U.S. Public Services
Transform with a future-ready partner. With TCS, change starts here.

Increased volumes, security, fraud, aging systems, and compliance issues can all challenge the delivery of government services, while growing demand for better user experiences adds additional pressure to modernize.

As a leading provider of modernization solutions, Tata Consultancy Services (TCS) is committed to helping governments transform how they serve people and deliver equitable, consumer-grade digital experiences that drive better outcomes.

The TCS approach to modernization and transformation

- Customized delivery plan to address government needs
- Agile processes to rapidly implement transformational capabilities
- Comprehensive change management to ensure successful rollout and adoption of new systems and ways of working
- Artificial intelligence and machine learning innovations to improve quality and increase capacity
- Proven private sector experience applied to the public sector to increase efficiency, lower risk, and yield better outcomes
- Joint ownership and sponsorship of programs for accountability and outcomes

Delivering transformative, consumer-grade digital experiences for governments

Labor and Workforce

- Unemployment Insurance
- Labor Exchange and Workforce Development
- Paid Family and Medical Leave

Health and Human Services

- Family and childhood related case management services
- Medicaid modernization
- Social safety net systems transformation

Finance and Administration

- Finance Transformation, Application Modernization, and Upgrades
- Managed Support Services
- Advisory, Analytics, Enterprise Performance Management, and Optimization

The TCS difference

- **Forever-modern.** TCS' solutions and delivery model support continuous modernization, which allows for changes in technology and user needs over time.

- **A new vision.** We believe fresh perspectives bring new ways of doing. We are innovators and thought leaders with a proven track record of success.

- **Delivery certainty.** Our established global presence, scale, and stability afford us the luxury of focusing on clients' long-term vision and success. TCS upholds commitments to provide holistic solutions with certainty.

- **Resilient and agile.** Our forward-thinking solutions, platforms, and approach allow for proactive response to changes in technology, constituent demands, laws, and regulations.

- **People-centric.** Our Government 4.0 framework enables the government to map services to persona-based journeys, curating equitable, tailored access to citizen-centric experiences with public services.

- **Innovative.** We leverage our private sector experiences and learnings into work with the public sector to deliver proven solutions that lower risks and yield better outcomes.

- **Holistic.** Our integrated systems promote agency interoperability and deliver a common digital government experience that spans the lifecycle of government services.

- **Purpose-driven.** We believe transformation is about more than technology; it is about empowering change that supports the development of happy, healthy, and productive communities.

TCS notable achievements

- ✓ **50+ year history working across all 50 U.S. states**
  Serving approximately half of the Fortune 500
  Employing more than 50,000 people in North America

- ✓ **One of the World's Most Admired Companies™[1]**
  Fortune®

- ✓ **One of America's Best Management Consulting Firms[2]**
  Forbes

- ✓ **A Leader, Application Modernization and Migration Services Wave[3]**
  Forrester Research

- ✓ **A Leader, Gartner® Magic Quadrant™, Public Cloud IT Transformation[4]**
  Gartner Research

- ✓ **Points of Light Civic 50 Honoree[5]**
  One of America's 50 most community-minded technology companies for six consecutive years

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[1] World's Most Admired Companies™ All-Stars 2023, Fortune®

[2] America's Best Management Consulting Firms 2022, Forbes

[3] The Forrester Wave™: Application Modernization and Migration Services, Q3 2021

[4] 2022 Gartner® Magic Quadrant™ for Public Cloud IT Transformation Services
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[5] The Civic 50 Insights & Benchmarking Report, Points of Light's global civic engagement research, April 2022

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Tata Consultancy Services (TCS) US Public Services

Change starts here. At TCS, we believe public sector change starts with the way change is delivered. The ambition and desire of governments across the U.S. to transform how they deliver services have never been greater. As the rate of change accelerates, TCS is committed to helping governments achieve success by improving the ability to serve people. TCS helps governments transform their ability to respond rapidly to ever-evolving technology and constituent expectations, enabling consumer-grade digital experiences and a future-ready workforce. Change begins with understanding your needs and a long-term commitment to your success, because people deserve government that is there when they need it, the way they need it.

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years. TCS offers a consulting-led, cognitive powered, integrated portfolio of business, technology and engineering services and solutions. This is delivered through its unique Locati on Independent Agile™ delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multi-national business group, TCS has over 606,000 of the world's best-trained consultants in 55 countries. The company generated consolidated revenues of US $25.7 billion in the fiscal year ended March 31, 2022 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award-winning work with communities across the world have earned it a place in leading sustainability indices such as the MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit **www.tcs.com**.