide application data and respective SDS and labels.





# LICENSES, CERTIFICATIONS & INSURANCE

• View detailed training records of the technicians servicing your location(s), along with copies of various licenses and the insurance certificate.

Client Information	Service Details	Threshold Limits	Devices and Floorplan	Report and Logs	Approved Products	Licenses, Certifications and Insurance	Manage Logbook		
Branch Contacts									
Branch Manager		Unknown							
Service Manager		Unknown							
Pest Specialist (Assign	ed Technician)	Unknown							
Licenses and Certi	ficates								
Assigned Servicing Tec	chnicians (Current)								
			There are	none currently technicial	ns assigned				
Other Servicing Techn	icians (Last 12 Month	ıs)							
EMPLOYEE NAME		ROLE		DOCUMENT	TYPE	EXPIRATION DATE			
National Accounts				N/A	N/A				
Richard Tolie				N/A	N/A				
2 records									



## **MANAGE LOGBOOK**

• Manage documents, client information, service details and threshold limits within your digital logbook.

Client Information	Service Details	Threshold Limits	Devices and Floorplan	Report and Logs	Approved Products	Licenses, Certifications and Insurance	Manage Logbook
Manage Logboo Any unsaved changes		g Manage Logbook section.				🔁 Generate	New Logbook PDF File
Digital Logbook	Documents	Edit Client Information	Edit Service Detail:	s Edit Thes	hold Limits		
Digital Logbooks Li							
				ently no generated Digita			

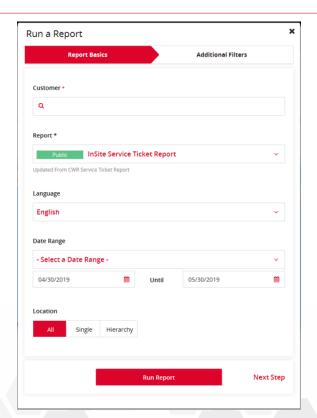


# REPORTING

#### **RUN A REPORT**



- To view reports, click the "View All Reports" option. From there, you can choose the type of report needed.
- Select the desired date range and location and click "Run Report."
- You can choose all locations for a given report (all), one location (single) or a group of locations within a specific region or area (hierarchy).



#### **TYPES OF REPORTS**



- Service Summary Report
- Service Detail Report by Workorder
- Pest Trend Report
- Total Pest Findings
- Orkin Pest Groups Trend by Location and Service Date
- Observations by Workorder
- Pest Findings by Workorder
- Sanitation & Structure Recommendations and Trends

- InSite Service Ticket Report
- Pest Activity for Multiple Locations
- Service Summary by Location
- Station Inventory Report by Location and Trap
- InSite Service Ticket Report With Zone Summary
- Pesticide Usage Log
- Pest Findings Analysis
- Observation Findings Analysis
- Corporate Pest Findings

#### **SERVICE SUMMARY REPORT**

• Overview of services performed by location over a specific time frame.

Service Summary Report			
Service History (10)	SERVICE TYPE		
✓ Fly Lights/Traps - Add On	Recurring Service	05/01/2017	
<b>✓</b> PC Standard	Recurring Service	05/01/2017	
<b>✓</b> PC Standard	Recurring Service	04/03/2017	
Fly Lights/Traps - Add On	Recurring Service	04/03/2017	
Fly Lights/Traps - Add On	Recurring Service	03/06/2017	
			+ More
Next Scheduled Service (0)	SERVICE TYPE		
No records to show			



#### SERVICE DETAIL REPORT BY WORKORDER

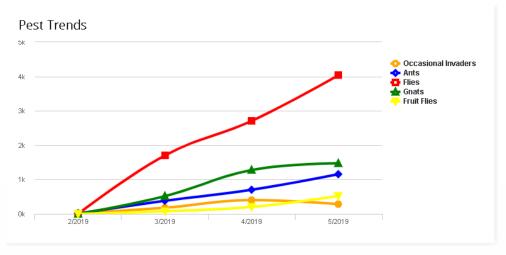
• Includes all service details by workorder, including everything from inspection time to the quantity of pests captured.

Station Inspection Scan Timestamp	Zone Name	Тгар Туре	Station Name	Station Inspection Status	Station Inspection Status Reason	Observation	Action Plan	Pest	Pest Q
4/30/2019 10:33:40 AM	73 CEILING	Rodent Traps	0004	Skipped	Station Blocked				
4/30/2019 10:33:40 AM	73 CEILING	Rodent Traps	0005	Skipped	Station Blocked				
4/30/2019 10:33:40 AM	73 CEILING	Rodent Traps	0002	Skipped	Station Blocked				
4/30/2019 10:33:40 AM	73 CEILING	Rodent Traps	0003	Skipped	Station Blocked				
4/30/2019 10:36:46 AM	66 OFFICES	Inspection	0001 Door Frame	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:37:31 AM	62 FOOD PREPARATION	Rodent Traps	0003 Under Breading Flour	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:38:14 AM	58 STORAGE AREAS	Inspection	0004 Inside receiving door	Serviced		Debris Present	Clean Area		
4/30/2019 10:38:39 AM	58 STORAGE AREAS	Inspection	0001 Inside Dry storage to left of door	Serviced		Moisture Accumulation	Remove Spillage		
4/30/2019 10:39:17 AM	71 MECHANICAL ROOMS	Inspection	0003 Water Heater	Serviced		Moisture Accumulation	Remove Spillage		
						Debris Present	Clean Area		
4/30/2019 10:40:07 AM	43 SERVICE COUNTERS	Inspection	0001 Left of Right register	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:40:43 AM	62 FOOD PREPARATION	Inspection	0001 Exhaust hood control box	Serviced		Debris Present	Clean Area		
4/30/2019 10:40:49 AM	62 FOOD PREPARATION	Inspection	0004 Exhaust hood control box	Deleted	Station Removed				
4/30/2019 10:41:56 AM	72 DRIVE THRU	Inspection	0001 Right of window	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:42:21 AM	01 LOGBOOK	Inspection	0001 OFFICE	Serviced		Service Ticket / Invoice	Added Document		
4/30/2019 10:45:24 AM	77 RESTROOMS	Inspection	0002 MEN'S RESTROOM UNDER SINK	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:46:23 AM	77 RESTROOMS	Inspection	0003	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:46:23 AM	77 RESTROOMS	Inspection	0003	Added	Activity				
4/30/2019 10:46:36 AM	77 RESTROOMS	Inspection	0001 WOMENS RESTROOM UNDER SINK	Deleted	Station Removed				
4/30/2019 10:47:16 AM	81 DINNING ROOM	Inspection	0001 Inside trash bin door right of double doors	Serviced		Debris Present	Clean Area		
4/30/2019 10:50:01 AM	54 EXTERIOR	Inspection	0002 Exterior receiving door	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:50:20 AM	54 EXTERIOR	E. Rodent Bait Station	0002.1 Left side electrical panel for bait station	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:51:43 AM	54 EXTERIOR	Inspection	0005	Added	Activity				
4/30/2019 10:51:43 AM	54 EXTERIOR	Inspection	0005	Serviced		No Activity / Inspection Provided	No Activity Found - Inspected		
4/30/2019 10:52:27 AM	54 EXTERIOR	E. Rodent Bait Station	0003 Back of building	Skipped	Change Barcode				
4/30/2019 10:52:27 AM	54 EXTERIOR	E. Rodent Balt Station	0001 Dumpster area	Skipped	Change Barcode				
4/30/2019 10:52:27 AM	54 EXTERIOR	Inspection	0004 Dumpster area	Skipped	Change Barcode				



#### PEST TREND REPORT

 View activity trends for various pests by service date. This trend will appear on the Customer Dashboard. Trend will change based on location selected. Default trend will show all locations.

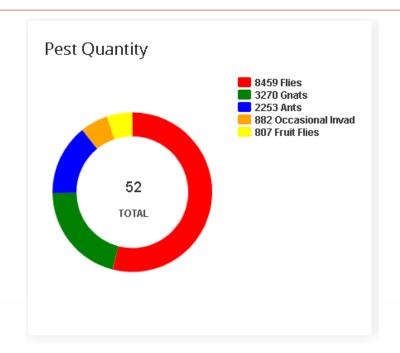




#### TOTAL PEST FINDINGS

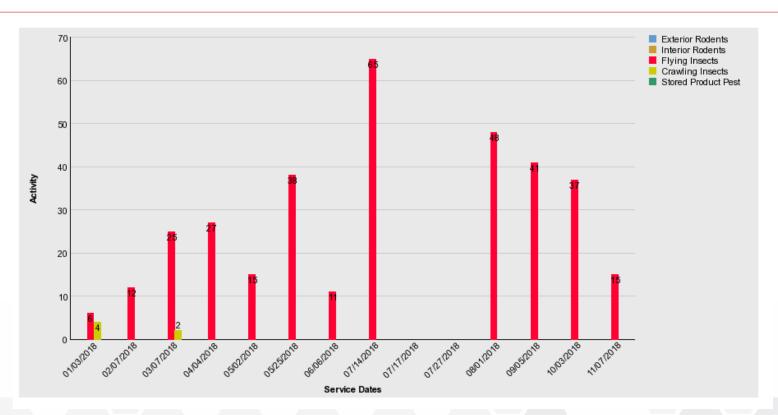


- View current pest activity levels and pest trends over time for all locations. Changes quantity based on location selected.
- Using this trend analysis, you can work with your Orkin technician to adjust your program over time, based on the pest threats unique to your property.



#### **Orkin Pest Groups Trend by Location and Service Date**





#### **OBSERVATIONS BY WORKORDER**

 View, by workorder, the lists of instances where an observation was recorded by the technician.

Inspection Timestamp	Zone Name	Station Name	Trap Type	Status	Reason	Observation	Action Plan
1/17/2018 9:23:08 AM	Protecta	0001	E. Rodent Bait Station	Serviced		No Activity	Cleaned
1/17/2018 9:24:15 AM	Protecta	0002	E. Rodent Bait Station	Serviced		No Activity	Cleaned
1/17/2018 9:24:40 AM	Pop Machine	0001	Inspection	Serviced		No Activity	Cleaned
1/17/2018 9:26:00 AM	Protecta	0004	Rodent Traps	Serviced		No Activity	Cleaned
1/17/2018 9:26:18 AM	Office	0001	Inspection	Serviced		No Activity	Cleaned
1/17/2018 9:26:54 AM	Tincats	0001	Rodent Traps	Serviced		No Activity	Cleaned
1/17/2018 9:26:58 AM	Ceiling	0001	Glue Board	Serviced		No Activity	Cleaned
1/17/2018 9:27:52 AM	Tincats	0002	Rodent Traps	Serviced		No Activity	Cleaned
1/17/2018 9:28:02 AM	Back Door	0001	Inspection	Serviced		No Activity	Cleaned
1/17/2018 9:28:04 AM	Ceiling	0002	Glue Board	Serviced		No Activity	Cleaned
1/17/2018 9:28:50 AM	Tincats	0003	Rodent Traps	Serviced		No Activity	Cleaned
1/17/2018 9:31:31 AM	Ceiling	0003	Glue Board	Serviced		No Activity	Cleaned
1/17/2018 9:32:13 AM	Ceiling	0004	Glue Board	Serviced		No Activity	Cleaned
1/17/2018 9:34:25 AM	Restroom	0002	Inspection	Serviced		No Activity	Cleaned
1/17/2018 9:34:32 AM	Restroom	0001	Inspection	Serviced		No Activity	Cleaned
1/17/2018 9:35:28 AM	Register	0001	Inspection	Serviced		No Activity	Cleaned



#### PEST FINDINGS BY WORKORDER

• Lists all instances where pest activity was recorded by the technician. The user can select any combination of pest findings by workorder.

Inspection Timestamp	Zone Name	Station Name	Trap Type	Status	Reason	Pest	Pest Type	Pest Qty
4/29/2019 10:25:40 AM	07 mechanical room	0003	Inspection	Serviced		Beetles	Occasional Invader	2
4/29/2019 10:30:21 AM	06 food preperation	0001	Rodent Traps	Replaced	Change Barcode	Spiders	Spiders	2
4/29/2019 10:32:58 AM	06 food preperation	0004	Rodent Traps	Serviced		Spiders	Spiders	1
4/29/2019 10:59:17 AM	03 exterior	0005	Rodent Traps	Serviced		Beetles	Occasional Invader	1
4/29/2019 11:00:41 AM	04 storage rooms	0001	Inspection	Replaced	Change Barcode	Wasps	Bees/Wasps	5



## SANITATION & STRUCTURE RECOMMENDATIONS

• Lists the services in which the technician entered a sanitation and structure recommendation for the customer to address.

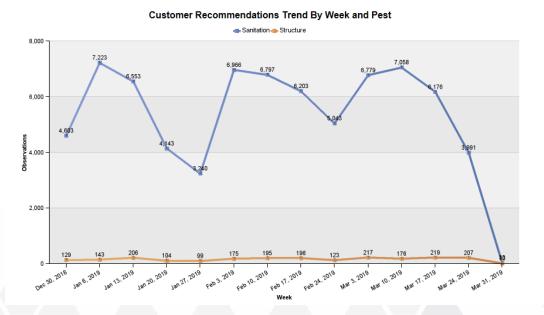
Action Plan	Observation C
Add/Repair Door Sweep	

Inspection Timestamp	Zone Name	Station Name	Trap Type	Status	Reason	Observation	Action Plan	Observation Category
5/7/2019 8:24:02 AM	10 EXTERIOR	0004 FRONT DOOR JAM	Inspection	Replaced	Change Barcode	Door Gap	Add/Repair Door Sweep	Structure
5/7/2019 8:28:08 AM	03 DINING ROOM	0001 FRONT DOOR ENTRANCE	Inspection	Serviced		Door Gap	Add/Repair Door Sweep	Structure
5/7/2019 8:31:08 AM	12 RECEIVING DOOR	0008 BACK RECEIVING DOOR	Inspection	Serviced		Debris Present	Remove Clutter	Sanitation
5/7/2019 8:39:07 AM	06 STORAGE AREA	0001 RIGHT SIDE DISH SINK	Inspection	Serviced		Moisture Present	Clean Area	Sanitation
5/7/2019 8:41:50 AM	02 OFFICES	0001 DOOR JAM	Inspection	Serviced		Debris Under Shelves	Remove Debris - Customer	Sanitation
5/7/2019 8:43:42 AM	09 DRIVE THRU	0003	Glue Board	Serviced		Moisture Present	Clean Area	Sanitation



## Sanitation & Structure Recommendations Trend

• View the number of sanitation and structure recommendations that were entered by the technician over a specific time frame.





