

Get the medical records you need for your case – *fast.*

Whether you're a law firm or an insurance carrier, leave the hassle of the medical record retrieval process to our experts. As one of the largest record retrieval providers in the United States, we offer an unmatched digital infrastructure and one of the fastest servicing teams.

- Nationwide service with 1,100,000+ established provider relationships.
- Each request is fulfilled by an elite, experienced medical record retrieval team.
- Strategically placed retrieval hubs across the country with expediting teams in every time zone.
- SOC 2 Type 2 and HIPAA-compliant Client Portal for rapid, 24/7 access to record requests, status updates, and viewing of records (including X-rays!).
- Customized follow-up system for record pursuit.
- Secure online Portal enables custodians and facilities to securely transfer records electronically-eliminating shipping and processing times.
- Timely, accurate, and complete service with some of the most effective communication in the industry!



Records Analysis And Organization Services

When it comes to something as sensitive and critical as the retrieval of important medical records, you want a provider that offers retrieval services, records organization and management. **From patient medical record summaries and treatment chronologies to healthcare provider reports**, U.S. Legal Support offers full-service records assistance.

We offer the following upon request:

- Patient Demographics Review: Verification of the patient's name and DOB on each page.
- Medical Summaries: Summary of medical chart by physician or nurse.
- Medical Billing Summaries: Summary of billing pertaining to the case, including out-of-pocket patient expenses, insurance payments, write-off amounts, and more.
- Deposition Transcript Summaries: Summary of deposition transcripts in narrative format.
- Chronological organization of records.
- Custom summaries available upon request.
- Indexing and hyperlinking solutions for enhanced ease of review.
- We can identify additional provider information within retrieved medical records to help you assess if records should be ordered from those providers.



Ask us about:

- How we successfully retrieve 27,000,000+ pages of records each year
- Our X-ray record capabilities – no separate retrieval process or extra hassle when ordering X-ray records through U.S. Legal Support
- Expedited record retrieval services
- Our SOC 2 Type 2 and HIPAA-compliant Client Portal for secure ordering, delivery, review, and download of records



Are you an insurance carrier?

Ask about how we can deliver digital records directly into your claims system for faster delivery and review.

Order your medical records today!

Contact clientsolutions@uslegalsupport.com or 888.346.8964.



We serve the legal industry *better*

Our goal is to be the partner our clients deserve by delivering superior, timely, and accurate service. We focus on what we do best so you can focus on what you do best. Across our spectrum of court reporting, record retrieval, litigation consulting, and other complementary services, we go above and beyond every time.