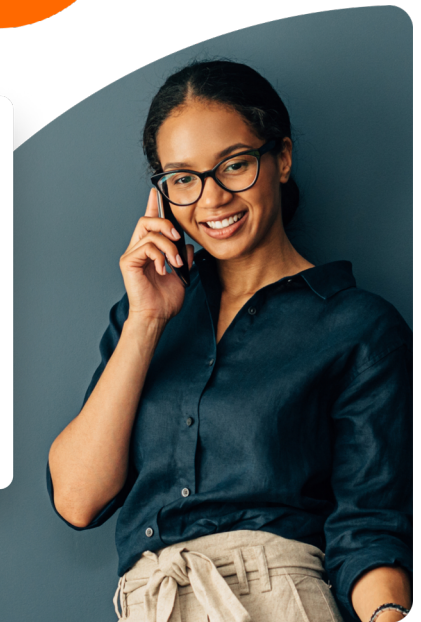
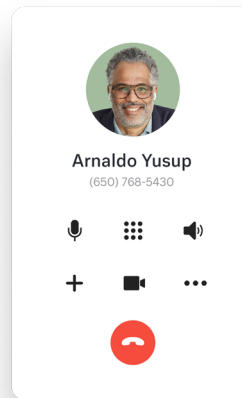


Checklist: How good is your communications system?

Today's work takes place in the office, at home, and everywhere in between. And with new hybrid models of work, your communications system plays a key role in keeping your teams connected and your customers happy.

Check all of the capabilities that apply to your current communications system:



Employee experience

- Connected employees**
Does your communications system allow you and your employees to make and receive calls not only from a physical office desk phone, but also from a mobile phone or laptop?

- Digital tools**
Does your communications system deliver on the latest unified tools by combining message, video, and phone together in a single app (or otherwise streamline your tech stack to help your team be more productive)?

- Remote work, anywhere**
Does your communications system allow your teams to work from anywhere, on any device, and on any channel of their choosing (message, video, and phone)?

- Scale**
Does your communications system grow with you? Can you scale easily, as needed, from location to location and device to device?

On the go
Does your phone system work as effectively if you or your team are out of the office? Can you easily make call-routing adjustments on the fly?

Never miss a call
Do you ever miss calls? Does your phone system allow customers and partners to quickly reach the right person—the first time—without assistance?

Integrated technology

Integrated
Does your communications system integrate with the core apps that your teams use every day? For example, Salesforce, Google, and Microsoft?

Open platform
Can you quickly create custom apps for your communications system using your vendor's APIs?

Analytics
Does your phone system provide call reporting and analytics reports that can be customized and delivered on demand to provide insight into the performance of the system and your team?

Workflow
Does your communications system support streamlined workflow and task management?

Data sharing
Does your communications system provide your support team full visibility on the latest discussions across multiple projects?

Smart routing
Does your phone system allow you to customize the messaging and/or routing of an inbound call to make sure the caller is routed to the most appropriate employee who's currently available to take a call?

Preset rules
Does your phone system allow you to create preset call routing rules and logic that automatically change outside of business hours?

Easy to deploy
Is your business phone system easy to deploy, even without a dedicated IT team?

Recording
Can your solution automatically record and store calls for future training?

A unified platform

Video
Does your communications system allow your teams to schedule, join, and launch video meetings with a single click?

Messaging
Does your communications system give you a team messaging or chat platform that enables instant messaging and file sharing to individuals, customized groups, and project teams?

SMS/MMS
Does your communications system allow your employees, customers, and partners to send and receive text/SMS/MMS messages?

Internet fax
Does your communications system allow you to send and receive electronic fax documents using your currently assigned phone number?

If you left any boxes unchecked, your communications system is capable of so much more.

Today's hybrid and remote-first teams want to **work from anywhere, at any time, and on any device**. They want the freedom to choose how they communicate and collaborate. And most importantly, they want the ability to **work their way**.

RingCentral gives your teams everything they need to work together from anywhere with **message, video, and phone** all in one place.



Please, take a look at our company plan for Q3

 Q3_Planning.gslides



Visit ringcentral.com/solutions/enterprise-business or call 877-596-2939.



RingCentral, Inc. (NYSE: RNG) is a leading provider of business cloud communications and contact center solutions based on its powerful Message Video Phone™ (MVP™) global platform. More flexible and cost effective than legacy on-premises PBX and video conferencing systems that it replaces, RingCentral empowers modern mobile and distributed workforces to communicate, collaborate, and connect via any mode, any device, and any location. RingCentral offers three key products in its portfolio including RingCentral MVP™, a unified communications as a service (UCaaS) platform including team messaging, video meetings, and a cloud phone system; RingCentral Video®, the company's video meetings solution with team messaging that enables Smart Video Meetings™; and RingCentral cloud Contact Center solutions. RingCentral's open platform integrates with leading third-party business applications and enables customers to easily customize business workflows. RingCentral is headquartered in Belmont, California, and has offices around the world.

RingCentral, Inc. 20 Davis Drive, Belmont, CA 94002. ringcentral.com

© 2022 RingCentral, Inc. All rights reserved. RingCentral and the RingCentral logo are registered trademarks of RingCentral, Inc. Other third-party marks and logos displayed in this document are the trademarks of their respective owners.