## **INSITE SERVICE TICKET REPORT**

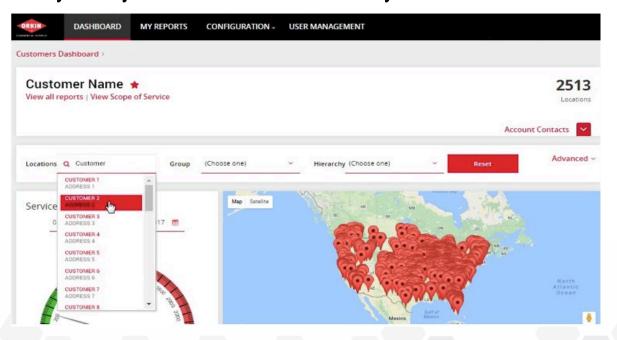
• A service ticket report summary with an overview of services provided by observation and station.

oyee Entance								
nspection Timestamp	Zone Name	Station Name	Station Inspection Status	Station Inspection Status Reason	Trap Name	Тгар Туре	External Trap Type	Trap Type Pest Category
an 24, 2018 7:09:02 AM	Employee Entance	0469	Serviced		Tin Cat Trap	Rodent Traps	0	RodentCrawling
Station Inspection Comments:	No comments entered.							
Observation Recorded								
Observation Action Plan Observation Cate	gory Count - Observation Finding	g Record						
No Activity Cleaned Sanitation	gory Count - Observation Finding  1  Zone Name	Record Station Name	Station Inspection Status	Station Inspection Status Reason	Trap Name	Тгар Туре	External Trap Type	Trap Type Pest Category
No Activity Cleaned Sanitation  Inspection Timestamp	1		Station Inspection Status Serviced	Station Inspection Status Reason	Trap Name Tin Cat Trap	Trap Type Rodent Traps	External Trap Type	Trap Type Pest Category RodentCrawling
No Activity Cleaned Sanitation  Inspection Timestamp  Jan 24, 2018 7:09:48 AM	Zone Name	Station Name		Station Inspection Status Reason				
No Activity Cleaned Sanitation  Inspection Timestamp  Jan 24, 2018 7:09:48 AM  Station Inspection Comments:	Zone Name Employee Entance	Station Name		Station Inspection Status Reason				
No Activity Cleaned Sanitation  Inspection Timestamp  Jan 24, 2018 7.09:48 AM  Station Inspection Comments:  Observation Recorded	Zone Name Employee Entance No comments entered.	Station Name		Station Inspection Status Reason				
	Zone Name Employee Entance No comments entered.	Station Name		Station Inspection Status Reason				



## PEST ACTIVITY FOR MULTIPLE LOCATIONS

View pest activity at any location that is serviced by Orkin.





## **Service Summary by Location**

• Identifies the type and number of pests captured over a specific time frame.

			Pest Findings Y	or N				
Closed Timestamp	Service Ticket	Rodents Qty	Roaches Qty	Flies Qty	Birds Qty	Number of Observations	Number of Recommendations	Number of Comments
1/8/2019 9:21:00 AM	175624338	N	N	Υ	N	0	0	0
1/8/2019 9:21:00 AM	175624338	N	N	Υ	N	29	29	0
1/8/2019 9:21:00 AM	175624338	N	N	Υ	N	0	0	0
1/8/2019 9:21:00 AM	175624338	N	N	Υ	N	0	0	0
2/21/2019 8:47:00 AM	176718961	N	N	Υ	N	30	30	0
3/12/2019 9:30:00 AM	177931460	N	N	Υ	N	30	30	0
3/12/2019 9:30:00 AM	177931460	N	N	Υ	N	0	0	0
4/9/2019 9:05:00 AM	178968077	N	N	Υ	N	31	31	0
5/14/2019 9:36:00 AM	180492576	N	N	Υ	N	0	0	0
5/14/2019 9:36:00 AM	180492576	N	N	Υ	N	0	0	0
5/14/2019 9:36:00 AM	180492576	N	N	Υ	N	31	31	0



## STATION INVENTORY REPORT BY LOCATION AND TRAP

• Lists station inventory by service location and pest trap.

Тгар Туре	Trap Name	Count
E. Rodent Bait Station	E. Rodent Bait Station	2
E. Rodent Bait Statio	n - Total	2
Glue Board	Report Card Monitor	1
Glue Board - Total		1
I. Rodent Bait Station	Bait Station	2
I. Rodent Bait Station	ı - Total	2
Inspection	Area	6
	Log Book	1
Inspection - Total		7
Rodent Traps	Tin Cat Trap	6
Rodent Traps - Total		6



## **InSite Service Ticket Report With Zone Summary**

• A work order summary that gives an overview of services provided by each zone at your property.

Zone Summa	ıry									
06 STORAGE AR	REA									
Observation R	Observation Recorded									
Observation	Action Plan	Observation Category	Coun	nt - Observation Finding	g Record					
No Activity	Inspection Provided	Document	1							
Pesticide Usa	ige									
Pesticide QTY	Pesticide	EPA/PCP Number C	hemical	Pesticide Lot Numbe	er Pesticide UOM	Pesticide Rate of Application - Historical	Pesticide Formulation - Historical	Pesticide Application Method - Historical	License Number	Count - Pesticide Usage Record
4	Glue Board Mouse				EACH		Product Formulation Undefined	Placement		1
Station Summ	nary									
Station Inspect	tion Status - Historica	Station Inspection S	tatus Re	eason - Historical Co	unt - Station Inspec	ction Record				
Serviced						1				
Total						1				



## PESTICIDE USAGE LOG

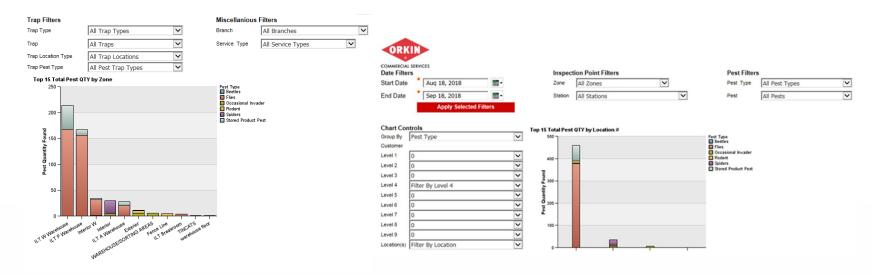
• Lists all pesticides used during a specific time frame, by location.

gredient: IMIDACLOPRID									
Date Treated	Zone Name	Station Name	Method	Formulation	Qty Used	Unit of Measure	Lot#	Applicator	License Numbe
2/13/2019 9:48:11 AM	01 LOGBOOK	0001 METAL STAND	Crack and Crevice	Liquid	1	OUNCE(S)			
5/8/2019 9:35:02 AM	02 OFFICES	0001 BACK DOOR	Crack and Crevice	Liquid	2	OUNCE(S)			
4/10/2019 9:34:22 AM	03 DINING ROOM	0001A UNDER COUNTER	Crack and Crevice	Liquid	1	OUNCE(S)			
1/9/2019 9:34:49 AM	07 RESTROOMS	0001 DOOR FRAME	Crack and Crevice	Liquid	2	OUNCE(S)			
3/13/2019 9:38:21 AM	07 RESTROOMS	0001 DOOR FRAME	Crack and Crevice	Liquid	2	OUNCE(S)			



## PEST FINDINGS ANALYSIS

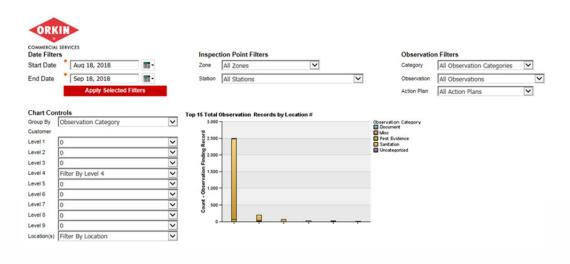
 Compilation of all data, through any combination of criteria, associated with pest findings. Allows you to customize data according to your specifications.

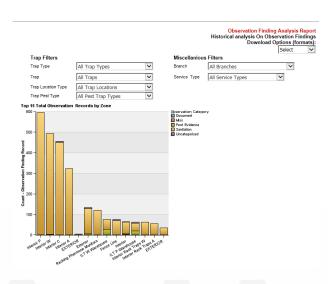




## **OBSERVATION FINDINGS ANALYSIS**

 Compilation of all data from the customer recommendation report. Allows you to customize data according to your specifications.

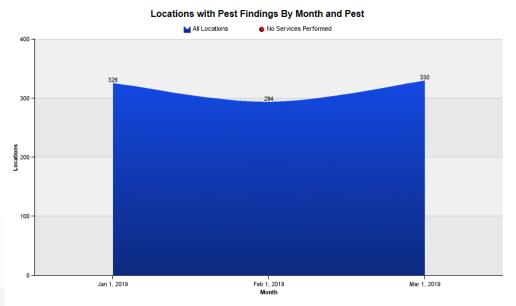






## **CORPORATE PEST FINDINGS**

• Displays the number of locations that exceed your specific pest thresholds, by month.





## DOWNLOADING REPORTS

Each report includes "Download Options (formats)." In the dropdown menu, you
can choose either PDF or Excel Data formats. Once you choose the format, the
report will begin to download. Once the download completes, you can save the
report.

Work Order Information Export Report:								Format:
Location:		PDF Excel 2007						
Account Number:		Servicing Branch:	BR 551 Lansing, MI	Started:	Apr 30, 2019 10:33:00 AM	Synced:		Data Extract
Ticket Number:		Route:	551-15 Comm	Completed:	Apr 30, 2019 10:53:00 AM	Updated:	Apr 30, 2019	2:55:27 PM
Service Activity:	PC Standard	Servicing Tech:		Total Service Time:	20 minutes			
Work Order Instructions:	tions: FOR SERVICE PLEASE CALL 877 540 6721. 3rd wednesday anytime							
Work Order Comments:	Order Comments: Inspected throughout business. No issues saw. Spoke with manager about making sure dining room area is thoroughly cleaned so an ant issue does not arise. Treated per scope as needed						r scope as needed.	

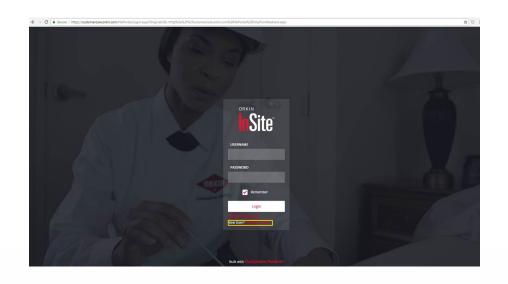


## LOGIN AND ACCOUNT REGISTRATION

## **CUSTOMER LOGIN**



- Use the URL below to gain access to your account: http://www.orkininsite.com
- If you are new to this website, please click "Register Here."
- Forgot your password? Click the "Forgot Password" feature to reset your account.



## **ACCOUNT REGISTRATION**



- Fill out the User Registration Form.
- Note that if you've just registered with the customer portal, you should allow 24 hours for any data to update.
- Any changes to the customer portal (i.e. name change) will take 24 hours to update.

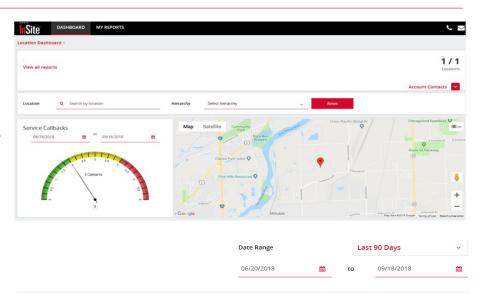
#### **User Registration Form**

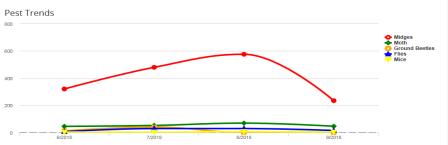
Personal Information					
Have you ever had access to Orkin request?*	's Commercial Relations Network pri	or to this		Yes	No
Email *					
First Name *					
ast Name *					
Position / Job Title *					
Office Phone Number*					
Cell Phone Number					
Company Information					
Company Name *					
Company Address *	Address				
	- Select State -	~	- Select City -		
	Zip Code. e.g. 12345-678	)			

## **ACCOUNT REGISTRATION**



 Once you register/login to the customer portal, you will be routed to the Location Dashboard. This page allows you to run reports, change your password, get additional help, contact us and logout. If you are an administrator, you will have the ability to perform other tasks.





## QUESTIONS?



#### **Orkin Key Personnel Team Resume**

#### **Technical Services Corporate Resources**

Name	Academic Background	Position Held at Orkin	Years of Experience
Judy Black	Board Certified Entomologist, Certified Professional –Food Safety M.S., Entomology, West Virginia University B.S., Environmental Protection, West Virginia University	Vice President, Quality Assurance and Technical Services	33
Glen Ramsey	Board Certified Entomologist, Certified Food Manager M.S. Entomology, University of Georgia B.S.E.S. Entomology, University of Georgia	Senior Manager, Technical Services	11
Frank Meek	BCE - Board Certified Entomologist	Manager, Technical Services	34
Ben Hottel	Ph.D. Entomology, University of Florida M.S. Entomology, University of Illinois B.S. Agricultural and Consumer Economics, University of Illinois	Manager, Technical Services	11
Ronald D. Harrison	Ph.D., Entomology, University of Georgia M.S., Horticulture, University of Georgia B.S., Plant Science, Agronomy, Horticulture, Utah State University Board Certified Entomologist	Director, International Franchise Technical Services	27
Mike Leisses	B.S. Communications, University of Wisconsin-Oshkosh American Institute of Baking Rollins Leadership Program	Director, National Accounts Customer Care Procedures & Systems	30
Mala Williams	B.A., Business Administration, University of Southern Caribbean American Institute of Baking Texas A & M Emory SQI – Database	Director, Procedures & Systems	20



#### Orkin Key Corporate Personnel Team Resume

Deborah A Toth	Villanova University – Master's Certificate, Government Contracting B.S., Psychology, University of Pittsburgh	Government Business Development & Contract Manager	16
Joshua Williams	B.S. , Criminal Justice, Valdosta State University	Government Lead Support	3
TBD		Government Invoicing & A/R Analyst	



# Recommended Product Charts

Orkin will provide the copies of SDS/Labels of products upon notice of a contract award. This documents provides a comprehensive list of products, their uses and their formulations.

