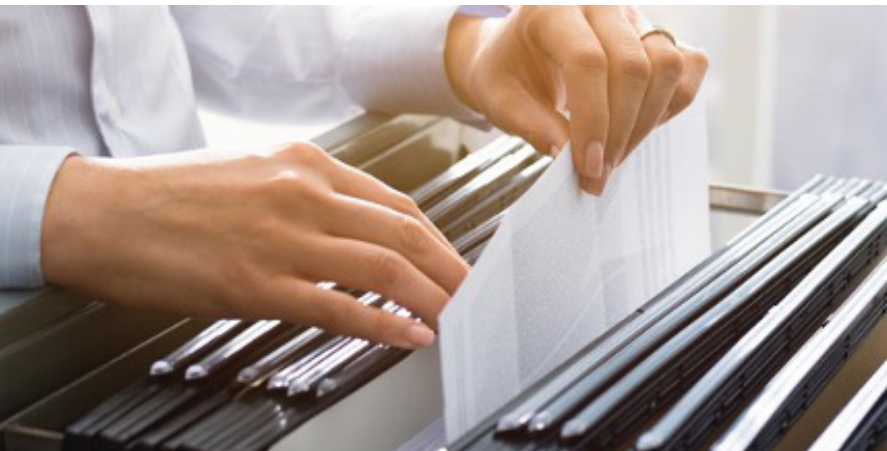


# Expedited Record Retrieval

The entire U.S. Legal Support Record Retrieval team is myopically focused on just one goal — whether it is digital or hard copy **we work hard to ensure our clients have the records they need, when they need them.**

In fact, we retrieve more records than any other organization, fulfilling one records request nearly every twenty seconds (but who's counting?). As one of the largest record retrieval providers in the United States, we offer unmatched digital infrastructure and one of the fastest servicing teams in the country.

- **Over 1,100,000 established provider relationships**
- **More than 27 million pages of records retrieved each year**
- **Strategically placed retrieval hubs across the country**
- **Customized follow up system for record pursuit**
- **SOC 2 Type 2 and HIPAA-compliant Client Portal for rapid, 24/7 access to record requests**
- **Dedicated customer service reps with a single point of contact**
- **National subpoena services for civil and federal litigation**
- **Digital or hard copy records**



## Ask us about...

- Our robust medical record retrieval capabilities.
- Our direct FTP file transfer and record delivery for insurance carriers.
- Our additional record organization and management services: professional summaries, indexing, hyperlinking, and chronological ordering available upon request.



## ✓ Rapid Record Processing and Expediting

We employ a variety of tactics to expedite the handling and processing of important records – from centralized expediting teams in each time zone to a HIPAA-complaint online portal that enables record custodians to securely transfer records to us, our quest is to deliver your records as quickly as possible.

## ✓ Meticulous Quality Control and Review

Our team carefully reviews each page of the records we receive – sometimes tens of thousands of pages of information. If the information isn't what was requested – say, the records are for the wrong patient, or the wrong timeframe – we'll resolve it.

## ✓ Technology-Enabled Expertise

All record requests are managed, tracked, and received through our SOC 2 Type 2 and HIPAA-compliant Client Portal. This fully digital, transparent process enables clients to place and manage orders and view retrieved records in one central location. Our portal also comes with the ability to view and download requested X-ray records – no separate retrieval process or additional hassle to gain access to these kinds of records!

**Order your records today!**

Contact [clientsolutions@uslegalsupport.com](mailto:clientsolutions@uslegalsupport.com)  
or 888.346.8964.



## We serve the legal industry *better*

Our goal is to be the partner our clients deserve by delivering superior, timely, and accurate service. We focus on what we do best so you can focus on what you do best. Across our spectrum of court reporting, record retrieval, litigation consulting, and other complementary services, we go above and beyond every time.