

# Delivering Industry-leading IT Solutions to Accelerate Digital Transformation



Increased competition, changing customer demands, and the shift to remote and hybrid workstyles are driving organizations to accelerate their digital transformation initiatives. Organizations need a well-defined strategy for adopting new technologies and ensuring that they are implemented effectively.

The ongoing IT skills gap complicates these efforts. The Great Resignation, coupled with the retirement of Baby Boomers, has left hundreds of thousands of tech jobs unfilled. In a recent Gartner report, IT executives said that the skills shortage is the most significant barrier to the adoption of emerging technologies.

Organizations can tap the IT resources they need through Technologent's **Professional Services** offerings. Our engineers are skilled in a diverse set of IT disciplines and have extensive expertise in the latest technologies. They work across our practice areas to deliver industry-leading solutions that provide a rapid time-to-value.

Technologent's professional services cover the entire data center as well as hybrid and multi-cloud environments. In addition to our in-house engineering team, we are able to leverage the resources of more than 1,800 partners throughout the U.S. From presales through delivery, our wide and deep bench of experienced engineers maximize the success of every project.

## PROFESSIONAL SERVICES VALUE

### YOUR DEDICATED SERVICE DELIVERY ARM

- **Value-led Strategy:** Intelligent technology consulting with your future in focus
- **Modular & Flexible:** Embed into any other solutions or service
- **Transform & Lead Your Industry:** Embrace integration and innovation to create a complete, modern business



## Professional Services

### Implementation and Integration

Many of today's technology solutions involve multiple components of the traditional siloed IT environment. Server hardware, virtualization, networking, storage and more must be configured and integrated, increasing the complexity of technology initiatives.

Technologent's delivery process helps ensure that all components of the solution work together. Our project managers draw resources from throughout our practice areas to streamline implementation and accelerate time to value. Our engineers have proven expertise in the design, architecture and deployment of technologies from top vendors, enabling them to integrate complex technology solutions.

### Hybrid Cloud Solutions

Most organizations are adopting a hybrid cloud environment, with a mix of public cloud, private cloud and on-premises solutions. This enables them to use the best environment for each workload based on performance, availability, security, regulatory compliance and other factors.

Technologent's engineers help customers determine whether workloads are good candidates for the public cloud or are better hosted in the data center. With expertise in industry-leading public cloud platforms, our engineers can design and implement an environment that optimizes costs and integrates effectively with corporate IT resources.

### Remediation

Assessments provide an effective way to identify security gaps, underperforming equipment and other issues within the IT environment. However, many organizations lack the resources to perform the remediation work, limiting the benefits of the assessment process.

Technologent provides an end-to-end solution. After conducting assessments, we give customers the option to engage our engineers to make any recommended changes. Our presales and delivery engineers work closely with our consultants to ensure that all objectives of the assessment are met.

### Resource Consulting

In today's tight IT job market, organizations struggle to hire the resources they need, particularly for in-demand specialties such as cloud and cybersecurity. Even when they can find the right candidate, it takes time for the new hire to come up to speed. Meanwhile, critical IT initiatives are delayed.

Technologent's resource consulting service can help relieve these headaches. We maintain an extensive list of qualified professionals with deep technical skills and the ability to fit in seamlessly with the customer's in-house IT team. Our staffing professionals understand the requirements of complex technology projects, and have extensive experience filling IT positions. Our proven methodologies and screening processes ensure that we find the right candidate to meet the customer's short- and long-term goals.

## Your Team: Extended

**NETWORK ENGINEERING & ARCHITECTURE**

**MULTICLOUD ARCHITECTS & ENGINEERS**

**PROGRAM & PROJECT MANAGEMENT**

**BUSINESS ANALYSTS**

**CYBERSECURITY ENGINEERS**

**DIGITAL TRANSFORMATION,  
APM & BIG DATA ENGINEERS**