**Property of Rollins, Inc.** 

June 2020

#### Please Read These Instructions before Using This Guide

- This is a guide showing some of the most common and/or most useful approved pesticides for common pests. These charts should guide the selection of products to treat specific pests. This is not a list of all approved pesticide products nor does it necessarily represent the best option for every pest situation (i.e., when more than one product is listed, the order in which they appear is not a ranking of their efficacy).
- 2. ALL MATERIALS MUST BE USED ACCORDING TO LABEL DIRECTIONS. For specific treatment instructions on where and how a particular pesticide should be applied, consult and follow the product label. Remember to wear all required personal protective equipment (PPE) and always review pesticide label precautionary statements and environmental restrictions.
- 3. Care must be taken not to contaminate food or food contact surfaces (including dishes, silverware, and/or storage cabinets). Items should be removed by the customer before treatment. Any food contact surfaces on which pesticides were applied must be washed by the customer before being used. This applies to both residential as well as commercial customers.
- 4. Consult your Branch Management, Region Service Manager, or Division Technical/Service Manager with questions or concerns regarding the use of any products prior to application, or for product-related questions regarding target pests not listed in this document. For additional information, contact the Rollins Technical Services Department at (404) 877-4607.

#### **Pesticide Formulations**

All pesticide formulations consist of two or more components: a biologically or chemically active portion called the active ingredient (AI) and an inactive portion called the inert ingredient(s). The AI is the part of a formulation that controls the pest while inert ingredients have little or no toxic effects. The inert ingredients can include a carrier (a solvent or mineral clay that 'carries' the active ingredient) and/or adjuvants such as spreaders, stickers/stabilizers, foaming (or de-foaming) agents, or other synergists. A synergist is an additive that helps make the active ingredient 'more active' against a pest. There are many different types of pesticide formulations with specific advantages and disadvantages. Some of the factors to consider when choosing a certain type of pesticide formulation include:

- The type of substrate to which the pesticide will be applied
  - o (e.g., concrete, wood, soil, tiles, carpet)
- Potential exposure to non-target organisms
  - o (e.g., humans, pets, other animals)
- Potential disturbance of the pesticide application area
  - o (e.g., exposure to sunlight, high temperature, cleaning, removal)
- Type of application equipment
  - o (e.g., hand held compression sprayer, duster, power sprayer, foam machine, backpack sprayer, bait station)
- Environmental safety
  - (e.g., chance for water runoff/erosion, proximity of wells and bodies of water, use of the area by humans and pets)

#### Types of Pesticide Formulations (followed by abbreviation in parentheses)

#### Aerosol (A)

Aerosols are usually liquid formulations of an AI and solvent in a ready-to-use product available in sealed pressurized containers. A's are very portable and easily stored, but there is risk of skin exposure, inhalation exposure or flammability. A's will rupture if punctured or overheated. It can be difficult to make direct application to target sites or pests without can attachments or injector tips. A's can be applied using crack and crevice, foam treatment, general surface spray, space treatment, spot (2 square feet or less), or ultralow volume (ULV) methods. Applicators should wear gloves and consider respiratory protection when using.

#### Bait (B)

Baits are a formulation of a pesticide designed to be eaten or swallowed, are generally marketed as ready-to-use and can be dispensed as a dust, granular, pellet or a semi-liquid gel or liquid. B's usually contain different materials to make the formulation 'taste good' to the pest. Pesticide baits can be contained within a specially designed station or come in a ready-to-use device for directed application that are intended to reduce the chance of non-target exposure. B's are typically easy to apply. However, they must compete with other available foods and can be attractive to humans or domestic animals. B's can be applied using bait placement, broadcast, crack and crevice, placement, or void treatment methods. Applicators should wear gloves and ensure placements are not accessible to non-targets.

#### Capsulated Suspension or Microencapsulated (CS or ME)

Microencapsulated formulations are composed of a liquid or dry pesticide AI covered in a plastic coating. These are mixed with water and used in the same way as other liquid formulations. After application, the plastic coating slowly breaks down and releases the active ingredient(s). Due to a slower release of the active ingredient, these pesticides are often more effective over a longer period of time. There is usually less odor and fewer hazards to the skin than other formulations. However, CS/ME formulations may pose increased hazards to bees. These formulations can be applied by crack and crevice, foam treatment, general surface spray, mist application, space treatment, spot (2 square feet or less), or void treatment.

#### Dusts (D)

Dusts are ready to use and typically contain less than 10% AI by weight. These require no mixing and are often used when moisture from a liquid application might cause damage. They are effective in hard to reach indoor areas and are easy to apply. However they can drift off target and are easily moved by air and water. However, certain dust products (boric acid-based and desiccants) can be mixed in solution and applied. Dry D's do not adhere to surfaces easily and it can be difficult to get even distribution when applying. D's can be applied by crack and crevice, foam treatment, and void treatment.

#### **Emulsifiable Concentrate (EC)**

Emulsifiable concentrates are a liquid formulation consisting of a pesticide mixed with a solvent and an emulsifier (e.g., detergent like material that aids in pesticide suspension). EC's, when mixed, appear milky. EC's will remain mixed for hours with moderate agitation as the detergent prevents the AI from settling out of the tank mix. EC's are easy to mix, won't clog application equipment screens or nozzles, and typically leave no visible residue on treated surfaces. This formulation contains solvents which makes it easily absorbed through skin of humans or animals (Follow label PPE requirements!) as well as by porous surfaces., This formulation type may also damage application equipment if left in equipment overnight, discolor painted finishes, or harm plants. EC's can be applied using crack and crevice, foam application, general surface spray, or spot (2 square feet or less) methods.

#### Flowables (F)

A flowable formulation combines many of the characteristics of EC's and wettable powders. Manufacturers use these formulations when the AI is a solid that does not dissolve in either water or oil. The active ingredient, impregnated on a substance such as clay, is ground to a very fine powder. The powder is then suspended in a small amount of liquid. The resulting liquid product is quite thick. They require moderate agitation to keep them in suspension and leave visible residues similar to those of wettable powders. F's are easy to handle and apply. Always shake them thoroughly before pouring and mixing. F's can be applied using crack and crevice, general surface spray, mist application, or spot (2 square feet or less) methods. Applicators should wear gloves when mixing or applying.

#### Granule (G)

Granular pesticides are dry formulations with particle sizes that are not uniform and much larger than dust. G formulations must be kept dry until application. G's act as contact insecticides and are not intended to be eaten by the target pest. G's are designed to absorb moisture and slowly release the AI; however, heavy rains after application can shorten the residual life of this type of pesticide formulation. Just the same, dry conditions will not allow G's to release the pesticide. G's are pre-mixed and have a low drift hazard due to their large particle size. Particle size can affect the ability for uniform application. G's can be applied using broadcast method. Applicators should wear gloves and ensure that G's are not dispersed into water sources unless labeled for that application.

#### Ready-To-Use (RTU)

Ready-To-Use pesticides are pre-mixed liquid pesticide products. They contain a single or number of Al's and a dilution agent (typically either a solvent or water based solution). RTU products require no further dilution and often contain less than 1% Al. RTU application methods include: crack and crevice, general surface spray, space treatment, spot treatment (2 square feet or less), and void treatment. PPE requirements will be product specific and depend on the type of dilution agent in the RTU product.

#### **Suspension Concentrate (SC)**

Suspension concentrates contain tiny particles of AI suspended in a liquid (usually water). For AI's that are denser than water (most are), suspension agents are added to prevent the solid AI from settling in the packaged product. SC's allow products previously available as dry formulations (e.g. D or wettable powders) to be in liquid form, further reducing applicator safety issues associated with them. SC's are typically easy to use and provide long residual activity. However, SC's are prone to settling to the bottom of tankmix solutions and agitation is often required. Additionally, SC's in solution are often quite foamy (many SC formulated products already contain defoaming agents in their inert ingredients) and may leave a visible residue on surfaces (test a small section first before spraying an entire area). SC formulations can be applied by crack and crevice, foam treatment, general surface spray, space treatment, spot (2 square feet or less), or void treatment.

#### Water Soluble Granules (WSG)

Water soluble granules dissolve readily when mixed with water and form a true solution. After they are mixed, no additional agitation is necessary. These have the advantages of wettable powders but less inhalation hazard due to being a granule instead of a dust. There is usually a high amount of Al by weight (up to 95%). When used, much of the pesticide remains on the surface of treated porous materials such as concrete and untreated wood. WSG's can be applied by crack and crevice, general surface spray, space treatment, spot (2 square feet or less), or void treatment.

#### Wettable Powder (W or WP)

Wettable powders are a dry formulation that has the AI attached to a dust-like (powder) particle. A wetting agent is added to the powder so it can be mixed with water prior to application. The wetting agent increases the ability of the powder to mix with water to form a suspension. A suspension means that the WP stays suspended (floating/sinking) in the dilution. This formulation remains on the surface of porous materials. WP's typically have low toxicity to plants and are not readily absorbed by the skin of humans or domestic animals. WP's require frequent agitation to keep the powder from settling to the bottom of the tank and can leave a visible residue on dark surfaces. WP's can be applied using crack and crevice, foam treatment, general surface spray, or spot (2 square feet or less) methods. Applicators should wear gloves and respiratory protection (when mixing).

#### Ultra-Low Volume (ULV)

Ultra-low volume formulations contain a concentrated form of the AI in a carrier or solvent (e.g. water or oil-based concentrates). ULV formulations require special application equipment (typically a gasoline or electric fogger). They are applied at very low volumes usually outdoors or in limited indoor settings as a contact insecticide. ULV application methods include fogging and space treatments. ULV treatments provide quick knockdowns and leave little visible residue on treated surfaces. Oil-based ULV products contain solvents that may damage plastics/rubber, wire-insulation, or sprayer-parts and are also readily absorbed through the skin of animals and into porous surfaces. ULV application equipment calibration and application must be carefully conducted because of the high concentration of active ingredient. Applicators applying ULV formulations should wear all label-required PPE including respiratory protection due to the significant risk of inhalation exposure.

	Ants		
	Product Type	Formulation	Recommended Product Choices
	Liquid sprays	WSG	Arilon
Ants are social insects. Foraging individuals will be seen		WSG	Alpine WSG
but the majority of individuals will be in the colony nest.		SC	Phantom Termiticide Insecticide
As such, treatments must address the main colony, not		SC	Termidor SC Termiticide Insecticide
just foraging adults. Find and treat the main colony if at		WP	Transport GHP
all possible. Baits are a great option because the		F	Talstar Professional
foraging adults will bring the product back and distribute		SC	Temprid FX
it throughout the colony. Each different species of ant	Dusts	D	Alpine D Dust Insecticide
has different feeding preferences and nesting locations which may change over the course of the year. Correct		D	BorActin
identification of the ant species is necessary to pick the		D	DeltaDust
most effective bait or chemical treatment.		D	Drione
	Baits/Granules	В	Advance Baits (Gel, Granular, Station)
		В	Advion Ant Bait Arena/Gel
		В	Intice Baits (Gel, Granular, Station)
Examples include: Argentine, acrobat, carpenter,		В	Maxforce Baits (Gel, Granular, Station)
crazy/tawny crazy, odorous house, pavement, etc.		G	Talstar PL Granular
		G	Taurus Trio G
	RTUs	Α	Phantom II Pressurized Insecticide

Bed Bugs										
Red bugs are parasites on humans and food on human	Product Type	Formulation	Recommended Product Choices							
Bed bugs are parasites on humans and feed on human blood. When not feeding, they are hiding in cracks,	Liquid sprays	SC	Phantom Termiticide Insecticide							
crevices, mattress seams or folds, or other concealed		WP	Transport GHP							
areas near a potential host. Bed bugs are frequently		SC	Temprid FX							
found around areas where people rest (beds, couches,	Dusts	D	Cimexa							
chairs, etc.) but can be found nearly anywhere (because		D	Drione							
they can be hitchhikers on humans as they move from	RTUs	Α	Bedlam Insecticide							
place to place). It's important to inspect thoroughly to		Α	PT Phantom II Pressurized Insecticide							
find all areas bed bugs may be harbored in and treat accordingly.		А	PT Alpine Flea and Bed Bug Aerosol							
accordingly.		RTU - Liquid	Sterifab							

Cockroaches									
	Product Type	Formulation	Recommended Product Choices						
	Liquid sprays	WSG	Alpine WSG						
		SC	Phantom Termiticide Insecticide						
		CS/ME	Onslaught						
		SC	Temprid FX						
Cockroach management requires thorough inspection,		WP	Transport GHP						
sanitation, exclusion, and monitoring. Inspection and		F	Talstar Professional						
monitoring of populations will help find hotspots and	Dusts	D	Alpine D Dust Insecticide						
sanitation issues that must be addressed. IGRs are very		D	BorActin						
important for long term reductions in areas with chronic sanitation issues. Baits are often the first choice because		D	Cimexa						
a single cockroach can transfer the product back to		D	Drione						
harborage spots thereby impacting many other	Baits/Granules	В	Advion Cockroach Bait Arena/Gel						
individuals. Correct identification of the cockroach		В	Alpine Cockroach Gel Bait						
species will lead to a better understanding of feeding		В	Avert Dry Flowable Cockroach Bait						
behavior, likely harborage areas, and more effective		В	Intice 10 Perimeter Bait						
control.		В	MaxForce Baits (Bait Arena, Gel, Granular)						
		В	Talstar PL Granular						
		В	Vendetta Plus Cockroach Gel Bait						
	<b>ULV Space Treatment</b>	ULV	Pyrocide 100/300						
		ULV	ULD BP 100/300						
	IGRs	EC	Gentrol IGR Concentrate						
		EC	NyGuard IGR Concentrate						
Examples include: German, American, Oriental, brown		EC	Tekko Pro IGR Concentrate						
banded, woods, etc.	RTUs	RTU - Device	Gentrol Point Source						
		Α	PT Phantom II Pressurized Insecticide						

