



TrueBill Utility Billing

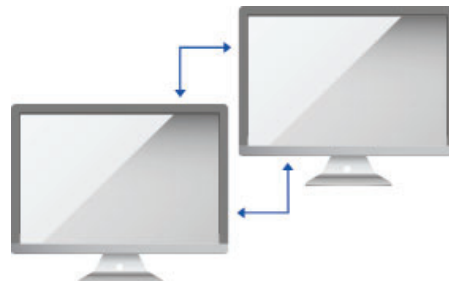
Simplify. Automate. Streamline. Improve.

All of your CIS/Utility Billing processes in a configurable, browser-based solution to simplify work, streamline workflows, improve productivity, and boost citizen satisfaction.

TrueBill takes you beyond the basics - its advanced functionality optimizes your billing and associated processes. TrueBill automates and simplifies your tasks, so productivity is improved, transparency is bolstered, and your citizens' satisfaction is better than ever. It's flexible and configurable to accommodate your requirements, allowing you to work within your parameters and improve your processes.



Access Anywhere



Seamless Integration



Flexible & Configurable

Problem-free UB

Simplified, streamlined processes

Save time and effort and improve efficiency and productivity by replacing tedious, convoluted tasks with streamlined, automated workflows. With TrueBill there is no need for time-consuming workarounds or redundant data entry. TrueBill's configurable workspaces give staff a centralized view of menu items for the screens, reports, and other websites they access the most. And TrueBill's Job Companion levels up your efficiency by creating workflows and jobs to reduce steps and automate tasks, allowing them to be performed in a fraction of the time.

Utility billing and management. And beyond.

Extend and maximize the efficiency of all of your utility-related processes and activities. TrueBill integrates with most leading financial, asset management, and GIS systems. Agencies can also choose from a selection of payment processors to best fit their needs. Real-time data transfer keeps your utility-related activities flowing to keep all information perpetually current and available.

Communication made better

Save time and improve customer satisfaction with TrueBill's enhanced communication functionality. TrueBill's Notification Companion allows you to send text messages and email communications automatically, based on configurable filters, such as for payments received or coming due or a targeted communication to your customers. The proactive approach offers a better customer experience and reduces the incidence of late payments.

Flexible and scalable

Browser-based TrueBill can be deployed on-premise or in our vendor-hosted AWS cloud environment. Because it's browser-based, your staff can access it from anywhere, whether at the front counter, their desk, or offsite, at any time, and from any device with a secure internet connection. TrueBill is flexible and configurable to accommodate requirements specific to your agency, including paper or paperless billing and agency-defined billing periods and standards.

Water budget billing

TrueBill is unrivaled in its ability to adapt to and accommodate considerations and measures to manage and conserve water. It integrates with the leading precipitation apps to adjust allocations based on actual water statistics for the region. TrueBill also provides customers with a visual account of water budget amounts vs. actual usage with their regular bills.

Everything you need, curated to your needs

TrueBill has a full complement of components and capabilities - leverage one, some, or all to handle all of your needs:

Customer Billing	Service Orders
Accounts Receivable	Debt Management
Central Cash Management	Meter Management
Backflow Prevention	Customer Portal

TrueCIP

Customer Information Portal

Empower your customers with 24/7 self-service from anywhere and any device with a secure internet connection.

User-friendly TrueCIP allows your customers to take care of the tasks that have historically required a call. Customers can pay bills, start or stop service, access account status and billing history, submit service requests, and more - all online! Customers can also view a graphical representation of their usage information.

With TrueCIP, call volume is significantly reduced, improving productivity and alleviating workloads on staff. And your customers' experience, satisfaction, and confidence are dramatically improved.

And TrueCIP seamlessly interfaces with TrueBill, so information is always up to date.

