

Interpretation Services

By partnering with ULG, your business can connect with your multilingual consumers, meet your industry's compliance standards, and expand your global reach. We utilize the latest call center technology to provide interpreter services for millions of calls per year in 230+ languages, 24 hours a day, 7 days a week.

ULG Delivers Total Language Confidence™



Exceptional Service

*Dedicated
Partner Team*



Superior Delivery

*Industry Specific
Solutions*



Outstanding Quality

*Total Quality
Management*



Technical Solutions

*Innovation Through
Collaboration*

We offer a comprehensive mix of interpreting options and can work with you to identify which of the following will work best for your organization:

Over-the-Phone Interpreting (OPI)

You can easily access ULG's phone interpreter services through a custom toll-free number and connect with skilled interpreters in seconds.

Video Remote Interpreting (VRI)

VRI services from ULG allow you to connect with live video and phone interpreters through mobile devices and desktop computer systems. This can be done from anywhere in the world through a convenient, web-based portal, providing easy access to interpreters for patient support, insurance claims, legal interpreting and more.

On-site Interpreting (OSI)

We provide on-site interpreting in any language, at any time, all over the world. Our language solution experts are trained in industry specific and brand terminology, as well as the emotional intelligence necessary to bring clarity to multilingual business communication.

Remote Simultaneous Interpreting (RSI)

Our Remote Simultaneous Interpretation services allow each party involved to speak and hear in their native language without the interruption and distraction of the other languages, resulting in a seamless and simultaneous interaction.

Remote Consecutive Interpreting (RCI)

ULG's expert consecutive interpreters are trained in bi-directional interpreting to facilitate conversational and real-time communication.