Fabric Pests									
	Product Type	Formulation	Recommended Product Choices						
These pests are developing and feeding on some type of	Liquid sprays	CS/ME	Demand CS						
animal based product such as wool, hides, or taxidermy		SC	Temprid FX						
specimens. Identification and elimination of the infested		WP	Transport GHP						
item are keys to stopping the spread of these insects.	Dusts	D	Cimexa						
Monitoring with pheromone traps will help to pinpoint		D	DeltaDust						
infestation areas.	<b>ULV Space Treatment</b>	ULV	Pyrocide 100/300						
		ULV	ULD BP 100/300						
Examples include: carpet beetles, clothes moths, etc.	IGRs	EC	Nyguard IGR Concentrate						
Examples include: carpet beetles, clothes moths, etc.		EC	Tekko Pro IGR Concentrate						

Fleas and Ticks									
	Product Type	Formulation	Recommended Product Choices						
L	Liquid sprays	CS/ME	Demand CS						
		CS/ME	Onslaught						
Fleas and ticks can be found outside and inside and are		SC	Tempo SC Ultra						
commonly transferred by pets. Outside treatments may reduce overall populations but inside treatments may be		F	Talstar Professional						
necessary. Never treat animals and refer pet owners to	Dusts	D	Cimexa						
veterinarians for that treatment.		D	DeltaDust						
	IGRs	EC	Nyguard IGR Concentrate						
		EC	Precor IGR Concentrate						
		EC	Tekko Pro IGR Concentrate						
Every les includes est flore des tiels des utiels les	RTUs	Α	Bedlam Insecticide						
Examples include: cat fleas, dog ticks, deer ticks, lone star ticks, etc.		Α	Precor 2625 Premise Spray						
star ticks, etc.		Α	PT Alpine Flea and Bed Bug Aerosol						

Flies									
	Product Type	Formulation	Recommended Product Choices						
	Liquid sprays	WSG	Alpine WSG						
Large flies and small flies differ significantly in habitat		CS/ME	Demand CS						
preference, but their presence in an area is most often		F	Talstar Professional						
associated with a sanitation issue. Eliminating that issue is the first step, followed by chemical product application,		SC	Tempo SC Ultra						
if necessary. Work with the customer to find the source		WP	Transport GHP						
and eliminate or reduce it. Check all openings (windows,	Dusts	D	BorActin						
doors, etc.) to prevent outside issues from moving inside		D	Nibor-D						
the structure. Insect light traps and glue boards should	Baits/Granules	G	Starbar Golden Malrin Fly Bait						
be utilized to monitor treatment efficacy and further		G	MaxForce Fly Spot Bait						
reduce populations.		G	MaxForce Granular Fly Bait						
	<b>ULV Space Treatment</b>	ULV	Pyrocide 100/300						
		ULV	ULD BP 100/300						
Examples include: blow/bottle, flesh, house, fruit, fungus	IGRs	EC	Nyguard IGR Concentrate						
(gnat), moth (drain), phorid, etc.		EC	Tekko Pro IGR Concentrate						
	RTUs	Α	PT Alpine Pressurized Fly Bait						
		Α	PT 565 Plus XLO Formula 2						

Mosquitoes									
Mosquitoes breed in wet environments. Standing water	Product Type	Formulation	Recommended Product Choices						
should be eliminated if possible. Treatment for immature	Liquid sprays	CS/ME	Demand CS						
stages relies primarily on either granule or pellet (BTI		CS/ME	Onslaught FastCap						
based or IGRs) applied to the water source. The most		F	Talstar Professional						
common treatment for adults is residual spray to	Baits/Granules	G	FourStar BTI CRG						
potential resting areas (over grown foliage, dark shaded	ULV/Space Treatment	Α	PT Pro-Control Plus Aerosol						
areas, etc.). Ultra-low volume (ULV) applications may		ULV	Pyrocide 100/300						
sometimes be performed. Refer to the mosquito service guidelines for specific information.	IGRs	G	Altosid Pellets WSP						
guidennes for specific information.		G	Altosid Pro-G						

Occasional Invaders									
	Product Type	Formulation	Recommended Product Choices						
	Liquid sprays	WSG	Alpine WSG						
Occasional invaders are often a seasonal issue and will		CS/ME	Demand CS						
emerge with the onset of a certain time of year. These		F	Talstar Professional						
are outside issues but will build up in high numbers and		SC	Temprid FX						
enter structures. While causing little to no damage, they are a nuisance. Every effort should be made to exclude		WP	Transport GHP						
them from entering structures by checking and sealing all	Dusts	D	BorActin						
openings (doors, windows, etc.). Outside perimeter		D	Cimexa						
treatments are often helpful to deter individuals from		D	DeltaDust						
being near the structure.		D	Drione Insecticide						
	Baits/Granules	В	InTice 10 Perimeter Bait						
		G	Advion Insect Granule						
		G	Talstar PL						
		В	Maxforce Complete Granular Insect Bait						
Examples include: boxelder bugs, clover mites, cluster flies, crickets, earwigs, ground beetles, millipedes, pill	IGRs	EC	Nyguard IGR Concentrate						
bugs, stink bugs, lady beetles, etc.		EC	Tekko Pro IGR Concentrate						
2450, 311111 2450, 144, 2001103, 0101	RTUs	А	PT Cy-Kick CS Pressurized Insecticide						
		А	PT Phantom II Pressurized Insecticide						

Pantry/Stored Product Insects									
	Product Type	Formulation	Recommended Product Choices						
	Liquid sprays	CS/ME	Demand CS						
These insects will infest food, feed, and animal-based		SC	Tempo SC Ultra						
products. If infested product can be found, dispose of it	Dusts	D	Cimexa						
immediately to prevent nearby products from becoming infested. Sanitation and exclusion are keys to reducing		D	DeltaDust						
populations and preventing re-infestations. Extreme	Baits/Granules	В	Maxforce FC Magnum						
care should be taken when applying pesticides to ensure	<b>ULV Space Treatment</b>	ULV	Pyrocide 100/300						
no contamination of food or food contact surfaces.		ULV	Shockwave						
		ULV	ULD BP 100/300						
	IGRs	RTU - Device	Cidetrak IMM						
		EC	Gentrol IGR Concentrate						
		EC	Nyguard IGR Concentrate						
Examples include: flour beetles, warehouse beetles,		EC	Tekko Pro IGR Concentrate						
cigarette beetles, Indian meal moths, weevils, etc.	RTUs	Α	PT Cy-Kick CS Pressurized Insecticide						
		Α	PT Tri-Die Pressurized Dust						

Rodents (Mice and Rats)									
	Product Type	Formulation	Recommended Product Choices						
	Block Baits	В	Contrac with Lumitrack						
		В	Ditrac All Weather Blox						
		В	Fastrac All Weather Blox						
Rodent baits must be applied in a locking, secured bait		В	Final All Weather Blox						
station. Bait stations should be strategically placed along		В	Terad 3 Blox						
rodent pathways for optimal results. Baits should be	Soft Baits	В	Final Soft Bait with Lumitrack						
rotated on a regular basis (dependent upon service		В	First Strike Soft Bait						
agreement, rodent pressure, environmental conditions,	Pellets	В	Contrac Bulk Pellets						
etc.), making sure to rotate the active ingredient. Non-	Non-Toxic	В	Detex Blox with Lumitrack						
toxic baits and lures may be helpful in identifying activity		В	Provoke Mouse/Rat Attractant						
and enticing rodents to traps.	Products for Other								
	Species	В	Kaput D Pocket Gopher Bait						
		В	PCQ Pro Pelleted Rodent Bait						
		В	Talpirid Mole Bait						
		В	Wilco Ground Squirrel Bait						

Scorpions and Spiders									
The contract to a second and the confision of the contract	Product Type	Formulation	Recommended Product Choices						
Though typically considered beneficial since they eat insects and other arthropods, scorpions and spiders can	Liquid sprays	CS/ME	Demand CS						
invade structures. Check all exclusion points to ensure		EC	EcoVia EC						
they cannot gain entry into structures. Outside		CS/ME	Onslaught FastCap						
perimeter treatments are beneficial in helping keep them		SC	Temprid FX						
away from structures. Sanitation (keeping the outside	Dusts	D	Alpine D Dust Insecticide						
clean, neat, and debris-free) will ensure smaller outside		D	Drione Insecticide						
populations. Spider webs should be removed with a Webster.	Baits/Granules	G	Talstar PL Granular						
webster.	RTUs	Α	PT Tri-Die Pressurized Dust						

Stinging Insects									
It is important to find and treat the nest for full efficacy.	Product Type	Formulation	Recommended Product Choices						
Honey bees are of special concern due to being beneficial	Liquid sprays	CS/ME	Demand CS						
pollinators and chemical treatments are not		SC	Tempo SC Ultra						
recommended or might even be unlawful (consider		F	Talstar Professional						
contacting a local beekeeper to relocate the hive).  Overall, populations can be reduced by cleaning up food		WP	Tempo Ultra WP						
sources so adults will forage elsewhere.	Dusts	D	Alpine D Dust Insecticide						
Sources so dudies will foruge elsewhere.		D	DeltaDust						
Examples include: bumblebee, carpenter bee, honey		D	Tempo 1% Dust						
bee, hornets, paper wasps, yellow jackets, etc.	RTUs	Α	PT Wasp Freeze II						

