

What if you could maintain a future-ready IT environment with limited resources?

Rapid change is the only constant for small and medium-sized public agencies and educational institutions. And with change comes challenges, some old, some new and all made worse by strained IT resources and tight budgets — keeping teams connected, driving productivity, protecting data, providing responsive user support and delivering a better customer experience.

IT infrastructures are the foundation of a healthy agency. So how can you stay ahead of change and maintain a secure IT environment in which your employees and customers can thrive? And how can you do it cost effectively?

IT FOR NOW AND WHATEVER'S NEXT

Constant change and the evolving needs of today's workforce demand the flexibility of future-forward IT services and support. Xerox IT Services is a comprehensive, customizable suite of end-to-end IT services and solutions. From planning and hardware, to security and disaster recovery, Xerox IT Services is a strategic partner you can count on — because no agency should have to go it alone.



EFFICIENT AND RELIABLE IT OPERATIONS



Enjoy more uptime, more profitability, 24/7/365 remote monitoring, management and support. Create less of a burden on your internal IT teams.

PROACTIVE SUPPORT



State-of-the-art tools on world-class platforms monitor, identify and resolve issues quickly, allowing you to focus on agency priorities.

WORK-FROM-ANYWHERE FLEXIBILITY



Seamless, secure collaboration keeps your workforce connected and productive from wherever work gets done.

ENHANCED SECURITY AND COMPLIANCE



Compliance concerns are addressed with professional expertise, and next-level security management protects against even the most sophisticated cyber threats.

OMNIA[®]
P A R T N E R S

Xerox offers award winning technology and advanced document management services on a cooperative contract through OMNIA Partners. Visit www.omniapartners.com/publicsector for more information.

xerox[™]

Navigate change with confidence.

IT environments can be time consuming, complex and costly, especially as the future of work and education continues to evolve. This takes energy and resources away from what matters most. We can support your IT infrastructure so you can spend less time managing it and more time managing your agency.

Made-to-fit IT services and solutions.

We'll work with you to create a technology roadmap that optimizes your existing IT infrastructure while building the right blend of future-state options. And our collaborative approach keeps your needs front and center, always. Instead of a one-size-fits-all solution, you'll get a scalable, best-of-breed IT solution tailored to your unique needs.

PARTNERSHIPS WITH LEADING IT MANUFACTURERS ENABLE OUR IT SERVICES TO SPAN THE SPECTRUM OF IT NEEDS, INCLUDING:



IT HARDWARE AND SOFTWARE

We'll be a trusted advisor to source and support all of our customer's foundational hardware and software needs.

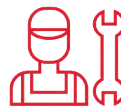
- Laptops/Desktops/Servers
- Software
- Cloud Service Subscriptions
- IT Peripherals/Printers
- Network Gear and Accessories



IT PRODUCT SUPPORT SERVICES

We offer support services to deliver a hassle-free experience including configuration and implementation.

- Product Deployment
- Install and Configuration
- PC Imaging and Asset Tagging
- Depot Repair
- Warranty Services



IT PROFESSIONAL ENGINEERING SERVICES

Our experts will help you identify unique challenges and map out a technology path to address your IT infrastructure, digitization and/or cybersecurity needs.

- Cybersecurity and Device Security
- Policy-Writing and Threat Assessment
- Cloud Migration
- Network Design
- Project Related Staffing



MANAGED IT SERVICES

We provide a fully managed solution for automation, help desk, proactive and reactive IT support and security monitoring.

- Help Desk Support
- Dedicated Virtual CIO
- Dedicated Network Admin
- Remote Monitoring and Management
- Backup and Recovery
- Robotic Process Automation



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Let us do all the heavy lifting.

Remote work, complex technology, teams strapped for time and resources — IT environments are a lot to manage. We've got you covered, no matter where you're located, what needs you have or how big or small your agency is.

Learn more at omniapartners.com/publicsector/suppliers/xerox-corporation/overview