



## Human Services Case Management

Helping individuals, children, and families achieve positive outcomes. With TCS, change starts here.

The need for easy-to-use case management tools has never been greater. Rising health care costs and times of crisis have increased the demand for effective delivery of services to help people succeed. Integrated case management tools that put the human in the center and wrap care around them can help to keep children safe, reduce risks for families, help people find meaningful employment, and improve access to mental health care.

TCS partners with Health and Human Services agencies to reduce the burden on overwhelmed workers to provide services quickly and effectively. Our case management solutions streamline workflows and improve agency operations. We help transform legacy systems into forever-modern ways of working, enabling human services workers to focus on supporting people.

### **Transforming case management delivers overarching Health and Human Services outcomes:**

- Empower case workers to be efficient and effective from any device at any location.
- Deliver critical services to constituents with intuitive user experiences.
- Ease case management with automated workflows and integration with crucial tools.
- Reduce expensive emergency services by targeting the social determinants of health.
- See a 360-degree view of a family's unique needs.

## TCS Human Services Case Management Solutions



### Child Welfare

- Coordinated education and prevention services encourage positive parenting
- Comprehensive assessments, timely intervention, and compassionate support
- Timely alerts, multiple engagement channels, and intelligent case insights promote safety, permanency, and well-being



### Child Support

- Easy-to-use applications, payment, and case modification processes
- Coordinated employment assistance
- Automated workflows, employment verification integration, and smart case management reduce workload



### Child Care

- Find high-quality care that meets a family's unique needs
- Ensure a safe and educational environment for children
- Provide equitable access to trained, qualified, affordable child care



### Developmental Disabilities Early Intervention

- Service delivery to promote social, emotional, and developmental outcomes
- Rapid referrals, tailored care plans, and coordinated care
- Empowerment with a comprehensive view of needs, services, and assessments



### Aging and Adult Services

- Safety and risk assessments to help seniors stay safely in their homes
- Coordinate services to help people at risk
- Lower healthcare costs through reduction in expensive out-of-home care



### Foster Care Licensing

- Help young adults succeed by coordinating education, behavioral health, and judicial services
- Support youth to earn a diploma, GED, or vocational/technical training
- Comprehensive assessments for individual treatment and placement needs

Contact us at [US.PublicServices@tcs.com](mailto:US.PublicServices@tcs.com)

#### Tata Consultancy Services (TCS) US Public Services

**Change starts here.** At TCS, we believe public sector change starts with the way change is delivered. The ambition and desire of governments across the U.S. to transform how they deliver services have never been greater. As the rate of change accelerates, TCS is committed to helping governments achieve success by improving the ability to serve people. TCS helps governments transform their ability to respond rapidly to ever-evolving technology and constituent expectations, enabling consumer-grade digital experiences and a future-ready workforce. Change begins with understanding your needs and a long-term commitment to your success, because people deserve government that is there when they need it, the way they need it.

#### About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Locati on Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multi-national business group, TCS has over 606,000 of the world's best-trained consultants in 55 countries. The company generated consolidated revenues of US \$25.7 billion in the fiscal year ended March 31, 2022 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit [www.tcs.com](http://www.tcs.com).