#### Orkin Franchise List

August 2020

NO	TYPE	STATUS	NAME	ADDRESS	CITY	STATE	ZIP	OFFICE	CELL PHONE	Orkin Office Email	Owner Name	OWNER GENDER	Orkin Owner Email	Master Email	Orkin Division
901	D	А	CAPITAL SOLUTIONS OF BIG BEND, INC.	4800 WOODLANE CIRCLE	TALLAHASSEE	FL	32303	(850) 575-9177	(850) 528-2020	fr901-CustSvc@orkin.com	Debbie & Bill Wert	F	FR901-Owner@orkin.com	bill@orkinsolutions.com	Southeast Division
902	D	Α	B.I.T.E.S. Pest Solutions, INC.	1720 Commerce Road	ATHENS	GA	30607	(706) 546-1051	(404) 915-5536	fr902-CustSvc@orkin.com	Elizabeth & Tom Lenahan	F	FR902-Owner@orkin.com	tlenahan@athens-orkin.com	Southeast Division
903	D	Α	RAM Quality Services, LLC	12649 State Hwy 30	COLLEGE STATION	TX	77845	(979) 690-8622	(806) 584-5588	fr903-CustSvc@orkin.com	Merritt Vaughn	M	FR903-Owner@orkin.com	prvaughn@suddenlink.net	South Central Division
905	D	Α	JHTG, INC.	8230 East Pecos Dr	PRESCOTT VALLEY	AZ	86314	(928) 567-5100	(928) 821-2241	fr905-CustSvc@orkin.com	Tim Goeringer & Matt Golleher	M	FR905-Owner@orkin.com	tgoeringer@orkinaz.com	Pacific Division
906	D	Α	ALL BAMA, INC.	3121 Wesley Way	DOTHAN	AL	36305	(334) 792-1137	(334) 797-9634	fr906-CustSvc@orkin.com	Dave Paine	M	FR906-Owner@orkin.com	dotditto@aol.com	South Central Division
908	D	Α	GOODROW, INC.	1764 W I-65 Service Rd, South	MOBILE	AL	36693	(251) 666-7507	(251) 298-7506	fr908-CustSvc@orkin.com	Keith Gaudreault	M	FR908-Owner@orkin.com	keith@orkinnow.com	South Central Division
911	D	Α	REDCO, INC.	161 N Bay View Drive	VILLA RICA	GA	30180	(770) 832-8671	(404) 933-0818	fr911-CustSvc@orkin.com	Dawson Redmon	M	FR911-Owner@orkin.com	dawsonredmon@gmail.com	Southeast Division
912	D	Α	J N BERRY, LLC	#1 Wildwood Dr	PARKERSBURG	WV	26101	(304) 485-4458	(606) 344-2911	fr912-CustSvc@orkin.com	Robert Helton	M	FR912-Owner@orkin.com	Rhelton.usmc@gmail.com	Midwest Division
913	D	Α	SAWYER, INC.	107 West 43rd Street	BOISE	ID	83714	(208) 658-1066	(208) 407-5380	fr913-CustSvc@orkin.com	Todd Sawyer	M	FR913-Owner@orkin.com	tsawyer@orkinidaho.com	Pacific Division
914	D	Α	GRINNING BULL LLC	3712 Sherwood Way	SAN ANGELO	TX	76901	(325) 653-1338	(254) 485-9263	fr914-CustSvc@orkin.com	Lisa Willett Walker	F	FR914-Owner@orkin.com	theorkinlady@gmail.com	South Central Division
915	D	Α	DEVILDOGG LLC	4116 McKnight Rd	TEXARKANA	TX	75503-0921	(903) 793-1640	(606) 344-2911	fr915-CustSvc@orkin.com	Robert Helton	M	FR915-Owner@orkin.com	Rhelton.usmc@gmail.com	South Central Division
916	D	Α	JP&G, INC.	3403 Hardy St	HATTIESBURG	MS	39402	(601) 582-3282	(601) 467-8220	fr916-CustSvc@orkin.com	John Horn	M	FR916-Owner@orkin.com	jphorn1121@gmail.com	South Central Division
917	D	Α	TSATL, LLC	1020 County Line Road	SIKESTON	MO	63801	(636) 375-3363	(314) 346-0303	fr917-CustSvc@orkin.com	Terry Woods	M	FR917-Owner@orkin.com	Terry_Woods@hotmail.com	South Central Division
918	D	Α	BC CAMPBELL, INC.	302 Mt. Cross Rd	DANVILLE	VA	24540	(434) 793-2922	(434) 334-2963	fr918-CustSvc@orkin.com	Stan Lawton	M	FR918-Owner@orkin.com	orkindanville@gmail.com	Northeast Division
920	D	Α	FULL CIRCLE PEST CONTROL, INC.	2943 SW Williston Rd	GAINESVILLE	FL	32608	(352) 378-1501	(850) 528-2020	fr920-CustSvc@orkin.com	Bill Wert	M	FR920-Owner@orkin.com	bill@orkinsolutions.com	Southeast Division
922	D	A	DOUBLE D ENTERPRISES, LLC	4029 Greensboro Ave, Suite D	TUSCALOOSA	AL	35405	(205) 759-5775	(205) 292-7952	fr922-CustSvc@orkin.com	Dwayne Hazel	M	FR922-Owner@orkin.com	doubled922@gmail.com	South Central Division
924	D	Α	BARKER'S BUGS, INC.	183 Crystal Springs Rd	HOMER	GA	30547	(706) 778-6695	(706) 424-0163	fr924-CustSvc@orkin.com	Kirk/Lisbeth Barker	F	FR924-Owner@orkin.com	orkin@windstream.net	Southeast Division
925	D	Α	AET SERVICE, INC.	2320 Thompson Way, Suite G	Santa Maria	CA	93455	(805) 341-3445	(805) 305-3892	fr925-CustSvc@orkin.com	Tim Mahan	M	FR925-Owner@orkin.com	timothy.mahan@orkinslo.com	Pacific Division
926	D	Α	CHRISTY JARESH, INC.	#40 Motors Drive	SHERMAN	TX	75092	(903) 893-7459	(940) 867-2931	fr926-CustSvc@orkin.com	Christy Jaresh	F	FR926-Owner@orkin.com	CKat3266@aol.com	South Central Division
927	D	Α	HELTACO, INC.	506 N. Depot Street	CORBIN	KY	40701	(606) 528-2212	(606) 344-2911	fr927-CustSvc@orkin.com	Robert Helton	М	FR927-Owner@orkin.com	Rhelton.usmc@gmail.com	Midwest Division
928	D	A	NY-PENN PEST SYSTEMS, INC.	2630 South Work Street	FALCONER	NY	14733	(716) 664-5470	(716) 397-1645	fr928-CustSvc@orkin.com	Alene & Dale Peterson	F	FR928-Owner@orkin.com	orkin928@windstream.net	Northeast Division
931	D	Α	JP&G II, INC.	1313 Delaware	McComb	MS	39648	(601) 684-4932	(601) 467-8220	fr931-CustSvc@orkin.com	John Horn	м	FR931-Owner@orkin.com	jphorn1121@gmail.com	South Central Division
932	D	Α	TSALD, LLC	1808 Vandiver Drive	COLUMBIA	МО	65202	(573) 474-9407		fr932-CustSvc@orkin.com	Terry Woods	м	FR932-Owner@orkin.com	Terry_Woods@hotmail.com	South Central Division
933	D	Α	CENTIPEDE ENTERPRISES, INC	331-C Enterprise Dr.	Phillipsburg	PA	16866	814-626-8711		fr933-CustSvc@orkin.com	Chuck Sheaffer	м	FR933-Owner@orkin.com	csheaffer@pestservicepros.com	Northeast Division
934	D	А	WILSON'S PEST MANAGEMENT	5899 Coca Cola Blvd	Columbus	GA	31909			fr934-CustSvc@orkin.com	Jay Wilson	м	FR934-Owner@orkin.com	orkin.columbus22@gmail.com	Southeast Division
935	D	- 1	United Financial Services, Inc.	3319 Hamilton St - Unit O	Bismarck	ND	58503	701-290-5626		fr935-CustSvc@orkin.com	Todd Wandler	м	FR935-Owner@orkin.com	trw@midco.net	Midwest Division
939	D	Α	AMS PC, INC.	629 Entler Avenue, Suite 43	CHICO	CA	95928	(530) 566-1749		fr939-CustSvc@orkin.com	Stephen Hale	м	FR939-Owner@orkin.com	amhale@orkinnorcal.com	Pacific Division
942	D	Α	RATT, INC.	800 Shoemaker Avenue	Shoemakersville	PA	19555	(610) 336-0344		fr942-CustSvc@orkin.com	Roger Woodyard	м	FR942-Owner@orkin.com	Rwoodyard@rattinc.net	Northeast Division
943	D	A	IB ENTERPRISES, LLC	2111 US 78 E	Anniston	AL	36207	(256) 831-2037		fr943-CustSvc@orkin.com	Kenny Ivey	М	FR943-Owner@orkin.com	williamivey@bellsouth.net	South Central Division
945	D	A	GRINNING BULL, LLC	611 Shiloh Rd, Ste #10	LAREDO	TX	78045	(956) 722-3531		fr945-CustSvc@orkin.com	Lisa Willett Walker	F	FR945-Owner@orkin.com	orkin945@sbcglobal.net	South Central Division
947	D	A	RATT, INC.	1021 N Washington St	WILKES-BARRE TWP	PA	18705	(570) 970-2951		fr947-CustSvc@orkin.com	Roger Woodyard	м	FR947-Owner@orkin.com	Rwoodyard@rattinc.net	Northeast Division
949	D	A	ORKIN OF THE VILLAGES, INC.	1323 Shelfer Rd	LEESBURG	FL	34748	(352) 787-1357		fr949-CustSvc@orkin.com	Joel Lussier	М	FR949-Owner@orkin.com	orkinofthevillages@aol.com	Southeast Division
950	D	Δ	RLHelton, LLC	225 Tollage Creek Rd	PIKEVILLE	KY	41501	(616) 344-2911		fr950-CustSvc@orkin.com	Robert Helton	м	FR950-Owner@orkin.com	Rhelton.usmc@gmail.com	Midwest Division
951	D	Δ	JFI, LLC	3212 Van Ave	JONESBORO	AR	72401	(010) 544 2511		fr951-CustSvc@orkin.com	Mike Jones	м	FR951-Owner@orkinc.om	mikejones.jfi@gmail.com	South Central Division
952	D	A	AET SERVICES, INC.	6 Hangar Way	MONTEREY	CA	95076	(831) 228-1466		fr952-CustSvc@orkin.com	Tim Mahan	м	FR952-Owner@orkin.com	timothy.mahan@orkinslo.com	Pacific Division
953	D	A	GOODROW SOLUTIONS, INC.	1616 Meadows Lane	VIDALIA	GA	30474	(912) 537-1234		fr953-CustSvc@orkin.com	Keith Gaudreault	м	FR953-Owner@orkin.com	keith@orkinnow.com	Southeast Division
954	D	A	TSAT INC	1020 Main Street	IMPERIAL	MO	63052	(636) 223-2212		fr954-CustSvc@orkin.com	Terry Woods	M	FR954-Owner@orkin.com	Terry Woods@hotmail.com	South Central Division
956	D	Δ	TSATL2, LLC	1732 Bridge Street	PADUCAH	KY	42003	(636) 375-3363		fr956-CustSvc@orkin.com	Terry Woods	M	FR956-Owner@orkin.com	Terry Woods@hotmail.com	Midwest Division
957	D	A	RATT, INC.	4450 Paxton Street	HARRISBURG	PA	17111	(717) 657-9063		fr957-CustSvc@orkin.com	Roger Woodyard	M	FR957-Owner@orkin.com	Rwoodyard@rattinc.net	Northeast Division
958	D	A	RATT, INC.	353 S. Potomac Street	Waynesboro	PA	17268	(301) 971-4144		fr958-CustSvc@orkin.com	Roger Woodyard	M	FR958-Owner@orkin.com	Rwoodyard@rattinc.net	Northeast Division
959	D	A	RMKPC, INC.	1218 11th Avenue	MERIDIAN	MS	39301	(601) 482-6003		fr959-CustSvc@orkin.com	Michael King	M	FR959-Owner@orkin.com	orkinmeridian@aol.com	South Central Division
960	D	A	BCCPC, INC.	525 E Main St	WYTHEVILLE	VA	24382	(276) 228-4531		fr960-CustSvc@orkin.com	Bill Campbell	M	FR960-Owner@orkin.com		Northeast Division
960	D	A	GRINNING BULL LLC	609 S. Graham Street	STEPHENVILLE	TX	76401	(254) 965-4978			Lisa Willett Walker	IVI E	FR961-Owner@orkin.com	bug.man09@yahoo.com	South Central Division
961	D	Δ	RAM QUALITY SERVICES III, LLC	12649 State Hwy 30	COLLEGE STATION	TX	76401	(907) 874-0660		fr961-CustSvc@orkin.com fr970-CustSvc@orkin.com		м	FR970-Owner@orkin.com	lwwalker@embarqmail.com Halemary100@gmail.com	South Central Division South Central Division
	D	Δ		·		OH						M		,	
974	-	- 11	T & R ENTERPRISES OF OHIO, LLC	971 Linden Ave	ZANESVILLE		43701	(740) 452-6300		fr974-CustSvc@orkin.com	Chuck Self		FR974-Owner@orkin.com	orkin974@columbus.rr.com	Midwest Division
977	D	A	HILGER ENTERPRISES, INC.	3131-A W Venture Blvd.	BLOOMINGTON	IN	47404-3567			fr977-CustSvc@orkin.com	Betty Jo & Eugene Hilger		FR977-Owner@orkin.com	orkin977@comcast.net	Midwest Division
986	D	A	GOODROW ENTERPRISES, LLC	701 GA HWY 133 South	MOULTRIE	GA	31768	(229) 217-4887		fr986-CustSvc@orkin.com	Keith Gaudreault	M M	FR986-Owner@orkin.com	keith@orkinnow.com	Southeast Division
987	D D	A	TSALD2, LLC	2521 Petty Drive	BOWLING GREEN	KY	42103	(270) 842-2428		fr987-CustSvc@orkin.com	Terry Woods		FR987-Owner@orkin.com	TerryWoods@OrkinToday.com	Midwest Division
991 <b>49</b>	D	А	RAM QUALITY SERVICES, LLC	6007 43rd Street, Ste D	LUBBOCK	TX	79407	(806) 793-2232	(806) 584-5588	fr991-CustSvc@orkin.com	Merritt Vaughn	М	FR991-Owner@orkin.com	prvaughn@suddenlink.net	South Central Division
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iviidwest Division e	oi gainizati	on chart	August 2020		Change		
DP		#339 MW Commercial	#389 Kentucky	#519 Illinois	#539 Iowa/Wisconsin	#559 Michigan	#579 Indiana/Ohio
Pat Chrzanowski			•			-	
ADP	RM	Steve Vey	Ken Harris	Don Fragakis	Rich Marlier	Glen Genther	Jason Shlater
Pat Murray		,					
DAA	ARM						
Lisa Williams	RSIsM	Brady Roenker	Mark Watkins	Cliff Brown	Rick Schoulte	Marty Cotter (RMT)	Brian Menke
Division Sales Mgr.	RSIsM	,				, , ,	
Scott Weaver	ASIsM						
Div Tech Services Mgr.	RSvcM						
John Kane	RAA	Katie Fragakis	Teresa Mobley	Liz Buschmann	Donna Roe	Jewel Geist	Linda McDowell
Division HR Dir.	ABM	3	,				
Paige Wilder	BMT	Jennifer Pickens	Brad Trovillo	Brandon DeQuardo	Barry Oosterhouse		Rob Johnson
Division Recruiter	BMT	Ken Davidson	Chris Johns	James (Jim) Smith	Addam LeDoux	Brian Borders	
Karen Scheide %%%	BMT		Jeremy Young	Bryant Ruettiger		Clinton Baney	
Division Controller	BMT		Max Godby	,		,	
Bernice Austin	BMT						
Reg. Mgr. Trainee (RMT)	SMT	Chris Cook	John Backus	Roberto Blanco	Spencer Jones	James Bumgarner	Matt Witters
Akim Bamgbose	SMT	Richard Gruber	Chad Daniel	Lukas Genther	Adam Box	April McIntosh	Kevin Pribble
Reg. Mgr. Trainee (RMT)	SMT	Lindsay Borias	Jim Lanaghan	Craig Klimczak	Lindsey Gonsior	Shelby Rankin	Kevin Howard
David Bagley	SMT	Chris Donaldson	Tricia Banford	Roger Sadowski		Ross Volpe	Cody Dyke
Savia Sagicy	SMT	Doug Swift	111014 24111014	age. saders	Nathan Weitl	11000 10100	Stephen Ingram
	SMT				Traction Profes		Brandon Oakley
#615 Sales Center	SMT						Charlie Smith
###	SMT						Charle Simen
	5						
%%% Karen Scheide reports	Support Ctr			511 Illinois Support Ctr	603 Iowa/WI Support Ctr		
directly to Paige Wilder	2.11			Josh Converse	Adam Schmidt (SM)		
, 0		387 NE Chicago	378 Lexington	501 Elk Grove	524 Cedar Rapids	490 Parma	504 Champaign
### 615 Sales Ctr. reports		OPEN	Rick Small	Bud Heavrin	Lane Cue	Rodger Poindexter	Nick Fricano
directly to Scott Weaver		491 Cleveland	380 Louisville	502 Aurora	526 Davenport	547 Pontiac	558 South Bend
		Justin Whitmer	Brad Dunn	Dave Krugman	Addam LeDoux (BMT)	Jason Sager	Michael Jacques
		546 St. Paul	484 Beckley	508 Skokie	527 W Des Moines	548 Mt. Clemens	571 Ft. Wayne
		Andy Stockinger	Wm. Travis Hardin	Ninef Hermis	Corey Nelson	Derek Haberski	Steven Genther
		560 Columbus	486 Charleston	512 Joliet	532 Omaha	550 Traverse City	572 Indianapolis
		Bret Cremeans	Terry Lauchart	Bill Gambill	Roger Lisko	Mike Pojeski	Randy Clarkson
		634 N Chicago	563 Florence	513 Crystal Lake	536 Sioux City	551 Lansing	574 Kokomo
		Dave Tumminello	Brad Trovillo (BMT)	Tamara Tomic	Gregory Cleveland	Mark Bennett	Michael Brock
		666 Indianapolis	564 Cincinnati	514 Kankakee	538 Waterloo	553 Coldwater	576 Zionsville
		Michael White	Jeremy Young (BMT)	Riley Mallett	Barry Oosterhouse (BMT)	Scott Powers	Micah Jewell
		670 Cincinnati	568 Dayton	516 LaSalle	606 Dubuque	554 Kalamazoo	577 Merrillville
		Tara Leffel	Jeff Akins	Tim Lewis 518 Oak Park	Barry Oosterhouse (BMT)	David Boer	LaDaryl Lyte
		<b>671 Chicago</b> David Guyon	578 Portsmouth		608 Madison OPEN	555 Wayne Gary Lawson	580 Sidney
		678 SW Chicago	Matt Simon 583 Lebanon	James Montalbano 520 Alsip	609 Eau Claire	556 Saginaw	Shawn Rust 586 Bloomington
		Amani Halim	Gr. Tripp Ward	Brandon Trepina	Tim Kramer	Bill Klingler	Jeff Burkett
		690 Milwaukee	590 Evansville	607 Fond du Lac	611 LaCrosse	557 Toledo	589 Springfield
		Gary Dady	Eddie Beier	Terri Micksch	Tim Kramer	Graig Wymer	Dale Alexander
		693 Detroit	592 Marion	610 Milwaukee	614 Rockford	562 Akron	594 Peoria
		Bernie Thomas	Chris Johns (BMT)	Brandon DeQuardo (BMT)	James Byrnes	Jay Fusco	Jeff Burkett
			- 1 /	612 Green Bay	617 Minneapolis	565 N Olmsted	596 Terre Haute
				Terri Micksch	Richard Hodgson	Bryan Shamhart	John Byerly
				618 Waukegan	784 Grand Island	566 Columbus	<u> </u>
				Greg Olzewski	Brian Prokop	Scott Nowell	
				506 MG Waukesha	790 Lincoln	560 Grand Ranids	

506 MG Waukesha

Brandon DeQuardo (BMT)

790 Lincoln

Brian Prokop

569 Grand Rapids

Mike Pojeski

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### **085 Northeast Division - Organization Chart**

Updated 8/10/20	<b>Division President</b> Art C. Watson	Asst. Division President Terry Groft	<b>Division Sales Manager</b> Tim Brady	Division Tech Services Dir. Open	<b>Division Admin. Assistant</b> Brittany Brown	<b>Division Controller</b> Kevin McDonald	<b>Division Trainer</b> Open	<b>Div. Entimologist</b> Open
		DHRM	Division Recruiter					
		Karen Bradford	Open					
	53090 PermaTreat	279 NY Metro	329 Pennsylvania	369 New England	379 NY Upstate	449 Virginia	499 Beltway Commercial	509 Maryland
RM ARM	Nick Castaldo	Joseph Garland	Ken Robertson	Open	Michael Hughes	Cory Smith	John Sutton	Shane Smith
RSM	Troy Wolfrey	Michael Shaneman	Norman Haskins	John Tessier	Shawn Paylor	Gary Scott	Mike Finkel	Bill Whitcomb
ASM					C'I Continue			
RMT RSVC					Gil Squiers			
RAA	Pat Abbott	Teresa Ching	Michele Dindak	Jill White	Diana Isgro	Lindsey Dye	Danielle Romasko	Patricia Markham
BMT		David Tonkowich	Holly Shipley	Carl Francis		Alex Bailey		
BMT				Dan Kiley		Joshua Asaro		
Special	Jack Broome							
	53000 Fredericksburg	308 Philadelphia	300 Kirchner Brothers	700 Boston Commercial	702 Utica	320 Fredericksburg	343 Northern VA	303 Rockville
	OPEN - Troy Wolfrey RSM	Lance Brooks BMT	Jim Fish	Bill Siegel	Keith Getter	Stephen Jones	Tessa Wuchenich BMT	Joe Laraia
	53030 Culpeper	311 Northern NJ	302 Annandale	900 Portland Admin. Center	866 Hudson Valley	440 Harrisonburg	345 NJ Commercial	305 North Baltimore
	OPEN - Tracy Wolfrey SM	Kenneth Murphy	Andrew Gabeau BMT	OPEN	Christopher Zeni BMT	Robert Russell BMT	Ryan Murphy BMT	Keith Livesay BMT
	53040 Woodbridge	313 Elmsford	306 Ashburn	910 N. Boston	909 N. Hudson Valley	444 Hampton	351 Washington Metro	307 Baltimore
	OPEN - Jason Frazier SM	Anyelica Almonte BMT	Hahmeed Darham BMT	Brendan Gamache BMT	Gil Squiers RMT	Chase Brown BMT	Blake Hunter	Rob Ashworth
	53050 Charlottesville	315 NYC Commercial	316 York	969 Bangor	964 Buffalo	451 Bon Air	391 WI Baltimore	310 Salisbury
	OPEN - Nick Castaldo RM	Frederick Grimaldi	Winston Sweeney	OPEN	Paul Faubert BMT	Jeffrey Barry	John Olson	David Clark BMT
	53060 Richmond	317 New Hyde Park	480 N. Pittsburgh	980 Boston Admin. Center	992 Queensbury	453 VA Beach	601 DC Commerical	312 DC
	Chris Barker	Robert Kern BMT	Willie Tisdale	Bill Siegel	Damian Marcello	Jonathan Richards	OPEN	Clyde Neal
		318 Southern NJ	481 S. Pittsburgh	984 Monroe	994 Albany	454 Richmond	691 PennJersey Commercial	314 Wilmington
		Tracey Harper	Jeff Brown	Rick Carey BMT	Gil Squiers RMT	Bradley Ray	Wayne Dove	Clayton Rorie
		335 Central NJ	488 Clarksburg	985 S. Boston	995 Rochester	456 Roanoke	694 Baltimore Commercial	321 Carroll County
		Anthony Ciampi BMT	David Woodford	Bill Siegel	Jason Coleman	OPEN	Robert Beery BMT	Timothy Robertson
			647 Pittsburgh Commercial	989 Portland	997 Syracuse	457 Chesapeake		323 Waldorf
			Bryan Ritzert	OPEN	Jeffrey Lidster BMT	Matt Ferrell BMT		James Washington
				990 Pittsfield		648 Tidewater Commercial		331 Lorton
				Dan Farrington BMT		Jeff Banton		Stephen Garvey
				993 Hartford		660 Central VA Commercial		447 Manassas
				Jesse Parker BMT		Gary Compton BMT		Danielle Restuccia
				996 Burlington		445 HomePro		540 Bel Air
				Michael Pierce		Zachary Scott BMT		Celeste Curlee BMT
				998 Manchester				

Bill Siegel

855 Mainely Ticks

Beth Falkner BMT

## **Pacific Division - Organizational Chart**

Leif Macaraeg
753 Sacramento
Dimitri Chavis
842 Bay Termite
Shelysee Patolo-BMT
795 North Vertical sls

Updated	Division President	Asst Division President	Division Sales Manager	Division Service Manager	Division Admin Assistant	DSAM	Div. Entomologist
8/7/20	Sean Murray	Mark Wyan	Kory Horlacher	Open	Tran Ly	Vincent Nguyen	Open
6///20	Sean Multay	iviai k vvyaii	Rolly Hollacties	Орен	Hall Ly	Vilicent Nguyen	Орен
	DHRD	Division Recruiter	Facilities Secretary	Facilities	529 Canine Svcs	733 Outbound Sales	
	Elvia Fernandez	Tamara Kaufman	Meagan Wright	Kevin Page	Kristy Gardiner	Open	
	711 Pacific Commercial	729 Northern California	749 Pacific Northwest	759 Southern Cal	789 Central California	829 Colorado	889 Southwest
RM	Bill Giorgi	JR Pasion	Darren Brisson	Ed Bove	Louis Warman	Machelle Stockstad	Erik Durrant
ARM	Miguel Diaz			Mike McKenzie		Brandon Blankenship	
RSLS		Saleem Taheri	Mark McConnell		Chris Anderson	Bobby Chauvin	Dawn Aguayo
RSVC	Robert / Derrick	Faizal Hussin		Ron Evans	Marcus Offutt (sls&svc)		
RAA	Charlene Schramm/Ann Harris	Randee Worster	Dean Russell	Yvonne Diaz	Roslynn Sevilla	Kallista Grimaldo	Liz Latimer
BMT	Gary Katz	Jennifer Neishi	Travis Paxson	Ron Riedell	Chris Sullivan	Greg Cornett	Shannon Free
BMT	Howard Grashin	Dawn Randazzo	Lance Freeman	William Peeveyhouse	Eddie Ramirez	Chris Reinhardt	
	291 Comm Support	712 Nor Cal Support	763 NW Support	295 S Cal Support	294 Central Support	891 Colorado Support	837 SW Support
	Cheryl Cano	Stephanie Wever	Douglas Comeau	Brandy McQuay	Amada Placencia	Denise Petch	Andrea Edgars
	604 W. LA Comm	401 Stockton		487 EcoShield OC	157 Ventura	812 Fort Collins	735 Reno
	Roy Gonzalez	Gulpid Singh		David Grant	Branden Mudd	Chad Wheeler	Nadine Mirabal
	687 LA Comm	421 San Francisco	662 Seattle Comm	497 Palm Springs	706 Palmdale	825 Silverthorne	750 Las Vegas Res
	Nadia Flores	Jesse Ballard	Steve Pelletier	Javier Jaramillo	Mike Silva	Stacy Drummey	Mike Giese
	710 San Dimas Comm	437 North San Jose	704 Portland Comm	723 Vista	707 StoPest	883 Aurora	770 El Paso
	Journett Pandy	Chris Shattuck -BMT	Curtis Green	Kevin Tinsley	Daniel Schwee	Joe Evans	Fidel Rodriguez
	713 S LA Comm	438 Livermore	755 Spokane	724 Costa Mesa	722 Bakersfield	884 Durango	881 Mesa
	Vinny Scardigno	Carlos Castellon -BMT	Tony Wilmes	Bill Toves	Daniel Schwee	Open	David Huihui
	714 Riverside Comm	450 Silicon Valley Comm	756 Surety Pest	743 Long Beach	741 Fresno	888 Colorado Springs	882 Scottsdale
	Michael Edwards	Juan Higueros	Chris Gomes	Aaron Laney	Jason Williamson	David Giacalone	Jim Krueger
	715 San Fernando Comm	605 San Francisco Com	757 Eugene	746 N Orange County	748 Glendale	890 Denver	885 Las Vegs Comm
	Tony Morales	Rafael Cabrera -BMT	Tony Braden	Josh Faur	Daniel Montes	Robert Esparza	Brian Zeck
	717 Orange County C	661 Sacramento Comm	758 Everett	754 Pomona	761 Chatsworth	892 Grand Junction	886 Albuquerque
	Jeff Mossinger	Charles Melvin	Bernie Von Herbulis	Mark Sonders	Benjamin Johns	Kai Kauai	Jim Flint
	718 San Diego Comm	664 Livermore Comm	760 Portland	806 Orange County TC	767 Covina	893 Great Falls	894 Phoenix Comm
	Gordon Nasser	Sean Archuleta	Steve Tracy	Russel Hufsey	Brian Bergeron	Tom McElroy	Ryan Bredek
	751 Big Island	736 N. Cal SSG	762 Tacoma	821 Long Beach TC	783 Visalia	897 Denver Comm	896 Phoenix Res
	Jed Horn	Steve Taylor	Mike Forrest	Darius Williams	Jonathan Bailey-BMT	Jennifer Smith	Justin Harris
	800 Bird & Wildlife	737 N San Francisco	895 Salt Lake City	827 San Diego	811 W LA Res	370650 Crane	
	Journett Pandy	Ronald Espiritu-BMT	Josh Bingham	Randy Jackson	Andy Hall	Donald Morris	
	801 Honolulu	740 Oakland		4501 Hydrex	834 W LA TC		
	Joe Lopiano	Rene Salinas		Brad Craig	Brian Bergeron		
	797 SE Vertical sls	744 Hayward					
	708 Metro Vertical sls	April Chamberlain					
	716 West Vertical sls	745 San Jose					



Midwest Division	Weaver	Scott	(248) 705-4805	sweaver@Rollins.com
		Cliff	(708) 355-1145	cbrown7@orkin.com
	Brown		· · · · · · · · · · · · · · · · · · ·	BMENKE@rollins.com
- J	Menke Schoulte	Brian Rick	(574) 847-1768	RSchoulte@rollins.com
101			(319) 558-8372	mwatkins2@Rollins.com
, 0	Watkins	Mark	(859) 629-2164	
ů ů	Cotter	Marty	(309) 530-1598	mcotter@orkin.com
Ü	Roenker	Brady	(614) 356-0359	rroenker@rollins.com
	Brady	Tim	(301) 979-1178	tbrady@rollins.com
· · · · · · · · · · · · · · · · · · ·	Whitcomb	Bill	(401) 931-7281	wwhitcom@rollins.com
u u	Scott	Gary	(304) 419-3878	gscott@rollins.com
	Wolfrey	Troy	(540) 424-6077	TWolfrey@rollins.com
Pennsylvania Region	Harris	John	(484) 424-0184	jharris3@orkin.com
Pennsylvania Region	Haskins	Erik	(703) 656-6305	nhaskins@rollins.com
Metro NY Region	Shaneman	Mike	(680)219-1346	mshanema@rollins>com
Upstate NY Region	Paylor	Shawn	(585) 358-1833	spaylor@orkin.com
New England Region	Tessier	John	(540) 290-5431	<u>itessier@orkin.com</u>
Beltway Region	Finkel	Mike	(571) 319-7843	mfinkel@orkin.com
South Central Division	Rollins	Richard	(678) 431-8833	rrollins3@rollins.com
Gulf States Region	Spedale	Don	(225) 341-6981	dspedale@Rollins.com
South West Texas	James	Brent	(512) 920-6495	bjames1@Rollins.com
Kansas Missouri Region	Teal	Boe	(479) 225-2583	oteal@rollins.com
North Texas Oklahoma Region	Open			
South Central Commercial Region	Caples	Patricia	(504) 275-7078	pcaples@Rollins.com
Tennessee Region	Hutchinson	David	(865) 588-3400	dhutchinson@rollins.com
Southeast Division	Open			
South Florida Region	Vani	Marcello	(954) 882-7555	mvani@rollins.com
West Florida Region	Dougherty	Darren	(813) 888-6857	ddoughe1@orkin.com
North Florida Region	Holsapple	Phil	(786) 294-1889	pholsapple@orkin.com
Georgia Region	Watts	Tim	(770) 519-4285	twatts@orkin.com
North Carolina	Donnelly	Matt	(919) 604-1115	mdonnelly@rollins.com
South Carolina Region	Burros	Debra	(843) 593-3704	dburros@orkin.com
South Carolina Region	McCauley	Greg	(865) 399-9687	gmccaule@rollins.com
Southeast Commercial Region	Open			
Pacific Division	Horlacher	Kory	(951) 552-0725	khorlach@rollins.com
Southern California Region	McKenzie	Mike	(951) 710-0113	mmckenzie@rollins.com
	Taheri	Saleem	(925) 237-0995	staheri@orkin.com
	Kennedy	Derrick	(818) 581-7444	DKennedy@rollins.com
-	Anderson	Chris	(951) 278-6474	canders3@rollins.com
certain cumerina region				
<del>_</del>	Barr	Robert	(213) 261-7002	RBarr@rollins.com
Pacific Commercial Region	Barr Wiersma	Robert Dawn	•	RBarr@rollins.com dwiersema@orkin.com
Pacific Commercial Region Southwest Region			(213) 261-7002 (623) 692-5081 (916) 662-0585	dwiersema@orkin.com mmcconne@rollins.com

	2020 Org Chart -	SOUTH CENTRAL	DIVISION - LELAND	MORRIS, PRESIDE	NT F	Prepared 8/28/2020 11:51 AM
	President	Asst Div President	Div Sales Manager	Div Service Manager	DSAM	Division Controller
	Leland Morris 4/18	James Earl Thomas 7/15	Richard Rollins 6/19	Jim Ansley 1/20	Elaine Cole 1/01	Michael Bryant 11/19
	DAA				DHRM	Division Recruiter
	Scott Curtis 6/20				Shari Jones 11/17	Kevin Brennan 3/20
	Gulf States 189	Tennessee/Alabama 409	Kansas/MO 819	N. Texas/Oklahoma 849	South/West Texas 879	Commercial 899
RM	Gordon Melerine 9/18	Gary Hubbard 4/18 David Hutchinson 7/18	Ridge Warfield 9/18 Kendell Harmon 8/20	Alan Fowler 7/18	Brian Ramay 7/19	Michael White 4/19
RSLS RSVC	Don Spedale 8/18	Kendell Harmon 1/20	Kendeli Harmon 8/20	Kerry Maples-Batterman 8/18	Brent James 7/19	Trish Caples 1/20
RAA	Cindy Thurman 12/12	Ashley Helton 4/18	Chrissy Dantorth 2/05	Mona Crouch 7/91	Debbie Benavidez 7/16	Kristen Geddie 7/16
BMT BMT	Darrin Sherman/ Adam Webb Rudy Olivia	Brad Cernota	Shauna Bailey / Michael Murdock  Jerod Greenlee / Ryan Sigrist	Salisbury, Quinalty Ellerd, Espinosa	Steven Garza  John Culkin	H. Holmes, Adam Dingwell M. Battey
51.11	Alexandria 174 \$2.1M	Birmingham 106 \$3.3M	Ft. Smith 726 \$1.6M	Parker Pest Control 172 \$1.7M	Sure Pest Control 738 \$2.3M	OK City Comm #205 \$1.9M
BM SVC	Brenton Trahan (BMT)	Walter Wagers 4/20 Shawn Russell	Doug Stavig 12/18	Jeff Salisbury (BMT) 5/19	Robert Serros 4/20	Hayden Holmes 1/19 (BMT)
SVC	Quincy Lewis (SMT)  Covington 175 \$2.3M	Huntsville 112 \$2.5M	Little Rock 732 \$2.0M	Open Ft. Worth PC 775 \$2.7M	Xavier Southern(SMT)  Killeen 772 \$2.7M	Todd Gentry  Knoxville Comm 358 \$2.2M
	Richard Kelly 8/19	Phil Jordan (BMT) 4/20	Darius Taylor 10/19 (BMT)	John Nash 9/14	Pennye Salazar 8/19	Sante Harrah 7/17
	Robert White  Lake Charles 180 \$1.7M	Brad Hill/Russ Brooks (ABM)  Montgomery 118 \$2.2M	OPEN Kansas City 788 \$2.1M	Juan Albelo-Cajagas (SMT)  Dallas/Ft.Worth TC 820 \$5.0M	OPEN San Antonio 776 & SPC \$4.5M	Lance Helton  Nashville Comm 427 \$2.3
	Jason Evans 9/15	Jason Davis 9/18	Will Jones 5/20	Solid Punches 12/11	Shawn Stiles 8/19	Terry Castro 1/15
	Derek Felice (SMT)	Eric Willis	Shauna Bailey (BMT)	Andre Sutton / Larry Burrell	Daniel Meyer / Craig Vannes	Open
	Monroe 182 \$2.2M Mike Mcdermott	Southaven 212 \$2.2M  Jesse Clemente 2/19	Salina 792 \$1.5M Eric Jantz 10/10	Midwest Pest - 823 \$2.8M  Dallas Quinalty (BMT) 11/17	Midland/Odessa 777 \$3.1M Chad Harmonson 1/19	San Antonio Comm - 672 \$2.7M Joe Charles 1/09
	Robbie Accardo	Will Cayce	Stephen Jackson	Chris Dobyns (SMT)	Open	Brian Howard
	Natchitoches 184 \$1.3M  Dale Diller BM/SM	Tupelo 216 \$2.0M	Independence 793 \$3.2M Troy Johnson 5/20	Amarillo 824 \$1.8M Janice Abbasi 11/13	Waco 778 \$2.4M	St. Louis Comm - 677 \$3.1M
	Daie Diller BW/SW	Ryan Lovvorn (BMT) 5/20 Travis Evans	Michael Brown /Jessie Jones	OPEN	<b>Mike Kelly 10/95</b> Brian Martin	Travis Kemper 3/05 Mike Wobbe
	Shreveport 188 \$2.5M	Bristol 352 \$3.0M	Topeka 796 \$1.1M	Dallas PC 826 \$3.9M	Austin 780 \$5.2M	Ft. Worth Com & YPC-680 \$4.1M
	Chris Lawrence James Wheeler (SMT)	Michael Caldwell (6/20)  Gary Coffey	Will Jones 1/12 Shauan Bailey (BMT)	Darrell Smith 6/17 Mike Myers	Michael Wilburn Harry Cavazos - SVCM	Kim Dew 1/16/20 Jonathan Koehl (SMT)
	Leland 204 \$1.1M	Cookeville 356 \$2.4M	Wichita 798 \$2.5M	Garland PC 830 \$1.7M	Jimmy Brown	Dallas Comm - 684 \$5.5M
	Murray Strickland 12/99	Shane Messer (BMT) 6/19	Mike Lynch 5/19	Ron Walter 6/17	Abilene 822 \$1.7M	Bryan Etheridge 6/19
	None Gulfport 206 \$3.0M	Ethan Prather  Knoxville 360 \$4./M	Austin Rosson Collinsville 813 \$2.5M	Open North Dallas PC 833 \$2.3M	Michael Martinez 10/14  Burt Wolf (SMT)	Gareth Evans S. Houston Comm - 686 \$3.6M
	Josh Cox	Sam Burke (6/20)	Angie Boehne 10/19 BMT	Kirk Webb - 8/19	Beaumont 868 \$1.8M	Glenn Bjornaas 6/18
	Russell Callen  Jackson 210 \$3.2M	Mike Thress / Kevin Puvis  Maryville 362 \$3.4M	James Benwell Springtield 816 \$2.9M	Derek Stewart  Tyler 836 \$2.8M	Eric Westmoreland 5/20 Todd Pressley	James Hart SMT 10/19  New Orleans Comm - 695 \$3./M
	Brant Covey BMT	John Hines (BMT) 7/20	Joe Klafehn 8/19	Chris Landry 1/19	Victoria 873 \$1.4M	Matthew Battey (BMT) 5/20
	Gina Kilgore	Kevin Kagley (SMT)	Travis Toelke	B. Tierney SMT/M. Anderson SMT	Colby Shodrock (SMT)	Bob Satterlee (SMT)
	Baton Rouge 280 \$4.7M Frank Caluda (BMT) 3/20	Chattanooga - 420 \$2.9M Jeff Pursley 10/12	St. Louis South 817 \$3.8M  Boe Teal 7/20	Lawton 850 \$1.9M Tom Vickers 7/19	Hunter Ansley Harlingen 874 \$3.1M	Kansas City Comm - 791 \$2.7M Tim Henderson 2/19
	C. Langois / N. Pearson	Mike Sarr	Charles Jordan	OPEN	Sergio Hernandez 1/04	Michael Pine
	Lafayette 288 \$3.6M	Madison 431 \$2.4M	HomeTeam St. Louis 870 \$1.7M	Oklahoma City 856 \$3.3M	Jesse Hernandez	Central Dallas Comm 828 \$2.1M
	Blake Borel 1/16/20 (BMT) Kevin Kidder(SMT) / Tony Joseph	Dustin Rush (BMT) Nathan Hastings (SMT)	<b>Tony Jones 7/20</b> Tony Huckaba	Bill Kennedy 1/19 Greg Rightler/Whitney Glover	Metro Houston 876 \$3.0M Ed Lanigan 1/20	Adam Dingwell 5/20 (BMT) Danny Jaso (SMT)
	Houma 286 \$2.2M	Memphis 433 \$2./M	Tony Tractalis	Tulsa 858 \$5.3M	Jason St. Julian	N. Houston Comm 8/5 \$3.2M
	Jessica Guimbellot 1/19 (BMT) Joe Allen Brent (SMT)	Greg Sayger (BMT) 7/20 W.Tillman (SMT)		Chris Gibson 12/16 Jody Brown / Darrall Murdock	N. Houston 877 \$3.3M Chuck Hanson 1/19	Cornelius Watson 7/18 Ernest Butler 10/19
	New Orleans 292 \$6.2M	Murtreesboro 434 \$2.1M		A+ Pest Control 8/1 \$3./M	Miquel Mercano	FILIEST DATE IN 13
	Jamie Gilbert 8/19	Caleb Isenberg 1/20		Robert (Kelly) Johnson 1/20	S. Houston 878 \$3.6M	
	John Carter (SMT) ) Ben Eddingfield (SMT)	Charles Hirsbrunner Nashville 436 \$3.3M		J. Wise (SMT)/C. Crosby(SMT)	John Coulter 2/20 Jason St. Julian	
	Chris Ford (SMT)	Bruce Goodman 5/15			333334	
		Braulio Estrada (SMT)				

Revenue \$24.9 Million

Revenue \$40./ Million

Revenue \$38.1 Million

Revenue \$37.1 Million

> 13 Branches Revenue \$36.1 Million

Revenue \$39.1 Million

#### **Southeast Division Organization Chart**

Aug. 2020

DP
Phil Harris
ADP
Barry Noll
DAA
Stephanie Clarke
Division Sales Mgr.
Tim Zimmerman
Division Service Mgr.
OPEN
_
OPEN
OPEN  Division HR Mgr.
OPEN <b>Division HR Mgr.</b> Kevin Whitehead
OPEN  Division HR Mgr.  Kevin Whitehead  Division Recruiter
OPEN  Division HR Mgr.  Kevin Whitehead  Division Recruiter  Miller McGowan

					ī		
	NO. FLORIDA # 149	GEORGIA # 169	SO. FLORIDA # 199	NO. CAROLINA # 349	WEST FLORIDA # 399	SO. CAROLINA # 429	SO. COMMERCIAL # 659
Λ	David Bridge	Mike Martin	JR Rodriguez	Ralph D'Ambrosio	JR Rodriguez	James Billingsley	Greg Saladino
M			Marcello Vani		Darren Dougherty		
М	Phillip Holsapple	Earnest (Tim) Watts		Matthew Donnelly		Greg McCauley	OPEN
ιA	Melissa Carlisle	Tracy Ralich	Carmen Mateo	Kathy Averette	Johanna Rios	Margaret Willis	Lavedra Guthrie-Hicks
CS	Maggie Thomas	Chase Foster					
ΛT	Greg Terry		Erminio Fiore	Fred Nelson	Paul Johnson	Don Wallace	
ΛT				Jim Montgomery			
ΛT				Thomas Barrow			
ΛT							
ΛT	Jessica Griffis						
ΛT							
	Cocoa # 132	Conyers # 151	N. Miami # 191	Durham # 322	Brandon #128	Summerville # 209	Palm Beach # 655
	Steve Friedmann	Adam Peterson	OPEN	William Lamarche	Beau Bloem	Don Wallace (BMT)	Manny Noval
	Orlando PC # 134	Chamblee # 152	Homestead # 192	Fayetteville # 326	Tampa # 130	Augusta # 242	Charlotte Comm. # 665
	Joe Franceschino	Brandon Newton	Allan Cespedes	James Lee	Dave Bernstein	Thomas Laster	Michael Martin
	Kissimmee # 146	Fayetteville # 158	Key West # 194	New Bern # 334	Hudson # 131	Savannah # 254	Miami # 673
	Norbert Savard	Greg Peters	Richard Mitchell, Jr.	Robert Martin	James Fletcher-Major	Andy Meola	Rafael Valle
	Ocala # 224	Gainesville # 160	Miami # 196	So. Raleigh # 336	St. Petersburg # 142	Asheville # 350	Roswell # 676
	Ryan Gard	Jason Cleghorn	Frank Padron	Thomas Barrow (BMT)	Mike Mccall	Bradley Eades	Matt Peterson
	Daytona # 226	Marietta # 164	So. Broward # 197	Wilmington # 342	Sarasota # 144	Anderson # 392	Atlanta # 681
	Christopher Greif	Chris Nethercott	Leandro Barbosa	Fred Nelson (BMT)	Andrew Bryan	Brandon Lewis	Mike Palermo
	Panama City # 230	Lawrenceville # 165	West Broward # 201	Wilson # 344	Winter Haven # 148	Charleston # 396	Raleigh Comm. # 683
	David Murphy	Darrell Woodring	Javier Moya	David Haddix	John Lewis	Doug Bazzell	Brian Rooney
	Pensacola # 232	Newnan # 166	Delray Beach # 268	Rock Hill # 410	Ft. Myers # 272	Columbia # 398	Ft. Lauderdale # 685
	Charles Swenson	William 'Travis' Brown	David Fountain	Charlie Bianco	Kyle Thompson	Brian Alexander	Glen Chitty
	S. Jacksonville # 234	Alpharetta # 168	Ft. Pierce # 274	No. Charlotte # 462	Naples # 275	Florence # 402	Tampa # 688
	Keith Davis	Mike Brewer	Howard Jacobson	Fred Wheeler	Tom West	Debra Burros	Brian Brockman
	Altamonte Springs # 235	Buckhead # 200	No. Broward # 276	So. Charlotte # 464		Greenville # 404	Orlando # 696
	Jeff Cutshall	Rodney Hairston	Wills Jarrett	Jim Montgomery (BMT)	<u> </u>	RJ Herber	Dan Stockslager
	Brunswick # 258	Holly Springs # 202	West Palm Beach # 278	No. Raleigh #467		Hilton Head #405	
	Jessica Griffis (SMT)	Ryan McClendon	Chad Brockway	Andy Bartholomew	<u> </u>	Chris Watring	
	N. Jacksonville # 675	<b>Dublin # 250</b>		Greensboro # 470		Myrtle Beach # 406	
	John Gay	Terry Beasley		Brett McCracken	<u> </u>	Barry Wyels	
		Macon # 252		Hickory # 472		Franklin # 475	
		Andy Kitchens		Brian Sheppard		Tim Davis	
				Winston-Salem # 478			
				Don Hauck			

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#### CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

#### Name/Address of Contractor:

Company Name: ORKIN EXTERMINATING CO

Division Name:

Street Address: 2170 PIEDMONT RD NE

City: ATLANTA

State/Province: GA Zip Code: 303244135

Country: USA CAGE Code:

DUNS Number: 002509420
PSC: S207 NAICS Code: 561710
Evaluation Type: Interim
Contract Percent Complete:

Period of Performance Being Assessed: 02/21/2018 - 02/20/2019

Contract Number: GSo6Fooo3N 36C26o18F1466 Business Sector & Sub-Sector: Nonsystems - Facilities Services

Contracting Office: 260-NETWORK CONTRACT OFFIC20(00260) Contracting Officer: CRYSTAL PARRIS Phone Number: 253-888-4923

Location of Work:

Seattle WA

Award Date: 02/21/2018 Effective Date: 02/21/2018

Completion Date: 01/31/2023 Estimated/Actual Completion Date: Total Dollar Value: \$545,250 Current Contract Dollar Value: \$109,050

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

**Key Subcontractors and Effort Performed:** 

DUNS:

**Effort:** 

DUNS:

**Effort:** 

DUNS:

Effort:

#### **Project Number:**

#### **Project Title:**

Pest Control

#### **Contract Effort Description:**

pest control Puget sound washington

#### **Small Business Subcontracting:**

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	N/A	Very Good
Schedule:	N/A	Very Good
Cost Control:	N/A	Very Good
Management:	N/A	Very Good
Small Business Subcontracting:	N/A	Very Good
Regulatory Compliance:	N/A	Very Good
Other Areas:		
(1):		N/A
(2):		N/A
(3):		N/A
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#### Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

#### **Assessing Official Comments:**

QUALITY: The Contracting Officer's point of contact reports that the contractor's quality has been very good.

SCHEDULE: The Contracting Officer's point of contact reports that the contractor's schedule compliance has been very good.

COST CONTROL: The Contracting Officer's point of contact reports that the contractor's cost control has been very good.

MANAGEMENT: The Contracting Officer's point of contact reports that the contractor's management has been very good.

SMALL BUSINESS SUBCONTRACTING: The Contracting Officer's point of contact reports that the contractor's small business compliance has been very good.

REGULATORY COMPLIANCE: The Contracting Officer's point of contact reports that the contractor's regulatory compliance has been very good.

ADDITIONAL/OTHER: The Contracting Officer's point of contact reports that the contractor's performance has been very good.

#### RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

#### Name and Title of Assessing Official:

Name: PEGGY BOWEN

Title: Division Chief

Organization: RPOW / NCO20

Phone Number: 208-429-2033 Email Address: peggy.bowen@va.gov

Date: 01/16/2020

#### **Contractor Comments:**

ADDITIONAL/OTHER: Orkin values our partnership with the VA Puget Sound Healthcare System. We continue to strive to provide quality, on-time services for the Veterans, their families and staff at the VA locations. Orkin will work to find efficiencies and effective control methods to improve on our performance.

CONCURRENCE: I concur with this evaluation.

#### Name and Title of Contractor Representative:

Name: Deborah A Toth

Title: Government Business Development Mgr

Phone Number: 770-220-6165 Email Address: dtoth@rollins.com

Date: 01/20/2020

#### Review by Reviewing Official:

Review by Reviewing Official not required.

#### Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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#### CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

Nonsystems

#### Name/Address of Contractor:

Company Name: ORKIN EXTERMINATING CO

Division Name:

Street Address: 2170 PIEDMONT RD NE

City: ATLANTA

State/Province: GA Zip Code: 303244135

Country: USA CAGE Code:

DUNS Number: 002509420
PSC: S207 NAICS Code: 561710
Evaluation Type: Interim
Contract Percent Complete:

Period of Performance Being Assessed: 02/01/2018 - 01/30/2019

Contract Number: GS06F0003N VA25515F1511 Business Sector & Sub-Sector: Nonsystems - Facilities Services

Contracting Office: 255-NETWORK CONTRACT OFC 15(00255) Contracting Officer: FRANK NOVELLO Phone Number: 913-946-1962

Location of Work:

VA St. Louis Health Care System

Award Date: 01/30/2015 Effective Date: 02/01/2015

Completion Date: 01/31/2020 Estimated/Actual Completion Date: Total Dollar Value: \$273,864 Current Contract Dollar Value: \$273,864

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

**Key Subcontractors and Effort Performed:** 

DUNS: Effort: DUNS: Effort:

DUNS:

Effort:

**Project Number:** 

**Project Title:** 

Pest Control, VA St. Louis Health Care System

#### **Contract Effort Description:**

Furnish all labor, supervision, materials, and equipment necessary to accomplish the surveillance, trapping, pesticide applications, and pest removal components of the IPM Program. The Contractor shall provide detailed, site-specific recommendations for structural and procedural modifications to aid in pest prevention within the St. Louis VA Health Care system.

#### Small Business Subcontracting:

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

Evaluation Areas	Past Rating	Rating
Quality:	Very Good	Very Good
Schedule:	Very Good	Very Good
Cost Control:	Satisfactory	Satisfactory
Management:	Satisfactory	Very Good
Small Business Subcontracting:	N/A	N/A
Regulatory Compliance:	Satisfactory	Satisfactory
Other Areas:		,

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(1): N/A
(2): N/A

(3): N/A

#### Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

#### **Assessing Official Comments:**

QUALITY: The Contractor's performance during the period of performance as exceed the contract.

SCHEDULE: Provide constant communication in regards to scheduling services. All service are performed in accordance with the contract

as

required.

COST CONTROL: N/A

MANAGEMENT: Management team member are always available and very professional. The management team responds to all inquires in a timely manner and address all concerns prior to becoming issues.

REGULATORY COMPLIANCE: The contractor provided all services in accordence with all federal, state and local laws and regulations.

ADDITIONAL/OTHER: Given what I know today about the contractor's ability to perform in accordance with this contract's or order's most significant requirements, I would defiantly award future contracts to this vendor.

#### RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

#### Name and Title of Assessing Official:

Name: FRANK NOVELLO Title: Contracting Officer

Organization: Department of Veterans Affairs

Phone Number: 913-946-1962 Email Address: frank.novello@va.gov

Date: 04/22/2019

#### **Contractor Comments:**

ADDITIONAL/OTHER: The Orkin Service Team takes great pride in working for the veterans, their families and the staff at the VA. Orkin will continue to strive for efficiencies and improved performance for the St. Louis VA HealthCare System.

CONCURRENCE: I concur with this evaluation.

#### Name and Title of Contractor Representative:

Name: DEBORAH TOTH

Title: GSA/Government Contract Manager

Phone Number: 770-220-6165 Email Address: dtoth@rollins.com

Date: 04/24/2019

#### Review by Reviewing Official:

Review by Reviewing Official not required.

#### Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

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#### CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)

#### Nonsystems

#### Name/Address of Contractor:

Company Name: ORKIN EXTERMINATING CO

Division Name:

Street Address: 2170 PIEDMONT RD NE

City: ATLANTA

State/Province: GA Zip Code: 303244135

Country: USA CAGE Code:

DUNS Number: 002509420 PSC: S207 NAICS Code: 561710 **Evaluation Type:** Final

Contract Percent Complete:

Period of Performance Being Assessed: 04/01/2018 - 12/31/2019

Contract Number: GS06F0003N VA25514F2736 Business Sector & Sub-Sector: Nonsystems - Facilities Services

Contracting Office: 255-NETWORK CONTRACT OFC 15(00255) Contracting Officer: FRANK NOVELLO Phone Number: 913-946-1962

Location of Work:

Award Date: 04/01/2014 Effective Date: 04/01/2014

Completion Date: 09/30/2019 Estimated/Actual Completion Date: 12/31/2019

Total Dollar Value: \$184,878 Current Contract Dollar Value: \$184,878

Complexity: Low Termination Type: None

Competition Type: Full and Open Competition Contract Type: Firm Fixed Price

**Key Subcontractors and Effort Performed:** 

DUNS:

**Effort:** 

DUNS:

**Effort:** 

DUNS:

**Effort:** 

#### **Project Number:**

#### **Project Title:**

Pest Control Services at the Marion, IL, VA Medical Center

#### **Contract Effort Description:**

PESTS INCLUDED: The contractor shall meet the performance expectations of the client in Suppressing/eliminating the following pests:

- 1) General structural arthropod pests (i.e., cockroaches, ants, carpet beetles, spiders, carpenter ants, carpenter bees, etc.) including drains. Termites and other wood destroying organisms are not included and services are available on a per instance basis for an additional cost.
- Flying insect pests (i.e., houseflies, stable flies, blowflies, etc.)
- 3) Parasitic pests (i.e., lice, bedbugs, fleas, mites, ticks, mosquitoes, etc.)
- 4) Invader pests (i.e., bees, wasps, scorpions, pill bugs, crickets, saw tooth grain beetles, red/confused flour beetles, grain moths, etc.)
- 5) Mice and rats (i.e. house mice, field mice, roof rats, Norway rats etc.)
- 6) Pest birds (i.e., pigeons, sparrows, blackbirds, etc.)
- 7) Other vertebrate pests (i-e., dogs, cats, bats, squirrels, gophers, groundhogs, moles, skunks, snakes, rabbits, etc.) Wildlife is not included but available on a per occurrence basis.
- 8) Lawn and turf pests (i.e., sod webworm, cinch bugs, crickets, Japanese beetle larvae, armyworms, cutworms, wireworms, ants, wasps, crabgrass, chickweed, broadleaf weeds, molds, blights, rusts, anthracnose, mildews, fungi, etc.) Services do not include Lawn and Ornamental, Tree pests, bacteria or fungi.
- 9) Shade tree and ornamental pests (i.e., aphids, scales, meal bugs, mites, weevils, leaf miners, caterpillars, borers, sawflies, chaffers, bacterial diseases, fungi, etc.)
- 10) Wood destroying organisms (i.e., subterranean termites, dry wood termites, fungi wood boring beetles, etc.) This service is not included however it is available for an additional charge.
- 11) Aquatic pests (i.e., mosquito larvae/pupae, algae, etc.)

#### **Small Business Subcontracting:**

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Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

**Evaluation Areas Past Rating** Rating Quality: Satisfactory Very Good Schedule: Satisfactory Satisfactory Cost Control: N/A N/A Management: Very Good Very Good Small Business Subcontracting: N/A N/A Regulatory Compliance: Satisfactory Satisfactory Other Areas: (1): N/A (2): N/A (3):

#### Variance (Contract to Date):

Current Cost Variance (%): Variance at Completion (%):

Current Schedule Variance (%):

#### **Assessing Official Comments:**

QUALITY: The Contractor's performance was rated with Satisfactory, but there were not any comments provided. This Past Performance Assessment has been given a satisfactory rating for this performance period.

SCHEDULE: The Contractor's performance was rated with Satisfactory, but there were not any comments provided. This Past Performance Assessment has been given a satisfactory rating for this performance period.

MANAGEMENT: Managers of the contract company are very knowledgeable, billing and invoices are correct and timely. Invoices are submitted electronically as per contract; all issues and concerns are addressed in a timely manner.

REGULATORY COMPLIANCE: The contractor provided all services in accordence with all federal, state and local laws and regulations.

ADDITIONAL/OTHER: Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

N/A

#### RECOMMENDATION:

Given what I know today about the contractor's ability to perform in accordance with this contract or order's most significant requirements, I would recommend them for similar requirements in the future.

#### Name and Title of Assessing Official:

Name: FRANK NOVELLO Title: Contracting Officer

Organization: Department of Veterans Affairs

Phone Number: 913-946-1962 Email Address: frank.novello@va.gov

Date: 01/14/2020

#### **Contractor Comments:**

ADDITIONAL/OTHER: Orkin continues to strive to improve our service and administrative performance for the VA Marion. We value our partnerships with the VA and consider it a privilege to provide services for our veterans, their families and the staff at the VA Marion.

We are duty bound to do our best and be our best for the VA.

CONCURRENCE: I concur with this evaluation.

#### Name and Title of Contractor Representative:

Name: Deborah A Toth

Title: Government Contract Manager

Phone Number: 770-220-6165 Email Address: dtoth@rollins.com

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Date: 01/15/2020

#### Review by Reviewing Official:

Review by Reviewing Official not required.

#### Name and Title of Reviewing Official:

Name:

Title:

Organization:

Phone Number: Email Address:

Date:

ue to the competitive landscape of the industry, pricing and the answers submitted as part of bid system are available upon request.